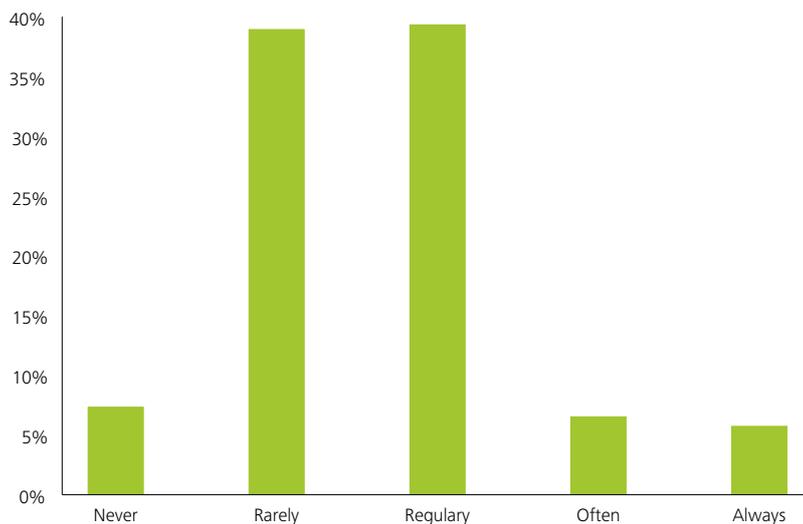


IT Governance for the CxO



How frequently do IT issues appear on the agenda of the board of directors or management committee?



IT governance helps firms define who is responsible for what and how IT decisions are made. It thus enables IT to adhere to business objectives, to help drive business objectives and to maximise the value from investments. It can also protect against failures from the misalignment of IT and business strategies.

How can IT Governance help you create value?

- By ensuring that IT and business priorities are aligned.
- By ensuring that IT can follow the evolution of the business products and markets.
- By running business processes more efficiently, and accurately.
- By ensuring that the IT systems are compliant with regulations, and do not create regulatory business risks against SOX, data privacy, FDA, Basel II, etc.
- By supporting the corporate governance imperatives, e.g. through safe approval cycles and segregation of duties.
- By protecting your intellectual property.
- By providing transparency on IT costs.

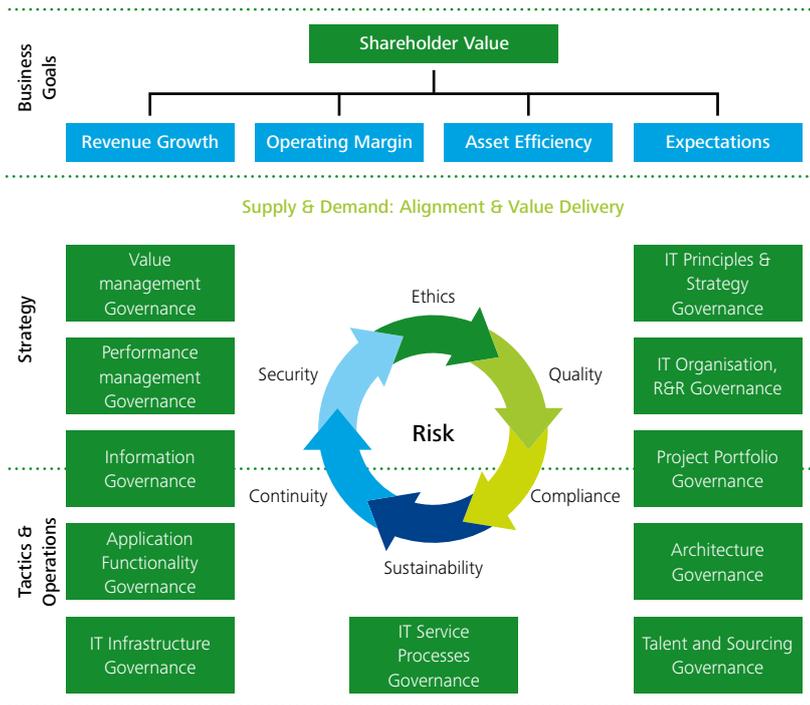
“Ensuring that IT can create the value that the business requires to grow and prosper”

Deloitte’s “IT-Business Balance Survey” results point out that...

