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CHAIRMAN’S MESSAGE

AmCham China is pleased to release the 21st edition of our annual China Business Climate Survey Report. We are also delighted to have partnered with Deloitte for the execution and analysis of this year’s survey. As one of the key barometers of the sentiment of the American business community in China, this year’s edition is especially pertinent — given the turbulence we’ve encountered in the US-China economic relationship over the past year.

We hope that the data included in this report will provide both governments with an accurate and nuanced view of the experiences our member companies are having on the ground in China, and thereby help to inform the negotiators regarding the issues of greatest importance to our members. Yes, there are challenges — many longstanding, and many past commitments remain unfulfilled. That said, China is still a critically important market for many American companies, and the bilateral economic relationship is too important to not get right.

As you will see in the following pages, the recent US-China tensions have led 89% of our members to adopt a pessimistic view regarding the bilateral trade relationship. Rising geopolitical uncertainties have led close to one quarter of our members to delay investments in China. But bright prospects for domestic consumption and a modestly improved investment environment have helped China remain a top investment destination globally, meaning that it remains as important as ever for the two sides to continue their efforts to move the relationship onto a more solid footing.

2018 marked the 40th year of China’s Reform and Opening, and though our oldest members enjoy access to a vastly different market than the one they found in 1978 and remain confident that China’s policy of reform and opening will persist, so do perennial challenges — such as regulatory inconsistency and limited market access in some sectors.

As we celebrate the 40th anniversary of the normalization of Sino-US relations, we must not forget just how fragile the mutual trust between the two sides can be. To restore that trust and to build stronger bridges, we urge both sides to agree to and implement concrete actions in the weeks and months ahead that will address many of the concerns highlighted in this Report. Likewise, as AmCham China enters its 100th year, we will continue to strive to foster a healthy commercial relationship between the US and China.

Timothy Stratford
Chairman, AmCham China
February 2019
中国美国商会（以下简称商会）很高兴发布第21版《中国商务环境调查报告》，也很高兴能与德勤合作，进行今年的调查和分析。鉴于中美经贸关系在过去一年间遇到的挑战，作为美国商界在中国运营的重要晴雨表，今年的调查报告尤为切题。

我们希望，这份报告所包含的数据能使两国政府更准确、细致地了解会员企业在中国的运营情况，从而帮助双方谈判人员了解商会会员的主要关切。诚然，我们面临诸多挑战——一些长期存在，一些过去做出的承诺则尚未兑现。尽管如此，对很多美国企业来说，中国仍是一个至关重要的市场，而双边经贸关系又对其发展尤为重要，因此企业迫切希望中美经贸关系回归正轨。

正如您即将在如下报告中所看到的，近几个月的中美贸易摩擦令89%的商会会员对双边经贸关系持悲观态度。此外，地缘政治不确定性上升，已促使近四分之一的会员推迟在华投资的计划。但积极的国内消费市场前景，以及逐步改善的营商环境使中国继续成为全球投资的首选目的地，这意味着中美双方仍需努力，进一步夯实两国关系，这一点一如既往的重要。

2018年是中国改革开放40周年，尽管我们的早期会员现在所处的市场环境与1978年相比有很大不同，同时他们仍对中国坚持改革开放政策抱有信心，但一些诸如部分行业市场准入限制和监管不一致的挑战，依然长期存在。

在我们庆祝中美建交40周年之际，我们不能忘记的是，双方的相互信任可以变得十分脆弱。为了恢复这种信任，并建立更牢固的关系，我们敦促双方能达成共识，在今后几周和几个月内采取具体的、可量化的措施，处理此报告中重点强调的许多关切。与此同时，在中国美国商会成立100周年之际，我们将继续努力，为推动中美经贸关系健康稳定发展贡献力量。

中国美国商会主席
夏尊恩
2019年2月
EXECUTIVE SUMMARY

2018 was marked by heightened uncertainty in the global political and economic environment, due in large part to escalating US-China trade tensions and concerns about a slowing China economy. This year’s China Business Climate Survey Report captures changes in business sentiment during this turbulent period. While member experiences as always vary by sector, the differences this year are particularly notable.

Overall, most companies continued to see revenue growth and maintained breakeven or profitable results; however, financial performance was softer than in previous years and varied considerably by sector. Despite the trade tensions, China remains a high priority market for the majority of companies, although many appear to be tempering their investment plans.

Members’ outlook appears to be shifting from cautious optimism to cautious pessimism, as many longstanding concerns — such as inconsistent regulations and uneven enforcement — persist, even as new challenges — namely bilateral US-China tensions and fears that economic deceleration will continue — are taking center stage. Furthermore, survey results suggest that we are yet to see the full impact of the tariffs: some companies appear to be maintaining a “wait and see” attitude, and at the same time taking proactive steps to manage their financial performance.

In light of these concerns, our members are clear on actions that can be taken by both the Chinese and US governments to improve China’s business environment and encourage new investments. Substantial improvements in market access, intellectual property rights (IPR) protection and regulatory transparency are all cited by members as critical to their continued success. Additionally, members are asking the US government to advocate even more strongly for a level playing field, pursue investment reciprocity and engage in results-oriented inter-governmental dialogues.

Despite a general decline in performance relative to 2017, companies are still experiencing modest growth following the lows of 2015

In 2018, the trend of increased revenue growth that companies have reported since 2015 continued. Most companies were profitable, although the share declined slightly (to 69% from 73% in 2017). Another 21% were reportedly only breakeven. Service sector companies reported the greatest increase in revenues, while Resources and Industrial (R&I) industry members experienced a sharp decline in profitability. Earnings before interest and tax (EBIT) were also down across the board, though more than a fifth of respondents said their China EBIT margins are higher than those in the rest of the world.

