

# Your strength is in: **the asset**

**In changing times, you're still you. Your strengths remain the same. Your core team is as dedicated as ever. Your vision is still clear.**

The market may be changing, the regulatory environment shifting, financial pressures growing and infrastructure ageing, but those have always been the factors outside your control. You make the best decisions you can with the resources you have. Those decisions matter more than ever now. We help you maximise your strengths, get the most from your people, adjust your sights and find the way forward to make the most of your asset, in good times and in tougher times.

**Right people. Right things. Right time.** You get more from your people when they're working together seamlessly and using technology effectively. No gaps. No overlap. No duplication. We provide a perspective you don't see day to day: The whole process from end to end – how the hands doing the work bring corporate objectives to life.

**Protect your reputation.** Wherever regulatory, safety, and environmental standards come from – inside your organisation or outside – the solutions definitely come from within. We talk to your people, study your systems, raise the red flag on risks and propose solutions.

**Optimise costs. Maximise safety.** Returns are always economically challenging. Now, current costs are a function of past investment. We help you find organisational efficiencies that address unsustainable production costs, all while maintaining safe operation.

**More with less.** We create standardised processes, implement enabling technologies and empower your people to do more with less and continuously identify areas for improvement. Do more than you thought possible with the resources that are available.

**Do it sustainably.** Addresses environmental and social issues, disclosure and reporting, assurance, and stakeholder engagement to help you manage external expectations.

## Contact us

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## Operations Excellence

Energy and Resources



# Deloitte.

# Our approach

## We've been there

We're the top professional services firm. We got here by attracting people who know industries from the bottom up.

Our extensive suite of Energy and Resources services are informed by expertise that was hard won working in the industry. Our specialists operated plants, pipelines, mines and other facilities. They've seen the industry up close, overcoming challenges and experiencing success.

That specific experience is combined with the broader knowledge base and extensive intelligence of a global consulting firm. We deliver operations excellence to all industries. So you get access to innovative thinking from outside your field.

We know how your business works. We know how business should be done, and we know how to implement and sustain success.

## How Deloitte approaches operations excellence

**Sustainability** addresses environmental and social issues through risk evaluation, reporting, assurance and stakeholder engagement.

**Regulatory, safety and environment (RS&E)** services help you effectively manage and meet compliance expectations in operational regulatory compliance, safety and environment.

**Operations technology** encompasses the intersection of enterprise technology, field operations and "big data," with the intent to improve performance by leveraging large data sources and improve workforce productivity by giving workers access to the right information wherever they are.

**Asset management** is a series of data-driven activities that assists organisations in realising value from assets across their lifecycle while taking into account risk, financial performance and operational performance.

**Operational readiness** enables the successful delivery of an asset to achieve nameplate production as quickly and efficiently as possible. It features the reduction of construction errors, early establishment and understanding of operational requirements, and an integrated end-to-end perspective on inter-dependencies and responsibilities.

**Field productivity** is the pursuit of end-to-end process improvement efforts focused on increasing the effectiveness and efficiency of value-added activities (as defined by you) within any process, system, or value stream.

**Operations management systems (OMS)** provide a systematic, structured approach to operations, to achieve operating strategies, optimise assets and manage not just risks but also people and stakeholder expectations.

**Operational risk management (ORM)** allows businesses to better manage risks which are ascending or placing operational performance in jeopardy.

