

NOTICE TO CUSTOMERS

29 February 2016

Dear Sir/Madam

Exa Pty. Ltd. (In Liquidation) ACN 165 873 594
Exa Franchising Pty Ltd (In Liquidation) ACN 164 575 473
Exa Holdings Pty Ltd (In Liquidation) ACN 164 574 841
Exasites Pty Ltd (In Liquidation) ACN 093 498 876
(the 'Companies')

As you are aware, Tim Norman and I were appointed Joint and Several Liquidators of the Companies on 22 February 2016.

Since appointment, the Liquidators held discussions with a number of interested parties in an attempt to transition the Companies' owned and controlled infrastructure and assets for the benefit of customers.

The goal was to provide as many customers as possible with a solution that would minimise disruption to existing services.

Unfortunately, as part of the investigations into the ownership and operating structure of the various IP assets that are required to provide / maintain existing services, we discovered that the physical and operational control and ownership of that IP did not belong to the Companies and accordingly was not under our control.

As a result of the above, we are unable to continue our engagement with any third parties to takeover these services. At this stage, we also regretfully advise that we are unable to assist customers with any operational queries and we suggest that these queries be directed to support@exateam.com.

We apologise for any inconvenience. We note that as part of our on-going work in relation to the Companies under our control, we will continue to investigate the affairs of those companies, and their officers, and will report any key matters to creditors in due course.

If you have any queries specific to the liquidation process involving the Companies or to establish your status as a creditor, please contact Ms Vikki King of Deloitte on (03) 9671 6732.

Yours faithfully



Glen Kanevsky
Joint and Several Liquidator

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