Across each of the horizons, key actions are needed in the following areas to plan the path forward:

### Horizon 1: System navigation

- **Low socio-economic disadvantage**
- **Indigenous**
- **Non-Indigenous, least socio-economically disadvantaged and residing in a major city.

### System to focus on the

- **Medical and mental health professionals**
- **Nursing**
- **Enrolled nurses**
- **Allied health professionals**
- **Corporate roles**

### Health literacy

- **Digital**: improving population health and health equity
- **Health system focus**: value
- **Health system focus**: analogue – minimal use of technology

### Leadership and change

- **Leadership and change to redefine the health workforce**
- **Leadership and change to provide a data-driven approach**
- **Leadership and change to enable a new workforce model**

### Data control

- **Data control to release health data to relevant stakeholders**
- **Data control to support consumer data sharing**
- **Data control to build governance frameworks to support consumers**

### Transparency, agile

- **Improved data interoperability**
- **Enhanced connectivity (internet, device and data for consumers and device and data) for consumers and health practitioners**
- **Integration of infrastructure**

### Community

- **Community engagement and education providers**: integrate digital record keeping
- **Community engagement and education providers**: offer micro credentials to support digital skills and maturity
- **Community engagement and education providers**: develop tools to support greater health literacy and engagement

### Strategic decisions to move the

- **Define role-based workforce models, reduce the administrative burden.**
- **Digital tools strengthen the relationship between the health and data at the top of their scope of practice and with distinct needs.**
- **Educational providers**: digital record keeping

### Digital support

- **Digital support to deliver better health outcomes.**
- **Digital support to enhance not replace physical health infrastructure.**
- **Digital support to leverage technology, efficiencies and reduce costs.**

### System to transform

- **System to transform to deliver change.**
- **System to transform to reduce the administrative burden.**
- **System to transform to offer micro credentials to support digital skills and maturity.**

### Go together

- **Health literacy and engagement to drive greater value and incentives to enable health improvements and drive greater value.**
- **Model of care**: end-to-end health pathways for individuals
- **Service models**: improve digital connectivity (internet, device and data) for consumers and health professionals

### Risky behaviours

- **Risky behaviours**
- **Low socio-economic disadvantage**
- **Indigenous**

### Fully engaged

- **Leveraging technology, efficiency and reduce costs.**
- **Digital skills and maturity**
- **Data interoperability**

### Strategic decisions to move the

- **Leadership and change to provide a data-driven approach.**
- **Leadership and change to enable a new workforce model.**
- **Leadership and change to redefine the health workforce.**

### Improved data interoperability

- **High rates of risky behaviour**
- **Moderate rates of risky behaviour**
- **Reduced rates of risky behaviour**

### Improved navigation for at-risk groups

- **Digital tools**: easy navigation
- **Digital tools**: broad – focused on health and wellbeing
- **Digital tools**: high – ecosystem

### Connect consumer

- **Connected consumer**
- **Health care providers**
- **Digital support**

### Horizon 3: Service models

- **End-to-end health pathways for individuals**
- **Health literacy and engagement**
- **System navigation**

### Horizon 1: System navigation

- **System navigation**
- **Health sector**
- **Population health**

### Horizon 2: System navigation

- **System navigation**
- **Health sector**
- **Population health**

### Horizon 3: Service models

- **Service models**
- **Health literacy and engagement**
- **System navigation**

### Connected consumer

- **Connected consumer**
- **Health care providers**
- **Digital support**

### Horizon 1: System navigation

- **System navigation**
- **Health sector**
- **Population health**

### Horizon 2: System navigation

- **System navigation**
- **Health sector**
- **Population health**

### Horizon 3: Service models

- **Service models**
- **Health literacy and engagement**
- **System navigation**

### Connected consumer

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- **Health care providers**
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- **Health sector**
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### Horizon 2: System navigation

- **System navigation**
- **Health sector**
- **Population health**

### Horizon 3: Service models

- **Service models**
- **Health literacy and engagement**
- **System navigation**

### Connected consumer

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- **Health sector**
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### Horizon 3: Service models

- **Service models**
- **Health literacy and engagement**
- **System navigation**

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- **System navigation**
- **Health sector**
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### Horizon 3: Service models

- **Service models**
- **Health literacy and engagement**
- **System navigation**

### Connected consumer

- **Connected consumer**
- **Health care providers**
- **Digital support**