



Global Employer Services Social security

Overseas Social Security digitises its services

Following the exceptional circumstances brought by the COVID-19 pandemic, the Belgian Overseas Social Security (OSS) took the opportunity to review their operations and introduced a broad digital service.

What is the OSS?

The OSS is a department within the National Social Security Office (RSZ/ONSS) in Belgium. It offers social insurance (pension, disability insurance, medical coverage, etc.) to expats working in countries outside the European Economic Area (EEA) and Switzerland.

Reimbursement of medical costs

The OSS' medical care insurance covers medical costs incurred all over the world, without any limit.

Previously, medical cost reimbursements were requested in paper form sent by post to the OSS' Belgian address, together with the original medical bills. After COVID-19, OSS confirmed that medical costs could be requested by e-mail, with copies of medical bills attached.

As of now however, expat employees can apply for medical care insurance coverage through the [online application form](#). They can log in with their eID, itsme ®, token or a unique code, allowing them to use the secured version of the form. If

these logins are not available, they can also use the non-secured version of the form, where they can upload a scan of an identification document.

Claiming pension

With OSS' pension insurance, expats will save for their own retirement pension. Previously, applications for this pension (or survivor's pension) needed to be requested by e-mail with separately completed application forms.

As of now however, expats should again use the above-mentioned [online application form](#), logging in as described above.

Applications cannot be submitted earlier than 4 months before pension start date.

Contacts

If you have any questions concerning the items in this alert, please contact your usual tax consultant at our Deloitte office in Belgium or:

- Leen Claesen, lclaesen@deloitte.com, +32 2 800 29 15
- Jeremy Teirbrood, jteirbrood@deloitte.com, +32 2 800 27 42
- Filip Van Overmeiren, fvanovermeiren@deloitte.com, + 32 2 301 80 09

For general inquiries, please contact:
bedeloittetax@deloitte.com, + 32 2 600 60 00

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