



Breakthrough by Design podcast series

Breakthrough Bots: Harnessing Gen AI for positive societal impact

Angel Ayala shares his human-centered approach to shaping technology

Host:

Kim Christfort, Chief Innovation Leader, Deloitte Greenhouse®

Guest:

Angel Ayala, Chief Information Technology Officer, US Government & Public Services Industry, Deloitte

Kim Christfort: Technology is changing the world at a rapid pace. Many foundational beliefs and behaviors that have prevailed for more than 30 years are unraveling rapidly. And technology is at the heart of that change. While society has historically determined the impact of technology, now technology is so powerful that it's often altering society, whether we intend it to or not. This opens up whole new angles on breakthrough, both why it's essential and how to achieve it.

ANGEL AYALA: "You have to embrace a change mindset. You have to embrace the learner aspect of it, leaning in, understanding it, then the fear goes away, then the opportunities to change come to life."

Kim Christfort: That was Angel Ayala, Chief Information Technology Officer for Deloitte's government and public services practice. He's a leader who is deeply committed to both evolving with technology and shaping how technology evolves. He empowers Deloitte

practitioners and clients to use technology to create positive impact. And he is here today to share more about what he's doing to shape future breakthroughs.

I'm Kim Christfort, Chief Innovation Leader for Executive Accelerators and the Deloitte Greenhouse. You're listening to Breakthrough by Design where we chat with a diverse array of guests, from scientists to CEOs, academics to athletes, exploring what it takes to get to breakthrough.

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