

## Take full control of the product recall process in an efficient and compliant manner

### Product Recall



Deloitte's Product Recall tool is unique web-based software, purpose-built to enable organisations to effectively manage their product recall process.

#### What does it do?

Deloitte's Product Recall tool allows an organisation to take full control of the product recall process in an efficient and compliant manner. A comprehensive audit trail tracks Consumer and Supplier recall requests and all interaction they have with the organisation; the interactive workflow element allows the hierarchy of the organisation to monitor decision making throughout the recall process.

#### Who is it for?

Product Recall is for any organisation which is looking to recall a product from the market, be it a voluntary safety-related recall or a compulsory recall.

#### What benefits does it offer?

- **Fast setup:** The software can be tailored to your needs and setup within days, ensuring recalls can begin in a timely fashion
- **Governance & compliance requirements:** Record comprehensive audit trails of all recalls to ensure adherence with regulators' requirements
- **Claim approval and workflow escalation:** Track claims through an interactive workflow allowing nominated individuals to approve, modify, reject or simply monitor decision making in the product recall process
- **Efficient and cost effective:** Low cost system implementation and maintenance
- **Accurate reporting:** Accurate reporting on the entire product recall process
- **Greater accessibility:** Product recall is available across multiple platforms such as Mac, PC and tablet devices (including iPad and iPad mini) – all you need is an internet connection and a web-enabled device.

**To find out more about Product Recall, please contact us:**

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