



Whistleblower service










Deloitte SafeSpace
Report workplace fraud
and misconduct

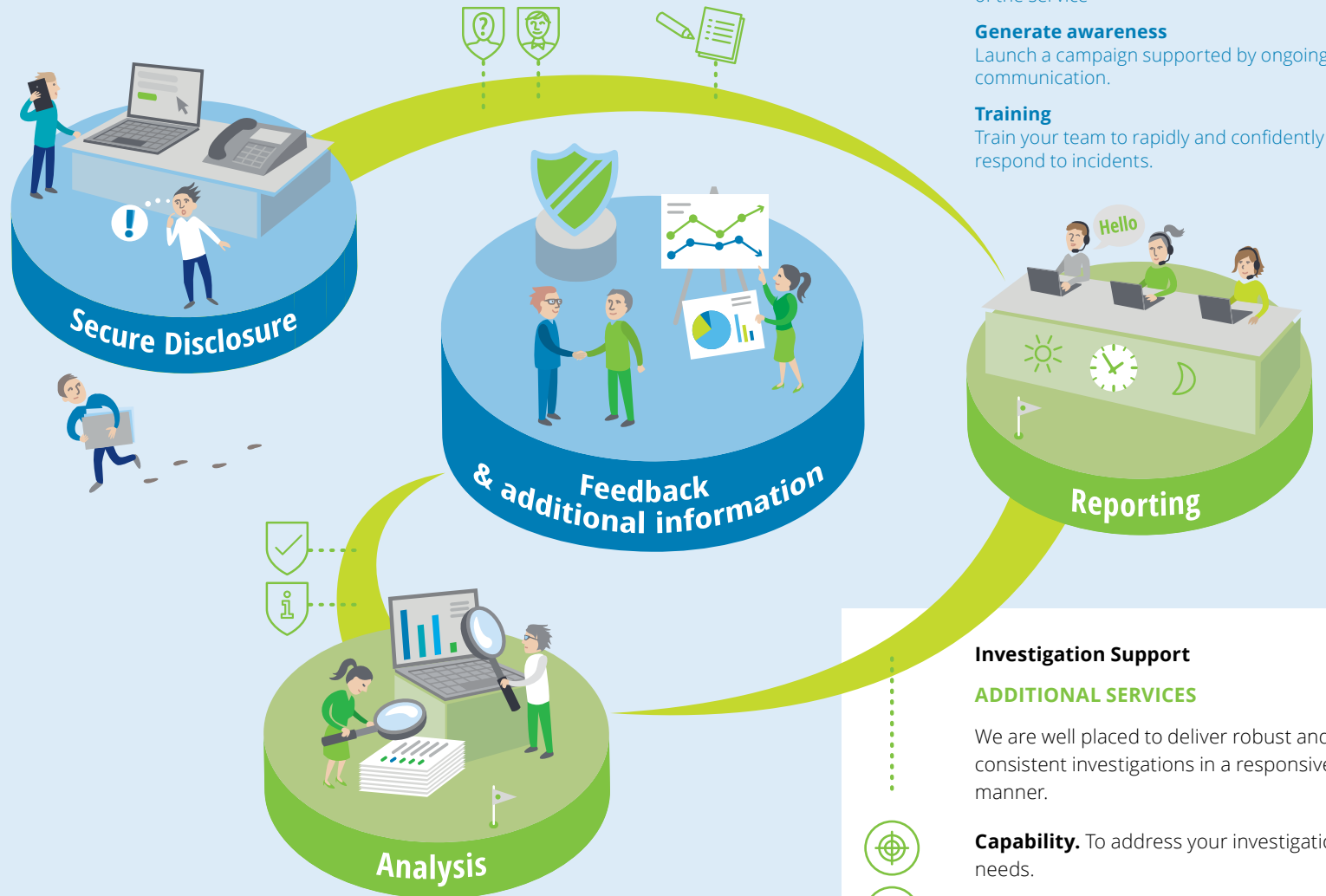
Deloitte SafeSpace is an end-to-end whistleblowing solution with customisable technology underpinning everything we do.

Introducing Deloitte SafeSpace

Whistleblower service

Report workplace fraud and misconduct

-  **Confidentiality and security.** Full protection of the identity of the whistleblower if they choose to remain anonymous.
-  **Multiple channels.** Webform and telephone are utilised to obtain structured data through accessible channels.
-  **24/7 operations.** Fully outsourced and independent whistleblower service on a 24 hours, 7 days a week basis.
-  **Languages.** We offer the service in multiple languages to reduce any barriers to access that could prevent our clients from being alerted to high risk issues.
-  **Trained investigators.** All incidents are logged and analysed by trained investigators.
-  **Customisation.** We can tailor our webform questions and phone interview format to suit the needs of each of our clients.
-  **Quality control.** All reported incidents are subject to internal quality control and our staff undertake regular training and competency tests.
-  **Anywhere, anytime reports.** Insights are available on real-time dashboards together with historical trends.
-  **Restricted Authorisation.** Our technology utilises Two Factor Authentication and is hosted in secure and certified data centres.



Key steps to implementing a successful whistleblower service.

Appoint a champion

Choose a role of suitable seniority

Policy

The service should be anchored in a clear and accessible whistleblowing policy

Define the scope

Determine the “who” “what” and “how” of the service

Generate awareness

Launch a campaign supported by ongoing communication.

Training

Train your team to rapidly and confidently respond to incidents.

Investigation Support

ADDITIONAL SERVICES

We are well placed to deliver robust and consistent investigations in a responsive manner.

Capability. To address your investigation needs.

Capacity. To meet your timeframes.

Framework advisory. To enable robust internal investigations.



Why Deloitte?

Rapid response crisis management and investigations capability. Where a report results in a crisis situation or a requirement for urgent support, we are positioned to swiftly mobilise our investigations professionals to assist our clients to respond resiliently and decisively.

Global reach, local expertise. Deloitte's eminent global network of Forensic professionals means that our clients have access to a wealth of expertise and experience.

Compliance expertise. Deloitte Forensic are experts in navigating our clients through complex compliance issues and regulatory requirements. Our team are experienced in both whistleblowing regulatory compliance, and the privacy and data security requirements involved in operating a whistleblower service.

One stop shop. We combine a team of skilled Forensic professionals and years of experience running whistleblower operations with leading technology and robust processes.

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