

Take full control of the product recall process in an efficient and compliant manner

Product Recall



Deloitte's Product Recall tool is unique web-based software, purpose-built to enable organisations to effectively manage their product recall process.

What does it do?

Deloitte's Product Recall tool allows an organisation to take full control of the product recall process in an efficient and compliant manner. A comprehensive audit trail tracks Consumer and Supplier recall requests and all interaction they have with the organisation; the interactive workflow element allows the hierarchy of the organisation to monitor decision making throughout the recall process.

Who is it for?

Product Recall is for any organisation which is looking to recall a product from the market, be it a voluntary safety-related recall or a compulsory recall.

What benefits does it offer?

- **Fast setup:** The software can be tailored to your needs and setup within days, ensuring recalls can begin in a timely fashion
- **Governance & compliance requirements:** Record comprehensive audit trails of all recalls to ensure adherence with regulators' requirements
- **Claim approval and workflow escalation:** Track claims through an interactive workflow allowing nominated individuals to approve, modify, reject or simply monitor decision making in the product recall process
- **Efficient and cost effective:** Low cost system implementation and maintenance
- **Accurate reporting:** Accurate reporting on the entire product recall process
- **Greater accessibility:** Product recall is available across multiple platforms such as Mac, PC and tablet devices (including iPad and iPad mini) – all you need is an internet connection and a web-enabled device.

To find out more about Product Recall, please contact us:

Hugh Mosley
Lead Partner
+61 3 9671 6981
hmosley@deloitte.com.au

Ryan Kagan
Client Manager
+61 3 9671 6486
rkagan@deloitte.com.au

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