The Technology sector in particular reported higher China EBIT margins compared with global operations. Among respondents reporting lower EBIT margins, “deteriorating industry conditions” was the primary driver of declining profitability for
2018 年,全球政治和经济环境的不确定性增加,很大程度上是由于中美经贸摩擦升级和对中国经济增长放缓的担忧导致的。今年的《商务环境调查报告》反映了这一动荡时期企业信心的变化。尽管各个行业会员企业的运营情况一直存在差异,但今年却尤为明显。

整体来看,大多数受访企业营收继续增长,保持盈亏平衡或盈利;不过,与前几年相比,其财务表现有所下降,而且各行业之间差别较大。尽管存在贸易争端,中国仍是大多数会员企业优先考虑的市场,但许多企业似乎在调整其在华投资计划。

会员企业的态度似乎正从谨慎乐观转向谨慎悲观,这是由许多长期存在的问题导致的,例如法律法规不清晰、执法不一致的现象依然存在,而新的挑战,即中美双边关系紧张和对中国经济减速的担忧,正在成为新的关注焦点。此外,调查结果显示,关税的全面影响尚未显现,许多企业似乎正采取“观望”态度,同时积极采取措施以加强财务管理。

鉴于上述担忧,商会会员企业表示,中美两国政府均可采取措施,改善中国的营商环境,鼓励新投资。会员企业认为,在中国市场,进一步放宽市场准入、显著改善知识产权保护和监管透明度,对企业持续成功至关重要。此外,会员企业要求美国政府更加积极地倡导公平的竞争环境,追求投资对等,并参与以结果为导向的政府间对话。

虽然与 2017 年相比,2018 年业绩总体下滑,但企业营收在经历 2015 低谷后仍在适度增长。2018 年,企业反馈称 2015 年以来收入增长的趋势仍在继续。大部分企业实现了盈利,尽管这一比例略微下降(从 2017 年的 73% 下降到 69%)。另外 21% 的企业仅实现了收支平衡。服务业企业的收入增幅最大,而工业和资源企业利润急剧下降。尽管超过五分之一的受访者表示其中国的息税前利润率(EBIT)高于世界其他地区,而息税前利润率仍是整体下滑。值得注意的是,与全球业务相比,科技行业表示其中国的息税前利润率更高。在息税前利润率较低的受访者中,38% 的工业和资源企业和 44% 的服务业企业将行业环境恶化视为导致其利润下滑的主要因素。而“业务增长放缓”、“成本上升”对整体盈利能力构成了重大挑战,25% 的高科技企业认为来自中国私营企业的竞争制约了其盈利能力。

尽管增长和投资预期有所放缓,中国仍是一个重要市场。2018 年是否是在华美国企业负增长的转折点?不尽其然。超过 80% 的会员企业预计 2019 年行业将实现正增长。尽管如此,超过一半的受访者预计所在行业的增长率不会超过 5%,这低于许多私营企业以及中国政府对 2019 年 6.3% GDP 增长率的预测。

此外,32% 的受访者预计 2019 年投资将放缓,而在去年预估 2018 年投资情况时,持相同观点的受访者比例为 26%。工业和资源以及消费业企业预计将大幅降低投资,服务业以及其他技术密集型行业预计适度减少投资。

尽管对经济和投资计划放缓有所担忧,会员企业明确表示中国仍然是所在行业长期全球投资计划的重中之重。尽管面临来自本国企业的激烈竞争、成本上升和盈利压力,重点行业市场稳步的增长前景,以及日益壮大和富裕的中产阶级持续激发乐观情绪和商机。

会员企业对中国投资环境的持续改善也保持乐观态度。此外,自商会 2016 年首次提出该问题至今,会员企业对中国进一步开放市场的信心达到了最高点,有 50% 的会员认为中国将采取措施进一步向外国企业
How does the estimated 2018 revenue of your China operations compare with 2017 results?

2018年贵公司在华业务的经营收入预计与2017年相比有何变化？

R&I (38%) and Services (44%) sector companies. While “slowing business growth” and an “increase in costs” proved significant profitability challenges across the board, 25% of Technology companies cited “competition from privately owned Chinese companies” as hindering profitability.

Despite tempered growth and investment expectations, China remains an important market

Did 2018 mark a negative turning point for American businesses in China? Not necessarily. More than 80% of our member companies expect positive industry growth in 2019. That said, over half of respondents expect their industry to grow at no more than 5%, below many private estimates and the Chinese government’s forecasted GDP growth rate for 2019 of 6.3%. Close to 28% of R&I companies forecast no or negative growth in 2019.

Additionally, 32% of respondents expect their investment to slow in 2019, compared with 26% who held that same view one year ago when looking ahead to 2018. R&I and Consumer companies expect to reduce investments considerably, while Services and Technology and other R&D intensive industries expect to scale back their investments more moderately.

Despite concerns over the economy and tempered investment plans, members are clear that China remains a top priority for all sectors’ near-term global investment plans. Even with stronger domestic competition, rising costs and profitability pressures, future prospects for at least moderate market growth in priority sectors and the “rise of an increasingly sizeable and affluent middle class” continue to generate optimism for business opportunities.
开放市场。在工业和资源领域，53% 的企业相信，未来三年，外国投资市场将更加开放，高于 2017 年的 40%。

消费行业对中国的投资最为重视，技术和其他研发产业在其投资计划中也越来越重视中国。根据对会员企业代表采访的结果，中国仍是一个理想的投资目的地。由于市场准入逐步放宽，以及中国对全球战略的推动，新的机会正在出现。

