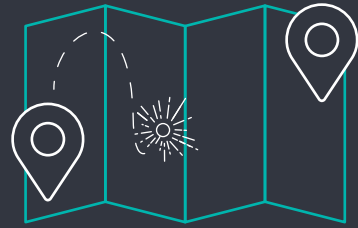


Most organizations have embarked upon their RPA journey

53%



of respondents have already started their RPA journey



This is expected to increase to **72%** in the next two years

If this continues at its current level, RPA will have achieved **near-universal adoption within the next five years**



RPA delivers value for business leaders ...

The benefits of RPA adoption are significant



Payback was reported at less than 12 months, with an average **20% of full-time equivalent (FTE) capacity provided by robots**

RPA continues to meet and exceed expectations across multiple dimensions including:

Improved compliance	92%
Improved quality/accuracy	90%
Improved productivity	86%
Cost reduction	59%

78%

of those who have already implemented RPA expect to **significantly increase investment in RPA over the next three years**

... yet scaling RPA is clearly proving more difficult than anticipated

only

3%

of organizations have scaled their digital workforce