

NOTICE TO CUSTOMERS

29 April 2014

Dear Sir/Madam

RENOVATION BOYS PTY LTD (ADMINISTRATORS APPOINTED) ACN 137 669 099 ("the Company")

As you are aware, Vaughan Strawbridge and I were appointed Voluntary Administrators of the Company on 25 February 2014 pursuant to Section 436A of the Corporations Act 2001.

The purpose of this update is to provide information about the stock collection program. The table below outlines the steps that customers should undertake to collect stock.

Steps	Details
1 Determine whether your items are available to collect.	<p>An excel database has been posted on our website at www.deloitte.com/au/renovation-boys.</p> <p>You will need to open the document titled "<i>Stock Availability Listing</i>" and enter your order number and surname. Stock items on your order will be listed as "<i>Available</i>" for collection or "<i>Not available</i>".</p> <p>Please note payment in full does not automatically mean that your stock will be available for collection. The Supreme Court has directed that the stock must also be physically on hand and allocated to your customer order in order for title to pass.</p> <p>Payments for stock items listed as "<i>Not available</i>" represent an unsecured claim in the Administration. We do not anticipate any returns on these claims.</p>
2 If your stock items are available, arrange a time to collect those items.	<p>As you will be aware, we have contracted with Grays to run the stock collection program.</p> <p>Please call 02 9741 9692 to organise a time to collect any available stock, or alternatively send an email to dataentry@grays.com.au. Collections will be possible between 8:30am and 3:30pm Monday to Friday.</p> <p>The stock collection program will run from 5 May 2014 to 16 May 2014. Items not collected during this period will be treated as abandoned in accordance with the Supreme Court directions.</p> <p>Payments to the Company for delivery and installation represent an unsecured claim in the Administration. We do not anticipate any returns on these claims.</p>

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- 3 Attend the collection site at your allocated collection time.

The collection site is located at Grays warehouse at Homebush Corporate Park, 29-33 Carter Street, Lidcombe NSW 2141.

You will need a vehicle capable of transporting your stock. Unfortunately delivery services will not be available.

You will need to bring your sales confirmation and photographic ID matching the name on the sale confirmation.

If you are unavailable to collect your items during this period, please email dataentry@grays.com.au confirming the name of the person authorised to collect your stock in your absence.

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- 4 Pay the levy to release the goods.

A levy of 31% of the sales price of the stock will be applied to all items collected.

Please note: EFTPOS facilities will be available and cash can only be accepted in the exact change.

Per the Supreme Court orders, payment of the levy is required prior to stock being released.

Please be advised that the availability of stock items is based upon the results of a third party stock take. The Administrators accept no responsibility for any discrepancies.

Should you have any queries in relation to the above please send an email to renovationboys@deloitte.com.au in the first instance.

Yours faithfully



Jason Tracy
Joint and Several Administrator