



Switzerland | Consulting | 23 June 2016



## Shared Services & BPO Executive Forum BPO for Small & Medium sized companies

Thursday, 23 June 2016, 8 am - 10 am

Venue: Deloitte Academy, Zurich

I am pleased to invite you to our next Shared Services & BPO Executives Forum, a knowledge sharing and networking platform. This forum is an excellent opportunity to meet and network with peers to discuss challenges and market leading practices, and hear about the latest market trends.

We are happy to announce that our key speakers for the Forum on 23 June 2016 are Pierre-Antoine Binard from Manor and Mohit Manchanda from EXL Service.

Our event will focus on BPO for Small & Medium sized organisations. Traditionally BPO was seen as a strategic option for large organisations requiring significant scale and investments to make the business case. However, technology advancement and the maturity of the outsourcing providers are now enabling significant benefits for smaller and medium sized companies through BPO solutions.



[Registration](#)

Venue  
[Deloitte Academy](#)  
[General-Guisan-](#)  
[Quai 38](#)  
[8022 Zürich](#)

## Agenda

- 08:00 - 08.15**      **Welcome and intro**  
Antonio Russo, Deloitte Consulting AG
- 08.15 - 08.30**      **Presentation**  
Paul Gallagher, Deloitte Consulting AG
- 08.30 - 9.00**      **Guest speakers**  
Pierre-Antoine Binard, Manor  
Mohit Manchanda, EXL Service
- 09.00 - 10.00**      **Roundtable discussion**

We look forward to welcoming you to this event. If you have any queries, please contact [Mia Mutic](#) (+41 58 279 68 33) or [Isabelle Bücheler](#) (+41 58 279 77 71).

Kind regards,

## Hosts



**Antonio Marco Russo**  
Head of Shared Services and BPO  
Deloitte Consulting AG  
T +41 (0)58 279 74 41  
M +41 (0)79 102 46 73

[Send email](#)



**Paul G. Gallagher**  
Director  
Deloitte Consulting AG  
T +41 (0)58 279 61 79  
M +41 (0)79 922 64 95

[Send email](#)



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