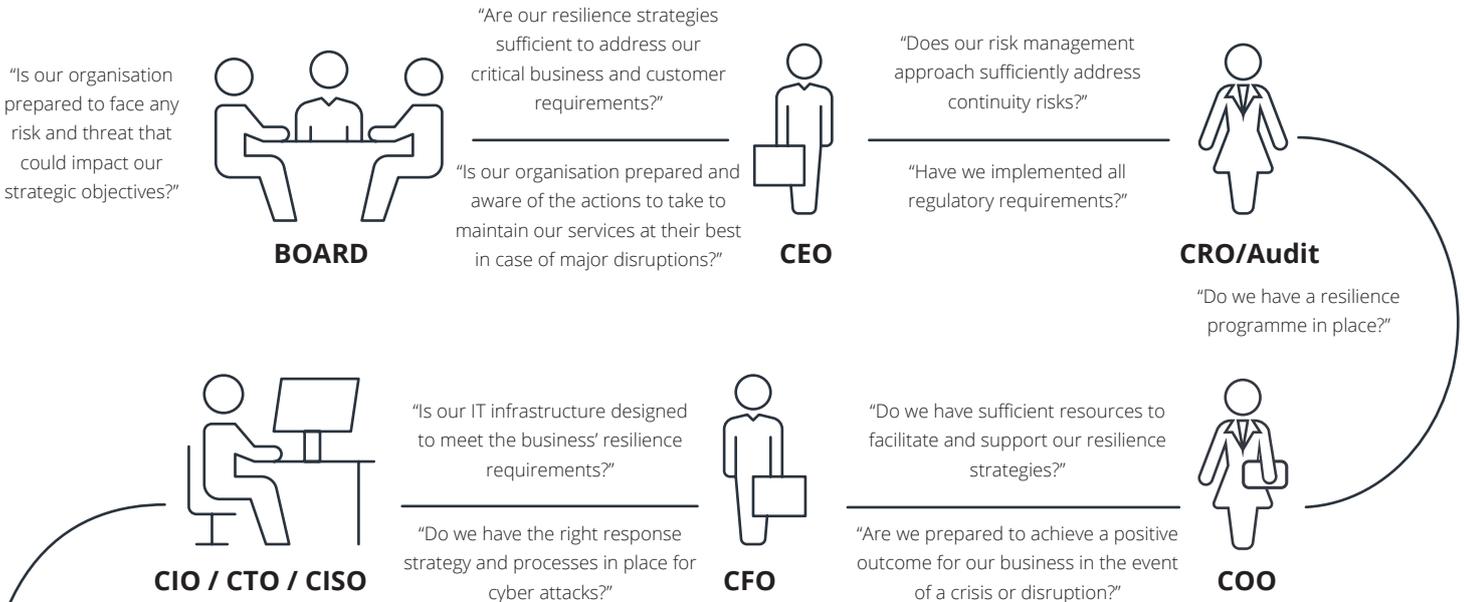
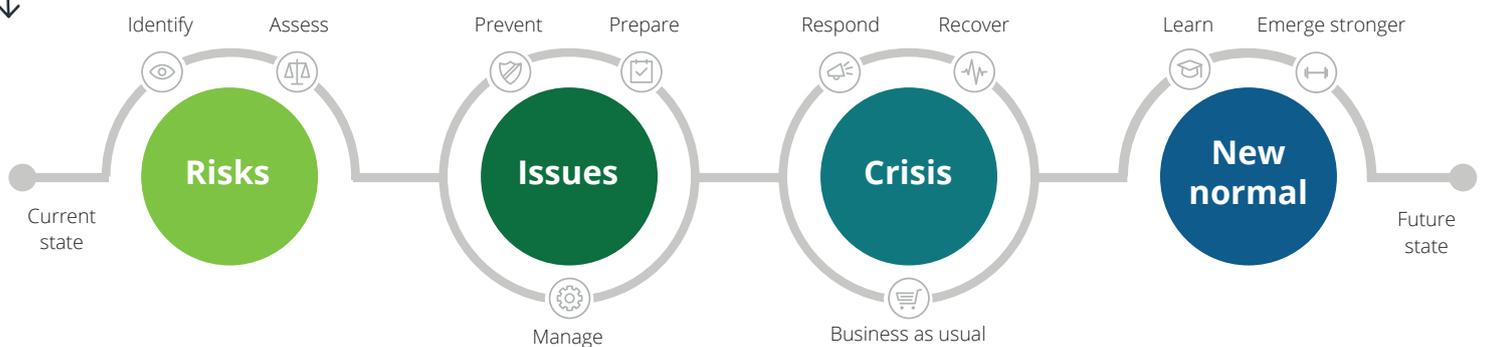


