

## TO CUSTOMERS

18 April 2016

Dear Sir/Madam

**Re: Animal Supplies (Wholesale) Pty Ltd  
(Administrators Appointed)  
ACN 058 258 870  
("the Company")**

David Lombe and I were appointed Joint and Several Administrators of the Company on 14 April 2016 pursuant to Section 436A of the Corporations Act 2001.

The Administrators are undertaking an urgent assessment of the financial position of the Company in order to determine the most appropriate course of action.

### **Treatment of Amounts Owed by You**

If services and goods are supplied to you after the date of our appointment, we will continue to invoice you in accordance with existing credit terms. Please note that no offsets against pre-appointment claims against the Company can be accepted.

All accounts arising from sales or supplies made by the Company to you have been assigned by the Company to GE. As such, the payment instructions have changed.

If you make payment other than in the manner specified in this letter, such payment may not be regarded as valid payment of your account and may subject you to additional liability. These instructions may not be amended, modified or supplemented without written notice from the Administrators.

As such please ensure that you effect payments in the following way:

1. If paying by cheque, please forward to GE Commercial Corporation (Australia) Pty Ltd:

C/- GE Commercial Corporation (Australia) Pty Ltd  
ATT: Martin Russell  
Level 16  
99 Walker St  
NORTH SYDNEY NSW 2060

2. In regards to payments by electronic funds transfer, this process is unchanged and payments can continue to be transferred to:

Name: Animal Supplies (Wholesale) Pty Ltd  
Bank: ANZ  
BSB: 012-463  
Account Number: 777020393

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We request that you ensure these details remain unchanged and thank you for your co-operation.

If you have any queries in relation to the above, please contact Martin Russell of GE on (02) 9324 7142 or Alan Hunt on 0412 251 976 or [alanhuntandco@optusnet.com.au](mailto:alanhuntandco@optusnet.com.au) who is assisting the Administrators with this matter.

The Administrators are required to convene a first meeting of creditors within 8 business days following our appointment. Further information regarding the time and place of this meeting will be sent by separate letter.

We appreciate your continued support whilst the Administrators undertake their assessment.

Should you have any questions in relation to the Administration, please contact Emma Henderson of this office on (02) 9322 5348 or [emmhenderson@deloitte.com.au](mailto:emmhenderson@deloitte.com.au).

Yours faithfully,

A handwritten signature in black ink, appearing to be 'V. Strawbridge', written over a horizontal line.

**Vaughan Strawbridge**  
Joint and Several Administrator