When the client needed advice in designing and implementing its Finance function
We provided operational advisory, project leadership and implementation services

**The Challenge**
Our newly established and rapidly growing client required rapid design and implementation of best-in-class enterprise processes and systems.

**How we helped?**
Deloitte was engaged soon after the client’s establishment to provide operational advisory, project leadership and implementation services across a number of business-critical functions. Our engagement included:

- Acting as the lead adviser to the Chief Financial Officer (CFO) and the Finance work stream in designing and implementing the Finance service delivery model, the operating model, and the detailed functional requirements for the Enterprise Resource Planning (ERP) platform
- Acting as the lead functional adviser on the procurement of the ERP and subsequent business requirement definition and core business process design
- Client-side ERP implementation management, including establishing planning, governance and reporting practices for the project
- Developing and implementing the project change, communication strategy and business user-deployment plans
- Conducting business unit readiness checks to properly align the organisation’s internal departments and readiness preparation, including process definition for core functional areas.

**Value delivered**
- The client attributed our methodical approach, strong project leadership toolset and pragmatic team as a key success factor to achieving their outcomes
- Deloitte provided the client with both timely and unbiased advice and insights on the delivery of the objectives during the establishment phase
- We provided access to international best practice and relevant benchmark information from which to form design assumptions
- The work delivered the foundational ERP platform in 60 days, with subsequent functionality releases being delivered on time and under budget.
Contacts

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