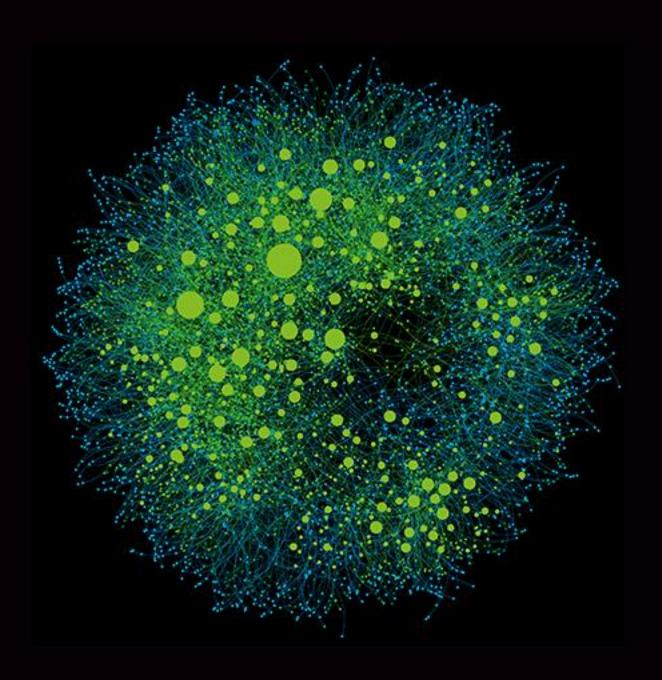
Deloitte.



Executive cockpitDeloitte Analytics Approach

Every dataset Has a story to tell...

The execution of every visual analytics solution project can be divided into phases that may be executed only once, for example in case of a waterfall approach, or multiple times, in case of agile development

User Experience Design is the curation of this holistic experience, but what do we mean at Deloitte Analytics for effective design?

Design is a method of problem solving!

It helps to solve a physical or conceptual problem

Effective design is a fact, not an opinion!

We can test how well it meets the problem statement, given the constraints. There is a right and a wrong design solution – there is also only one 'best fit' solution.

Design is largely a research-focused discipline!

Understanding the constraints and objectives fully will ultimately limit guesswork.

Design is understanding, not guessing!

It sends a consistent message to everyone. It is user-centric and made for consumption

"You can achieve simplicity in the design of effective charts, graphs and tables by remembering three fundamental principles: restrain, reduce, emphasize"

Deloitte Analytics executive cockpit

A good BI dashboard design is one that makes the complex simple: we have lots of information, lots of data that changes all the time and different analytical needs and questions. We want to take all this complexity and make it simple. others could suffice with an overview.

THE '5 SECONDS RULE'

Glance at your BI dashboard for 5 seconds, then look away. If you remember the specifics of what was important, you're good. If not, it's time for a rethink.

THE INVERTED PYRAMID

Display the most significant insights on the top part of the dashboard, trends in the middle, and granular details in the bottom.

LESS IS MORE

Cognitive psychology tells us that the human brain can only comprehend around 7 +/- 2 in one time, and this is the amount of items you want in your dashboard.

DATA STORYTELLING

Explain with visual, narrate with words. The idea of storytelling is fascinating; to take an idea or an incident, and turn it into a story.

'4ds' framework & approach

What are the steps to follow?







DESIGN



DEVELOP



DEPLOY

Publish the visual

analytics solution to

end-users and provide

support to optimize

Clarify the purpose of the project and the requirements for the visual analytics solution

- Perform stakeholder analysis
- Identify (key) users
- Analyze data sources
- Assess data quality
 - Analyze current architecture
- Gather user & technical requirements

Develop a clear picture of what the visual analytics solution will look like, and how it will be implemented

