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VATbot SAM

The chatbot for VAT advice



Why choose SAM?

- SAM will reduce errors in VAT reporting;
- SAM is always up to date with the latest EU VAT legislation (vs. paper decision trees);
- SAM is trained by VAT professionals;
- SAM will bring a more harmonized approach to indirect tax reporting queries;
- SAM speaks simple, understandable language;
- SAM will train the people who are using him;
- SAM is tailored to your needs and based on your business (no one size fits all);
- SAM will be able to redirect to a human consultant if you request so;
- SAM is versatile and can be deployed in a wide range of organizations from Small and Medium Enterprises to Multinationals with Shared Service Centers;
- SAM never sleeps....so supports flexible working hours.

What can SAM do?

SAM is a chatbot capable of providing basic EU VAT advice. The combination of Artificial Intelligence and Natural Language Processing software ensures both quality and a user friendly experience.

SAM can analyse the VAT treatment of transactions (place of supply, exemptions, rate, deduction limitations,..) and how you must report it in a VAT return. He can also tell you if a transaction triggers an obligation to register in an EU country.

Actually, SAM can learn everything about VAT you want him to know. On top, SAM can be completely tailored to your business to ensure that he will only ask the relevant questions.



Why SAM was developed?

“We wanted an alternative for paper advice and decision trees that was easy to use and up –to- date with the latest VAT developments at all times”

Pieter Van Hoecke – Partner VAT Deloitte

“We wanted to find a way to deliver tailored VAT advice to our clients when they need it without any delay in response time”

Karen Truysers – Senior VAT manager Deloitte

Who could SAM help?

- A VAT manager who needs access to information on a number of countries (f.e. local reverse charge, deduction limitations,..) and who wants to reduce his research time;
- Employees of an AP department who are struggling to determine the VAT treatment of an invoice in order to make the correct VAT booking;
- A VAT manager caught up by VAT reporting questions of the finance department, leaving him/her no time to focus on more strategic work;
- Employees in a shared service center who need to allocate the correct VAT code for invoices relating to several jurisdictions;
- A CFO without a full fledged tax department who wants to support its finance department in VAT decisions;
- Employees with limited VAT knowledge tasked with issuing PO's and determine the VAT treatment;
- A tax manager who has a direct tax background and is forced to call upon external assistance for first hand VAT questions.



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