长期营商环境挑战仍然存在

市场准入限制、缺乏监管透明度以及紧张的双边关系仍是会员企业面临的重大挑战。在技术和其他研发密集行业，73% 受访企业表示，市场准入制约了其业务发展。近一半的会员企业表示，如果中国市场的开放程度与美国市场的开放程度相当，这些企业将考虑增加在华投资。

对监管的解读不一致，法律法规不清晰和执法不一致仍然是所有行业企业面临的最大商业挑战（消费行业除外）。仅有一半的会员企业认为，在政策执行方面，外资企业和本土企业受到的待遇相同。会员企业还表示，监管透明度和可预知性的改善将鼓励其进一步投资。

创新对在华会员企业的成功继续发挥着重要作用，但“知识产权保护力度不够”、“网络安全相关政策限制增加”、以及“符合中国独特标准的要求” 阻碍了创新、抑制了投资。事实上，出于对知识产权保护的担忧，三分之一的受访者表示对在华投资有所限制和保留，而在技术和其他研发行业以及工业和资源行业，这一比例上升至近一半。这两个行业的会员企业表示，如果被要求转移更多的技术，并且更好地保护其知识产权，他们将更愿意增加在中国的投资。不过，大多数受访者对中国在知识产权法律制定和执行方式上所做出的努力表示认可，尤其是在商标和品牌保护方面。

双边关系紧张：在华企业经营的定时炸弹？

会员企业仍将中美关系视为其在华业务取得成功的重要因素。然而，近四分之三的受访者预计两国关系将在 2019 年恶化或保持不变，这将对投资计划产生负面影响。当会员企业被问及最大的商业挑战时，“中美关系日益紧张”——一项新增的调查选项——再次被列为各个行业在华企业面临的重要挑战，仅次于劳动力成本上升，法规不一致、法律法规不清晰和执法不一致。

双方加征关税作为这种紧张关系的一个关键组成部分，继续损害着会员企业的利益。与我们在 2018 年 9 月
Members also express optimism that China’s investment environment will continue to improve. Furthermore, confidence in China’s commitment to further open its markets is at the highest level since members were first asked about it in late 2016, with 50% optimistic that steps will be taken to open markets further for foreign companies. In the R&I sector, 53% of companies believe that the market for foreign investment will become more open in the coming three years, up from 40% in 2017.

The Consumer sector places the highest priority on China investments, with Technology & other R&D-intensive industries also giving increasing weight to China in their investment plans. According to interviews conducted with member-company representatives, China remains a desirable investment destination, with new opportunities emerging due to gradually increased market access and China’s role as an enabler for their global strategies.

**Long-standing business challenges persist**

Market access restrictions and a lack of regulatory transparency continue to pose significant challenges for our members. In Technology & other R&D-intensive industries, 73% of surveyed companies said market access restrictions inhibit their operations. Nearly half of members reported they would consider increasing their investments in China if its markets were open to the same extent as they are in the US.

“Inconsistent regulatory interpretation and unclear laws and enforcement” remain the top business challenge for companies in all sectors except Consumer. Only slightly more than half of our members believe policies are enforced equally between foreign and domestic companies. Not surprisingly, members also said that improvements in regulatory transparency and predictability would encourage them to invest further.

Innovation continues to be important for members’ success in China, but a range of barriers such as “insufficient protection of IPR”, the “increased restrictiveness of cybersecurity-related policies” and “requirements to comply with unique Chinese standards” inhibit innovation and disincentivize investments. In fact, one-third of respondents report that they limit China investment because of IP protection concerns alone, rising to nearly one-half of companies in the Technology and R&I sectors. Technology and R&I sector companies say they would be more willing to increase investment in China if they were required to transfer less technology and their IP was better protected. However, the majority of respondents acknowledge China’s efforts to improve the way in which IPR laws are written and enforced, especially with respect to trademark and brand protection.

**Bilateral tensions: a ticking time bomb for business operations in China?**

Member companies continue to view the US-China relationship as important for their success in China. However, nearly three-fourths expect bilateral relations to deteriorate or — at best — stay the same in 2019. When members were asked to rank their top business challenges, “bilateral tensions” — a new survey option — ranked as a top challenge for businesses in China regardless of sector, just behind “rising labor costs” and “inconsistent regulatory interpretation and unclear laws and enforcement.”

Of course, a key aspect of these tensions are the bilateral tariffs, which continue to
Please rank your top five business challenges in China

Please rank your top five business challenges in China

<table>
<thead>
<tr>
<th>Technology &amp; other R&amp;D-intensive industries</th>
<th>Resources &amp; Industrial and Information Technology industry</th>
<th>Consumer industry</th>
<th>Services industry</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inconsistent regulatory interpretation and unclear laws &amp; enforcement (55%)</td>
<td>Inconsistent regulatory interpretation and unclear laws &amp; enforcement (56%)</td>
<td>Rising labor costs (56%)</td>
<td>Inconsistent regulatory interpretation and unclear laws &amp; enforcement (56%)</td>
</tr>
<tr>
<td>Rising tensions in US-China relations (46%)</td>
<td>Rising labor costs (50%)</td>
<td>Inconsistent regulatory interpretation and unclear laws &amp; enforcement (50%)</td>
<td>Rising tensions in US-China relations (51%)</td>
</tr>
<tr>
<td>Increased competition from privately owned Chinese companies (36%)</td>
<td>Rising tensions in US-China relations (46%)</td>
<td>Rising tensions in US-China relations (43%)</td>
<td>Rising labor costs (51%)</td>
</tr>
<tr>
<td>Chinese tariffs on US goods (34%)</td>
<td>Chinese tariffs on US goods (42%)</td>
<td>Shortage of qualified employees (38%)</td>
<td>Shortage of qualified employees (38%)</td>
</tr>
<tr>
<td>Rising labor costs (33%)</td>
<td>Industry overcapacity (32%)</td>
<td>Difficulty obtaining required licenses (33%)</td>
<td>Regulatory compliance risks, including insufficient lead-time to comply with new regulations (34%)</td>
</tr>
</tbody>
</table>
hurt our member companies. Consistent with views expressed during our survey (in partnership with AmCham Shanghai) on the impact of tariffs conducted in September 2018, tariffs impact business operations in many ways, including higher manufacturing costs, lower customer demand and pressures on profitability.