## Crisis and Resilience

Organisations are facing an ever changing and increasing set of uncertainties as they strive to create value and enhance their reputation; from the shifting social, political, environmental and technological landscapes; through the marketplaces they operate in; to their own people, organisation and culture. These uncertainties are developing more quickly than ever, in ways that are less predictable and carry the potential to shift from risk to issue or crisis rapidly.



A life cycle approach to manage crises fortifies an organisation's ability to avoid crises by focusing proactively on detection and risk management as well as on readiness and response. We offer a breadth of Crisis and Resilience services at each stage of the crisis life cycle to support clients to identify, assess, prevent, prepare, respond, recover and emerge stronger from crises.



### Identify and Assess – Risks

Risk is a part of business. But it can only be effectively managed when it is properly understood. We put knowledge and real world experience to work in helping clients understand their vulnerabilities, and minimise the unknown. Our large and diverse group of specialists use the power of their collective insight to help you identify and assess risks before they advance into issues and crises.

### Prevent and Prepare – Issues

Armed with some knowledge of your risks, you may feel strong – but it is very rare that there is no weak link. We find it, watch it and fix it before it breaks. We help you prevent. If, despite everything, a crisis does hit you'll be relieved if you're equipped with the right tools and knowledge. You'd be even more comfortable if you knew you also had a trusted partner on call, ready for the pressure and with proven capability to help you through it.

### Respond and Recover – Crises

You will face some kind of critical situation sometimes. What matters then is the speed and accuracy of critical decisions and communications. We have stood side by side with global clients facing threats and supported them in the eye of the storm. We help you respond. The road back can be long. The drama may be over, but the work of repair has only just begun. We have helped some of the world's best known businesses to find out what really happened. We get to the root cause, fix it and manage the long tail of post-crisis issues to help you emerge stronger and more confident. We help you recover.

### Emerge stronger – New normal

The repercussions of a crisis may be long-lasting and multifaceted. However, by leveraging the knowledge and experience gained, you can build value throughout your organisation and emerge stronger. Business as usual may now look and feel very different: enhanced strategic governance, new operational control mechanisms and procedures. We can help you find this new normal.

We can support and/or fulfil any of your crisis and resilience needs.



Crisis Management



Emergency Management



Business Continuity Management



(IT) Disaster Recovery



Issues Management



Crisis Communication

Our integrated approach offers a comprehensive and complete framework to identify risks and to prepare for, respond to, recover and emerge stronger from any disruptive event.

Identify and Assess	Prevent and Prepare	Respond and Recover	Emerge Stronger
Current State and Readiness Assessment	Strategy	Real-Time Response	Post Event Reviews
Business Impact Analysis	Organisation	Crisis Management Office	Post Event Recovery Office
	Plans and Procedures		
	Training and Awareness		
Risk Assessment	Exercising and Testing	Communication & Stakeholder Management	
Audit, Assurance & Continuous Improvement			
24x7 Monitoring			

**Recognised global leader**

We are a recognised global leader in Strategic Risk, Reputation Risk and Crisis Management services.

**International excellence**

We are part of an international network of crisis and resilience professionals.

**Multidisciplinary & adaptable**

Our size allows us to assemble multidisciplinary teams of professionals with different fields of expertise (e.g. cyber, supply chain, forensics, etc.) and swiftly adapt our team to changing needs.



**Tailored services**

We offer multiple services, tailored to your needs. We can offer both an independent view and advice, or support the implementation.

**Many years of experience**

Our services, frameworks and methodologies are based on our many experiences across all industries, combined with deep knowledge of crisis and resilience capabilities and internationally accepted frameworks.

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