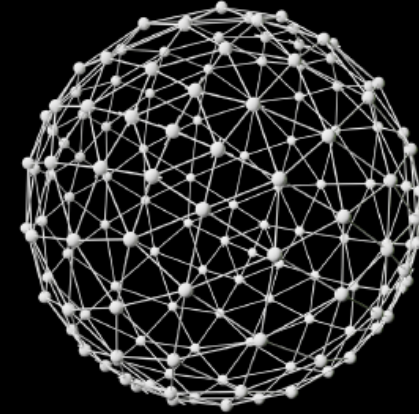




## Integrate HR Powered by ServiceNow

Accelerating your journey to end-to-end, integrated HR services, and empowering your workforce by providing a seamless digital experience.



### The challenge

Organisations continue to invest significantly in the latest technologies for their workforce, however, workers are finding the ever-growing ecosystem of tools and processes fragmented and frustrating to navigate. Workers expect their digital experiences at work to be on par with the experiences they enjoy as a consumer outside of the workplace. For organisations to deliver on these expectations – to provide a seamless digital experience – they must strike a balance between investing in the right technologies and putting the workforce at the centre of design.

Compounding these challenges is today's state of a 'new normal', where 'large portions' of the workforce are working remotely and will continue to do so for the foreseeable future.

The ability to empower your workforce with a consumer-grade digital experience where they access tools, information, and services from one place, anywhere, at any time is more important than ever before.



### How Deloitte can help

Integrate HR accelerates your ability to implement ServiceNow HR Service Delivery (HRSD), provides seamless experiences to your workforce and improves operational efficiency. The accelerator is built upon years of Deloitte experience developing and refining HR transformation leading practices, our deep knowledge of HR technologies, proprietary NextGen process design, and human-centric design expertise.

Deloitte will help your organisation align on the right HR delivery model and channel strategy to successfully enable the rollout of Integrate HR. Integrate HR comes preconfigured with the functionality, processes and workflows needed to transform your workforce's digital experience. It enables organisations to fast forward the conversation; quickly moving through basic design decisions to concentrate on critical modifications required for a successful go-live experience.

With Integrate HR, companies can implement ServiceNow HRSD with a robust set of features and functionality in as little as 8 weeks, compared to 16 weeks (or longer) without the accelerator.

## The Benefits of Integrate HR



### Speed to Value

Reduce overall design, development, deployment, and implementation costs. More time to focus on higher-value opportunities (and must-have localisations) rather than starting from scratch.



### Seamlessly integrate multiple systems

Provide your workforce with one primary platform that seamlessly integrates multiple systems (HR, IT, etc.) to maximise the company's legacy investments, streamline workflows, increase knowledge sharing, and enable better insights.



### Transform the workforce experience

Provide your workforce with personalised digital experiences at work that are on par with the experiences they have outside of work. Enable your workers to work from anywhere, at any time and from any device – with ease.



### Improve operational effectiveness

Integrate HR provides a platform to improve HR operational effectiveness and a path to migrate to a leading practice operating model through enabling technology practices and automation.















### Drive productivity and revenue growth

Utilise Integrate HR to increase productivity. Companies in the top quartile of workforce experience are 25% more profitable than competitors in the bottom quartile. Create a seamless experience to remain competitive. Organisations with highly engaged workers experience a 3-year revenue growth rate 2.3 times greater than average.

## Key Features of Integrate HR



### Features

-  An **HR portal** meeting today's best in class User Experience and Employee Experience standards
-  A **proven HR service template** that supports employee navigation with 40 links pre-configured to route directly into HCM
-  **45 HR pre-defined services** aligned with Deloitte's Leading Future of Work processes with key tasks and checklists pre-defined
-  **12 Moments that Matter** pre-populated with intuitive actions for the employee to complete (e.g., Onboarding, Offboarding, Transfers, Maternity Leave)
-  **Pre-packaged integrations** with HCM to provide User and HR profile data
-  **10 case types automatically triggered** through actions in HCM to enable HR to manage workload in one place and automate workflow
-  **Dashboards designed** to measure HR performance operationally and strategically
-  **Mobile app** is configured and is ready for day-1 adoption
-  **Predefined Transfer and Escalation process** based on HR best practice processes and operating model
-  An **employee friendly knowledge structure** providing the foundation for loading content
-  **Pre-configured data archiving and purging solution** that is ready to align to your companies policy and any regulatory requirements
-  **Pre-developed survey templates** to gain real insights into HC performance (including CSAT, Maternity, Onboarding)

For more information please contact



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