"The freedom to import and export goods benefits both American and Chinese citizens in terms of more choices, value, jobs and economic wealth," one member-company executive said. "Imposing overarching tariffs runs the risk of overshooting and causing a negative impact for everyone involved."

R&I and Technology & other R&D-intensive industries have been hit hardest by bilateral tariffs and non-tariff barriers. As a result, some 52% of R&I and 30% of Technology & other R&D-intensive members indicated they are adjusting their supply chains by “seeking to source components and/or assembly” outside of China or the US.

65% of members said trade tensions are influencing their longer-term business strategies, and nearly a quarter are delaying additional China investments. While trade tensions are prompting some members to adopt a "wait and see" attitude, companies in sectors deeply connected to global supply chains (or exposed to China/US markets) are taking steps to minimize risks.

**Implications for business leaders**

While it is difficult to predict whether the US and China will choose cooperation, confrontation or some combination of both, it is clear that the tensions between the two countries are increasingly driven by fundamental differences in their economic systems and other areas, rather than just trade imbalances. Based on our discussions with business executives over the past year, a growing number of companies are hedging their bets through flexible contingency planning, supply chain diversification and delayed investment decisions.

**Implications for policymakers**

Although the majority of our member companies remain optimistic that China will further open its markets, they are clear that improvements in regulatory transparency and improved market access would have the greatest impact on investment decisions.

More specifically, members would like to see China’s government provide greater market access, transparency around the policymaking process and consistency in enforcement. At the same time, members would like to see the US government advocate more strongly for a level playing field (47%), pursue results-oriented government dialogues (33%) and apply investment reciprocity (31%).

Ultimately, our survey results underpin the widely held view that positive bilateral relations are an important foundation to the success of US companies in China. Finding a comprehensive and enduring resolution to the current trade frictions is critical to create a more positive, predictable environment for companies, which in turn will benefit the citizens of both countries, and indeed the world.
How significant of an impact would the following changes to the policy environment have on increasing your company’s investment levels in China?

以下政策环境变化对贵公司提升在华投资水平有多大影响？

<table>
<thead>
<tr>
<th>Change in Policy Environment</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Increasing the transparency, predictability and fairness of the regulatory environment</td>
<td>30% Very significant</td>
</tr>
<tr>
<td>Ensuring greater protection of intellectual property</td>
<td>20% Extremely significant</td>
</tr>
<tr>
<td>Limiting the use of industrial policies that create barriers</td>
<td>18% Very significant</td>
</tr>
<tr>
<td>Allowing us to enter business or product segments that are currently restricted</td>
<td>20% Very significant</td>
</tr>
<tr>
<td>Allowing us to take increased control of our China operations/reduce the need for a local business partner or joint venture</td>
<td>10% Extremely significant</td>
</tr>
<tr>
<td>Providing recourse for unfair treatment of your investments</td>
<td>12% Very significant</td>
</tr>
<tr>
<td>Allowing us to make more acquisitions of companies</td>
<td>7% Very significant</td>
</tr>
<tr>
<td>Reducing the need for us to engage in technology transfer</td>
<td>6% Very significant</td>
</tr>
</tbody>
</table>

对商业领袖的启示

虽然很难预测两国将选择合作、对抗还是两者兼而有之，很明显，两国之间的紧张关系越来越多地受到各自经济体系和其他领域根本差异的影响，而不仅仅是贸易失衡。根据商会过去一年与企业高管的讨论，越来越多的企业正通过灵活的应急计划、供应链多元化和延迟投资决策来应对风险。

对政策制定者的启示

虽然大多数会员企业对中国将进一步开放市场持乐观态度，但他们知道，监管透明度的提高和市场准入的改善将对投资决策产生最大的影响。

具体来看，会员企业希望中国政府扩大市场准入、保持政策制定的透明度和政策执行的一致性。同时，会员企业希望看到美国政府更加积极推动公平的竞争环境 (47%)，追求以结果为导向的政府对话 (33%)，实行投资对等 (31%)。最后，调查结果与普遍观点一致，即积极的双边关系是美国企业在中国成功的重要基础。寻求全面持续的解决方案，应对当前的贸易摩擦，对于为企业创造一个更积极，更可预测的环境来说至关重要，反过来也会使两国人民及全世界受益。
The survey for this report was conducted between November 13 and December 16, 2018. It was sent to 771 AmCham China member company representatives, of which 314 completed the majority of the questions.

Survey respondents represent large, medium and small-sized enterprises from a broad range of industries, including many with global operations. Analysis was further broken down into four sectors — Technology & other R&D-intensive industries, Resources & Industrial, Consumer (products and services) and Services. The same methodology was used as in previous years to ensure consistent analysis and deeper understanding of the issues and opportunities facing our members.

