

## RPA is...

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Computer-coded software



Programs that replace humans performing repetitive rules-based tasks



Cross-functional and cross-application macros

## RPA is not...

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Walking, talking auto-bots



Physically existing machines processing paper



Artificial intelligence or voice recognition and reply software

## What it can do

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Opening email and attachments

Logging into web/enterprise applications

Moving files and folders

Copying and pasting

Filling in forms

Reading and writing to databases

Scraping data from the web

Connecting to system API

Making calculations

Extracting structured data from documents

Collecting social media statistics

Following "if/then" decisions/rules