- only 40% of companies have a mechanism to align IT with the business objectives;
- almost half of respondents did not know whether IT processes are repeatable and standardised;

- too many projects do not remain within budget, scope and time;
- companies are not comfortable with why and how outsourcing should be used.

That is why Deloitte has developed a model for IT Governance that covers the different building blocks of good IT governance, and that links those to Shareholder Value.



There is no one-size-fits-all approach to governance. Therefore, we help companies select the most appropriate decision model, organisation chart and architecture; we help develop the project portfolio governance that best suits your needs, and supporting processes, sourcing strategy and talent management that match your business. Together, these ensure that IT creates clear value and helps the business prosper.

How we make governance work for you

As much as IT Governance is still an elusive term, its implementation is often even more elusive. Hence, Deloitte has developed a strong approach that warrants an expedited implementation that is supported by and embedded in the organisation.

Throughout the entire approach, we ensure that potential people change issues are considered and managed positively, so IT Governance is supported and embedded in the organisation.

Quick wins and strong momentum will further add to the project's success.

Whatever the maturity of your existing IT Governance, we can help you take the next steps in building and strengthening it.

Once implemented, IT Governance will ensure:

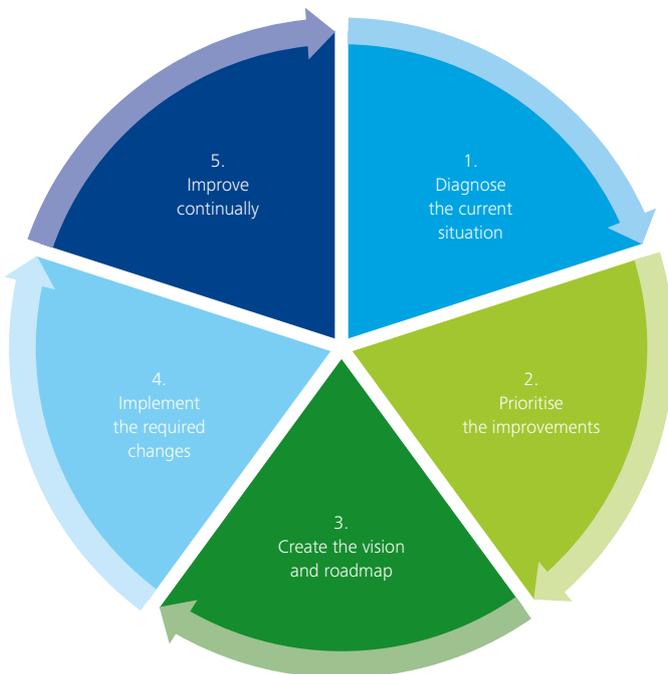
- IT supports the business strategy, aims and objectives, adds value to the business and drives business success.
- Demands on IT are managed and met in an efficient and consistent manner.
- Appropriate and effective processes are in place to deliver quality efficiently;
- Existing IT quality initiatives are adequately considered, including ISO27002, ITIL, CobiT and Six Sigma.
- IT Risk management is in place, turning risks into opportunities, through our "Risk Intelligent Enterprise" approach;
- IT is compliant with relevant laws and regulations.
- Performance is measured to keep improving the way IT creates business value.

Why Deloitte?

Deloitte is a name known and trusted by key stakeholders, including Boards, Chief Finance, Information and Security Officers, and Audit Committees. Deloitte is the only Big Four firm to decide to retain its consulting business, thus giving a unique advantage as an advisor and auditor since access is maintained to a wealth of technology and process experience our direct competitors no longer have.

Deloitte Enterprise Risk Services (ERS) can count on a highly skilled and experienced team of over 3,000 professionals in Europe and over 11,000 such professionals world-wide. All professionals conduct their work with the true client's interests in mind, observing the integrity of both the client and the firm and avoiding any conflict of interest.

We stand for providing technology assurance in its various forms: from assurance of security, quality and IT service management to assurance of value, governance and regulatory compliance. We can't guarantee that the unexpected won't happen – what we can do is ensure that all the risks are understood and flagged up early, and that they are collectively managed, so the chance of having a problem is minimised.



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