*Note: chart totals are rounded to the nearest percent
注：由于四舍五入，各数据之和可能不等于总额（100%）
What percentage of your global revenues is China expected to account for in 2018?
2018 年贵公司的在华业务在全球营收中占多大比例？

Respondents' position
受访者职位

Where does your company have a legal presence? (Please select all that apply)
贵公司在哪个国家设有法律实体？（请选择所有适用选项）

- China only 中国
- China+US 中国和美国
- Global (China+US+Outside China and US) 全球（中国、美国和其他国家 / 地区）
- China+Outside China and US 中国、中国和美国以外的国家 / 地区
- US only 美国
- US+Outside 美国和以外
- Outside China and US only 中国和美国以外的国家 / 地区

Respondents' position
受访者职位

- Senior-level country manager (CEO, VP, GM, Managing Director, Chief Representative)
  中国区高管（首席执行官、副总裁、总经理、董事经理、首席代表）
- Director of government relations or public relations department
  政府关系 / 公共关系总监
- Director/functional leader of other department (e.g., HR Director, Finance Director, Sales Director, COO)
  部门总监或职能领导（人力资源总监、财务总监、销售总监、首席运营官等）
- Other 其他
Survey respondents were segmented into four main categories
受访者所属行业分为四个类别

<table>
<thead>
<tr>
<th>Technology and other R&amp;D-intensive industries</th>
<th>Resources &amp; Industrial Industries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Technology and other R&amp;D-intensive industries</td>
<td>(n=60)</td>
</tr>
<tr>
<td>Resources &amp; Industrial Industries</td>
<td>(n=82)</td>
</tr>
</tbody>
</table>

- Aerospace
  航空航天
- Healthcare Products (e.g., Pharmaceuticals, Medical Technology)
  医疗产品 (如制药、医疗器械)
- Technology/telecommunications—Hardware
  高科技 / 电信 (硬件)
- Technology/telecommunications—Services
  高科技 / 电信 (服务)
- Agribusiness
  农业
- Automotive & Transportation Vehicles
  汽车和运输车辆
- Machinery, Equipment, Systems & Controls
  机械、设备、系统和控制
- Oil & Gas/Energy
  石油 & 天然气 / 能源
- Other Industrial (e.g., Chemicals, Mining, Paper & Packaging)
  其他工业领域 (如化学品、采矿、造纸、包装)

<table>
<thead>
<tr>
<th>Consumer (products &amp; services)</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consumer (products &amp; services)</td>
<td>(n=64)</td>
</tr>
<tr>
<td>Services</td>
<td>(n=65)</td>
</tr>
</tbody>
</table>

- Consumer Products
  消费品
- Retail and Distribution
  零售与分销
- Healthcare Services
  医疗服务
- Education
  教育
- Media and Entertainment
  媒体与娱乐
- Hospitality and Travel & Leisure
  酒店、旅游与休闲
- Financial Services (e.g., Banking, Insurance)
  金融服务 (如银行、保险)
- Real Estate and Development
  房地产和开发
- Transportation and Logistics
  运输与物流
- Investing (e.g., Private Equity, Venture Capital)
  投资（如私募股权、风险投资）
- Other Services (e.g., Law, Human Resources, Accounting, Marketing, Advertising and PR, Research, Consulting)
  其他服务（如法律、人力资源、会计、市场营销、广告和公关、调研、咨询）

<table>
<thead>
<tr>
<th>Other</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other</td>
<td>(n=43)</td>
</tr>
</tbody>
</table>

- Social & Public Sector/nonprofit (including industry associations)
  社会与公共事业 / 非盈利机构（包括行业协会）
- Other (e.g., environmental services, think tanks)
  其他（如环保服务、智库等）
2018 Performance Snapshot
2018 年绩效速览
In 2018, China’s reported GDP growth rate held up at 6.6% despite deepening uncertainty, and it appears we are not yet seeing the full impact of US-China trade frictions on the real economy. Some 62% of members continue to see China revenues increase, two percentage points (pp) fewer than in 2017, although the general upward trend following record lows in 2015 continues. Smaller companies in particular saw declines in profit.

Additionally, fewer members reported increased earnings before interest and tax. Decreased EBIT margins are most apparent in the R&I sector. Members reported that worsening industry conditions and increased costs are the main factors driving down profits.
More companies reported decreases in revenue vs. 2017
相比 2017 年，更多的会员企业表示收入有所下降

**How does the estimated 2018 revenue of your China operations compare with 2017 results?**

2018 年贵公司在华业务的经营收入预计与 2017 年相比有何变化？

Revenue growth last year was not as strong as in 2017, with a 5pp increase in the number of companies reporting a decline, although the uptrend from the low of 2015 continues. Smaller companies (those with <250 employees) are faring slightly worse than larger ones, with 15% expecting lower revenue.

尽管继 2015 年低谷后仍保持上升趋势，但 2018 年的收入增长不如 2017 年强劲，报告下降的公司数量也增加了五个百分点。规模较小的公司（员工人数少于 250 人）情况比大公司略差，15%的小型公司预计收入会下降。

**Revenue growth up for Services; down 20% for R&I companies**

服务行业收入增长；工业和资源行业收入下降 20%

Revenue growth varied widely by industry. The percentage of Services companies reporting increased revenue rose 10pp, but 20pp fewer R&I companies reported revenue growth. Conversely, 10pp more of them reported decreases in revenue.

收入增长因行业而异。其中，表示收入增长的服务业公司占比增加了 10 个百分点，但表示收入增长的工业和资源行业公司占比减少了 20 个百分点。此外，表示收入减少的工业和资源行业公司增加了 10 个百分点。
Overall profitability declined in 2018
2018 年整体利润率下降

How would you characterize your company’s financial performance in China in 2018?
2018 年贵公司在华业务的盈利状况如何？

Although overall member profitability declined, profits remained higher than in 2015 and 2016. The number of members characterizing their financial performance in China as "profitable" or "very profitable" fell to 69% in 2018 from the previous year’s 73%.