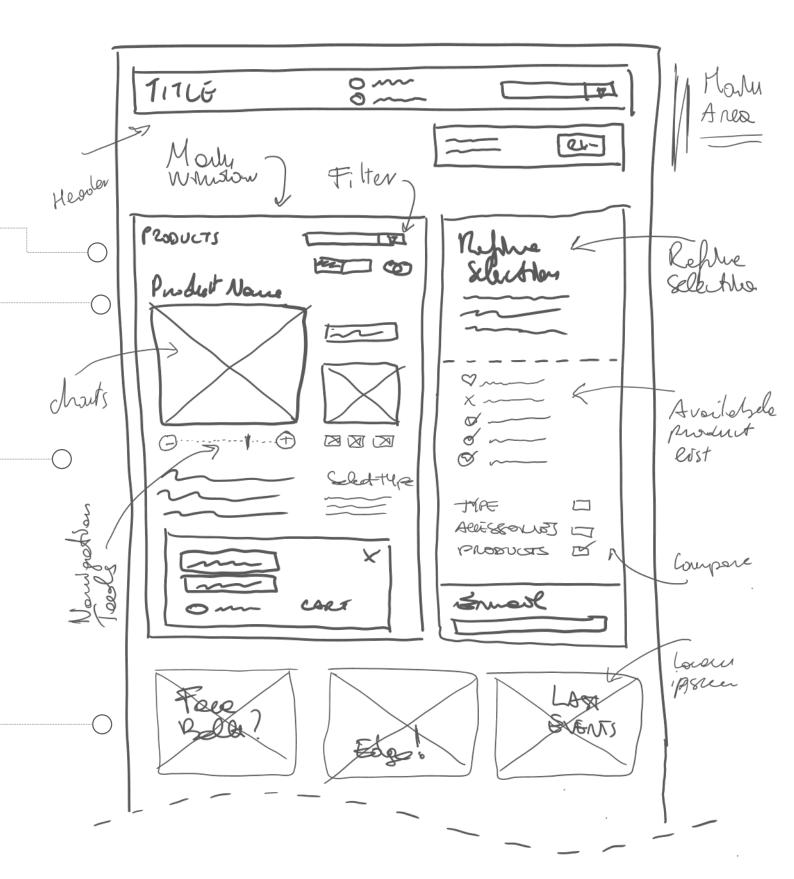
- Define functional specifications
- Create design guidelines
 - Design user interface
- Write usability test plan
 - Define technical KPI specifications
 - Design and deploy architecture

Build a solid visual analytics solution that meets the requirements

- Involve stakeholders in iterations
- Refine user interface design
 - Validate user interface
- Execute data integrity tests
 - Refine data model
 - Execute technical tests
 - Build & refine solution
 Prepare for deployment

solution acceptance

- Implement governance
 - Roll-out solution
 - Train end-users
 - Hand-over backlog
 - Publish solution
 - Provide user access
- Deploy change request process



What type of dashboards can Deloitte Analytics provide?

OPERATIONAL

Business Problem: understand trends or gain deeper insight Overall goals: employees awareness in tracking against goals

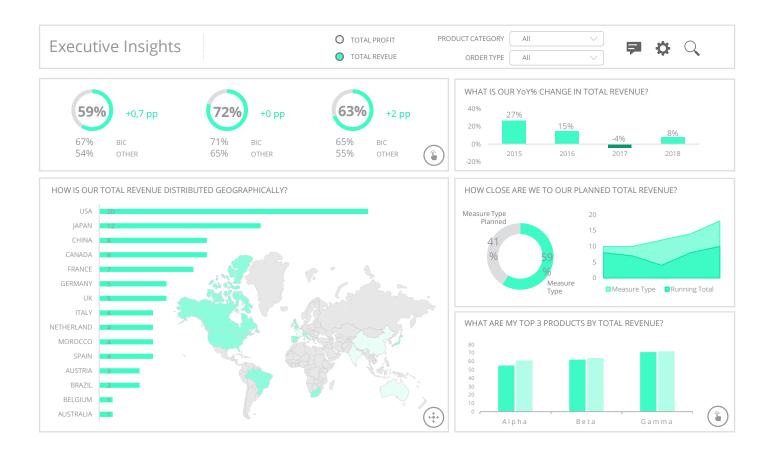
TACTICAL

Business Problem: Monitors status of several areas on one screen Overall goals: guiding users to the decision process

STRATEGICAL

Business Problem: KPI awareness or time sensitive Overall goals: strategic and analytical goals

Deloitte Analytics sample dashboard



COCKPIT STORYTELLING

What is the the scope? Which insight would you like to monitor?

CLEANLINESS ENHANCE DETAILS

To find signals in data, we must learn to reduce the noise

MINIMALISM

Perfection is achieved not when there is nothing more to add, but when there is nothing left to take away

GOOD DESIGN

The details are not the details. They make the design

CHOOSING THE RIGHT DATA VISUALIZATION

Choosing the right visualization is key to making sure your end users understand what they're looking at, but that's not all you should consider

Contacts

Alfredo Maria Garibaldi

Partner | Analytics Country Leader agaribaldi@deloitte.it

Daniele Pier Giorgio Bobba

Partner dbobba@deloitte.it

Marco Leani

Partner mleani@deloitte.it

Alberto Ferrario

Director alferrario@deloitte.it

Deloitte.

Our national team of over 200 professionals has proven experience in structuring, managing, and delivering Enterprise Information Management strategies and implementation services. Through the collective experience of local practice and leveraging assets and best practices of our global WW Deloitte Analytics team, we have serve our customers with a broad array of toolkits, accelerators, models, leading-edge practices, diagnostics, and governance approaches to accelerate and improve the quality of EIM projects and ensure a focus on value creation.

Deloitte refers to one or more of Deloitte Touche Tohmatsu Limited, a UK private company limited by guarantee ("DTTL"), its network of member firms, and their related entities. DTTL and each of its member firms are legally separate and independent entities. DTTL (also referred to as "Deloitte Global") does not provide services to clients. Please see www.deloitte.com/about for a more detailed

description of DTTL and its member firms.