尽管整体会员企业盈利能力下降，但利润仍高于 2015 年和 2016 年。在中国实现盈利的会员企业数量从 2017 年的 73%降至 2018 年的 69%。

Fewer member companies reported increases in EBIT margins
2018 年实现了息税前利润率增长的会员企业有所减少

How do the estimated 2018 EBIT margins of your China operations compare with those of 2017?
贵公司 2018 年在华业务的息税前利润率预计与 2017 年息税前利润率相比如何？

EBIT margins also declined — there was a 3pp increase in the number of companies reporting declines in EBIT margins — consistent with the previous profitability chart. Only 45% of members said their businesses in China were more profitable than the previous year, down from 51% in 2017.

息税前利润率也有所下降，这表示息税前利润率下降的会员企业数量增加了三个百分点，这与之前的盈利能力图表一致。只有 45%的会员企业表示他们的业务在中国的业务比上一年更为盈利，低于 2017 年的 51%。
Decreases in EBIT margins most apparent in R&I
工业和资源行业息税前利润的下降最为明显

How do the estimated 2018 EBIT margins of your China operations compare with those of 2017?
贵公司2018年在华业务的息税前利润率预计与2017年息税前利润率相比如何？

R&I companies experienced a sharp drop in EBIT margins in 2018. The percentage of sector respondents reporting increased EBIT margins was just 44%, down from 59% in 2017.
工业和资源行业的息税前利润率急剧下降。选择息税前利润率增加了的受访企业比例仅为44%，低于2017年的59%。
Worsening industry conditions and increased costs the main factors driving down profits; Technology and R&I profitability also hampered by competition from privately owned Chinese companies

行业环境恶化和成本上升是导致利润下降的主要因素；来自中国私营企业的竞争成为技术、工业和资源会员企业的获利主要阻碍

For those who selected [EBIT margins] "down," what was the primary driver?

如您选择“下滑”，主要的驱动因素是什么？

Among respondents reporting lower EBIT margins, deteriorating industry conditions was the primary driver of declining profitability for R&I (38%) and Services (44%) sector companies. Technology companies also cited an increase in costs (38%) and competition from privately owned Chinese companies (25%) as hindering profitability. According to interviews with members from high-tech industries, the Semiconductor industry, for example, tends to see competition arising from China’s call for self-reliance in innovation. In other industries, executives see fierce competition as a result of lower entry barriers and a lack of government oversight.

在表示息税前利润率较低的受访者中，38%的工业和资源会员企业及 44% 的服务业会员企业认为行业状况恶化是利润下降的主要原因。约 38% 的技术和其他研发会员企业表示成本增加影响了盈利，另有 25% 的技术研发会员企业认为与私营中国的竞争也对盈利有负面影响。商会与高科技行业高管的采访证实了这一点。半导体行业倾向于认为中国政府对发展自有品牌、加强自主创新的要求，导致了本土竞争，而在其他行业，高管们认为准入门槛较低和政府监管较为缺乏导致了激烈竞争。
EBIT margins lower in China than the rest of the world for more than a third of respondents
超过三分之一的受访者认为，中国的息税前利润率相比世界其他地区有所下降。

How do the EBIT margins of your China operations compare with your company’s global margins in 2018?
2018 年贵公司在华业务的息税前利润率与全球息税前利润率相比如何？

Thirty-six percent of members reported lower EBIT margins in China than globally in 2018, about the same proportion as in 2016.
36%的受访企业表示 2018 年中国的息税前利润率低于全球水平，与 2016 年的比例大致相同。
2. Business Outlook and Growth Opportunities

商业前景和增长机会
Although uncertainty overshadowed respondents’ overall business outlook, more than 80% of members expect their market to grow. While companies still see areas of optimism, frictions in US-China relations — a new topic in many portions of this year’s survey — produced the highest levels of pessimism, with only 11% of members expressing optimism towards the bilateral relationship as it relates to their business outlook. The continual rollout of incentives in China to encourage consumption meant growth in domestic consumption and the rise of an increasingly sizeable and affluent middle class remained a top opportunity for the fifth year in a row.

Members noted some improvements in China’s investment environment in 2018. Across all sectors, China remains a top priority in companies’ near-term global investment plans. However, given economic growth has slowed across the world, when it comes to actual investment planning, 32% of respondents expect investment to slow in 2019, compared with 26% who held the same view when looking ahead to 2018.
Nearly a fifth of members expect market growth to shrink or flatten in 2019, compared with only 12% the previous year. Twenty-eight percent of R&I companies do not expect market growth to accelerate. However, more than 80% of members continue to have a positive outlook on market growth.

近20%的会员企业预计2019年市场增长将萎缩或趋于平缓，而去年仅为12%。28%的工业与资源会员企业预计市场增长势头不会加速。然而，超过80%的会员企业依旧对市场增长持乐观态度。
Business optimism declined across the board

How would you describe your two-year business outlook in China on the following aspects?

There was a clear downturn in respondents’ optimism towards the business environment. This year was the first time the Survey included the US-China relationship as a component of this question, and members rank it as the area of least optimism. Despite this uncertainty, members remain optimistic about the potential for domestic market growth and profitability. However, the level of optimism in these areas has also declined from last year.
Organic growth, core business growth and cost reductions are the top business objectives

在主要业务目标方面，有机增长、核心业务增长和成本削减是受访企业的重要经营目标

Which of the following most accurately describe your primary business objectives in China for 2019? Please select your top three objectives.

以下哪些选项最准确地表达了贵公司 2019 年在中国的主要商业目标？请选出 3 个最重要的商业目标。

<table>
<thead>
<tr>
<th>Objective</th>
<th>2019 Percentage</th>
<th>2018 Percentage</th>
<th>2017 Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grow core business</td>
<td>79%</td>
<td>59%</td>
<td>47%</td>
</tr>
<tr>
<td>Grow by launching new products or services</td>
<td>47%</td>
<td>38%</td>
<td>30%</td>
</tr>
<tr>
<td>Grow by targeting new customer segments</td>
<td>31%</td>
<td>24%</td>
<td>25%</td>
</tr>
<tr>
<td>Reduce operating costs and improve efficiency</td>
<td>23%</td>
<td>16%</td>
<td>10%</td>
</tr>
<tr>
<td>Enter new businesses</td>
<td>21%</td>
<td>19%</td>
<td>12%</td>
</tr>
<tr>
<td>Reduce procurement and/or supply chain costs</td>
<td>14%</td>
<td>13%</td>
<td>11%</td>
</tr>
<tr>
<td>Grow through acquisitions, JVs or other business partners</td>
<td>7%</td>
<td>5%</td>
<td>3%</td>
</tr>
<tr>
<td>Retreat from China market</td>
<td>2%</td>
<td>3%</td>
<td>5%</td>
</tr>
</tbody>
</table>

Optimistic 乐观  Slightly optimistic 较为乐观  Neutral 中立  Slightly pessimistic 略为悲观  Pessimistic 悲观

R&I companies more pessimistic about regulatory environment

工业和资源行业的会员企业对监管环境感到更加悲观

Nearly 40% of R&I sector members were pessimistic about the regulatory environment in China, 8pp more than the previous year.

近 40%的工业和资源会员对中国监管环境持悲观态度，比去年增加八个百分点。
**Growth in domestic consumption remains a top business opportunity**

国内消费增长前景依然是最大商机

**Which of the following are important opportunities for your China business?**

以下哪些方面能为您的在华业务带来重大机遇？

<table>
<thead>
<tr>
<th>Technology &amp; other R&amp;D-intensive industries</th>
<th>Resources &amp; Industrial Industry</th>
<th>Consumer Industry</th>
<th>Services Industry</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Growth in domestic consumption/Rise of an increasingly sizeable and affluent middle class (46%)</td>
<td>Growth in domestic consumption/Rise of an increasingly sizeable and affluent middle class (36%)</td>
<td>Growth in domestic consumption/Rise of an increasingly sizeable and affluent middle class (73%)</td>
<td>Globalization of Chinese companies and increased outbound investment (50%)</td>
</tr>
<tr>
<td>Digital technologies including e-commerce and &quot;Internet +&quot; (44%)</td>
<td>Ongoing economic and market reforms (35%)</td>
<td>Increasing customer demand for foreign brands/quality (45%)</td>
<td>Ongoing economic and market reforms (37%)</td>
</tr>
<tr>
<td>Ongoing economic and market reforms (37%)</td>
<td>Expanding business to cover more of China’s domestic market (e.g., entering new cities, regions) (35%)</td>
<td>Ongoing economic and market reforms (38%)</td>
<td>Expanding business to cover more of China’s domestic market (e.g., entering new cities, regions) (31%)</td>
</tr>
</tbody>
</table>

Regardless of sector, companies continue to see growth in domestic consumption and a rising middle class as a top business opportunity, followed by ongoing economic and market reforms. The globalization of Chinese companies and increased outbound investment is the top opportunity in the Services sector. Although it is not reflected in the top three, many respondents also selected healthcare reforms such as “Healthy China 2030” and increasing customer demand for foreign and higher-quality brands as good opportunities.

各行各业的会员企业持续认为国内消费增长和中产阶级扩大是最重要的商业机会，其次是进一步的经济和市场改革。中国公司的全球化和对外投资的增加则是服务业的最大机遇。尽管没有被反映在前三名中，但许多受访者还提到了“健康中国 2030”医疗改革和对外国和高质量品牌的需求所带来的商业良机。
China investment environment shows modest improvement
中国投资环境略有改善

How is the quality of China’s investment environment?
中国投资环境的质量如何?

Members continue to see improvements in the quality of China’s investment environment, 14pp more than at the low point in 2016. Technology & other R&D-intensive industries were the most positive.
更多的会员企业表示中国投资环境在逐渐改善，比2016年的低点高出14个百分点。技术和其他研发行业对投资前景抱有更乐观的态度。
## Aerospace, Healthcare Services and Retail & Distribution the most optimistic sub-sectors

航空航天、医疗服务、零售与分销行业对中国的投资环境最为乐观

<table>
<thead>
<tr>
<th>Industry Sector</th>
<th>Improving</th>
<th>Staying the same</th>
<th>Deteriorating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aerospace</td>
<td>75</td>
<td>25</td>
<td>0</td>
</tr>
<tr>
<td>Healthcare products</td>
<td>46</td>
<td>42</td>
<td>12</td>
</tr>
<tr>
<td>Technology/telecommunications (hardware)</td>
<td>53</td>
<td>24</td>
<td>24</td>
</tr>
<tr>
<td>Technology/telecommunications (services)</td>
<td>33</td>
<td>42</td>
<td>25</td>
</tr>
<tr>
<td>Agribusiness</td>
<td>14</td>
<td>57</td>
<td>29</td>
</tr>
<tr>
<td>Automotive &amp; transportation vehicles</td>
<td>61</td>
<td>17</td>
<td>22</td>
</tr>
<tr>
<td>Machinery, equipment, systems &amp; controls</td>
<td>30</td>
<td>52</td>
<td>18</td>
</tr>
<tr>
<td>Oil &amp; gas/energy</td>
<td>22</td>
<td>56</td>
<td>22</td>
</tr>
<tr>
<td>Other industrial (e.g., chemicals, mining, paper &amp; packaging)</td>
<td>9</td>
<td>73</td>
<td>18</td>
</tr>
<tr>
<td>Consumer products</td>
<td>53</td>
<td>33</td>
<td>13</td>
</tr>
<tr>
<td>Education</td>
<td>36</td>
<td>43</td>
<td>21</td>
</tr>
<tr>
<td>Healthcare services</td>
<td>33</td>
<td>67</td>
<td>0</td>
</tr>
<tr>
<td>Hospitality &amp; travel &amp; leisure</td>
<td>50</td>
<td>42</td>
<td>8</td>
</tr>
<tr>
<td>Media &amp; entertainment</td>
<td>0</td>
<td>67</td>
<td>33</td>
</tr>
<tr>
<td>Retail &amp; distribution</td>
<td>67</td>
<td>33</td>
<td>0</td>
</tr>
<tr>
<td>Financial services (e.g., banking, insurance)</td>
<td>33</td>
<td>58</td>
<td>8</td>
</tr>
<tr>
<td>Real estate &amp; development</td>
<td>50</td>
<td>8</td>
<td>42</td>
</tr>
<tr>
<td>Transportation &amp; logistics</td>
<td>0</td>
<td>75</td>
<td>25</td>
</tr>
<tr>
<td>Other services (e.g., law, human resources, accounting, marketing, advertising and PR, research, consulting)</td>
<td>29</td>
<td>38</td>
<td>32</td>
</tr>
</tbody>
</table>

When looking further into the data, Aerospace, Healthcare Services and Retail & Distribution sub-sectors are the most optimistic, with no respondents reporting China’s investment environment is deteriorating.

数据显示航空航天、医疗服务、零售与分销行业是最乐观的，没有受访者表示中国的投资环境正在恶化。
China remains a top priority in near-term global investment plans

中国仍是近期全球投资计划的重点

China ranks as a first or top-three priority in 62% of members’ near-term global investment plans, up 6pp from 56% in 2016.

62%的会员企业视中国为其近期全球投资计划的首要或前三名投资目的地，比2016年的56%上升六个百分点。

Nearly 80% of Consumer sector respondents rank China as a top-three investment destination

近80%的消费行业受访者将中国列为三大投资目的地之一

Sixty-three percent of respondents from the Technology sector rank China as a top-three investment destination, up from 51% in 2017.

在技术和其他研发行业中，63%受访企业将中国列为前三大投资目的地。这比2017年的51%增加了12个百分点。

How does China rank in your company’s near-term global investment plans?
中国在贵公司近期的全球投资计划中的重要性如何？
However, the trend of slower investment expansion is expected to continue into 2019
然而，投资扩张减少的趋势预计将持续至 2019 年

When asked about their real investment plans, respondents indicated a trend towards slower expansion in 2019. Thirty-two percent of respondents, 6pp more than last year, have no plans to expand investment or will invest less.

当被问及他们具体的投资计划时，受访企业表示将放缓 2019 年的扩张速度。32%的受访企业没有计划扩大投资或减少投资，比去年增加了六个百分点。

How much do you estimate your company will increase investment in China operations for 2019?
您估计 2019 年公司将在中国增加多少投资？
R&I and Consumer sectors see largest downward adjustment in investment
工业和资源行业以及消费行业投资下滑幅度最大

How much do you estimate your company will increase investment in China operations for 2019?
您估计 2019 贵公司将在对中国增加多少投资？

R&I and Consumer companies expect to make the largest reductions in investment. In R&I, 36% of companies have no plans to expand investment or will invest less, with the proportion falling to a still-high 26% among Consumer sector respondents.
工业和资源行业及消费行业预计将大幅度减少投资。工业和资源行业中有 36%的企业没有计划扩大投资或减少投资，而消费行业受访者中这一比例仍然高达 26%。

Nearly half of respondents would consider increasing investment in China if its markets were as open as those in the US
如果市场开放程度与美国相当，近一半的会员企业会考虑增加在华投资

Conversely, nearly 30% of members said they were unsure if market openness on par with the US would result in increased investments, citing other considerations including local product requirements, the level of competition and costs.
相反，近 30%的会员企业表示，他们不确定与美国同等的市场开放程度是否会导致在华投资增加，因为还有其他因素需要被纳入考量，这包括当地产品要求、竞争水平和成本。
Nearly one-fifth have moved or are considering moving capacity outside China; US tariffs, rising costs and slower growth are the top motivating factors

相近五分之一的公司已转移或考虑将产能转移到中国境外；美国关税、成本上升和中国经济增长放缓是最主要的推动因素

In the past three years, has your company moved capacity outside of China? What is the most important reason for considering or moving capacity outside of China?

在过去的 3 年里，贵公司是否曾向中国境外转移过产能？贵公司决定向中国境外转移产能最关键因素是什么？

Some 19% of respondents have moved or are considering moving capacity outside China in the next three years, 4pp fewer than last year. The top three factors are US tariffs on products exported from China, rising costs and expectations of slower economic growth in China.

大约 19%的受访者已经或正在考虑在未来三年内将产能移至中国境外，比去年减少四个百分点。排在前三位的因素是美国对华出口产品的关税，成本上升以及中国经济增长放缓的预期。

| US tariffs on products exported from China | 24 |
| Rising costs, including labor costs in China | 17 |
| Expectation of slower growth in China | 10 |
| Concerns about an uncertain policy environment | 9 |
| Expectation of faster-growing markets in other geographies | 9 |
| Strategic re-prioritization of other countries | 7 |
| Market access barriers or government policies that disadvantage foreign companies in your sector | 7 |
| Difficulties competing against local competitors | 3 |
| Chinese tariffs on products imported from the US | 2 |
Developing Asia remains the top destination for relocating capacity
亚洲发展中国家仍是产能转移的首选目的地

To which regions have you moved, or do you plan to move, capacity? (Please select all that apply)
贵公司已经或计划向哪些地区转移产能？（请选择所有适用的选项）

The proportion of respondents viewing Developed and Developing Asia as destinations for relocating capacity declined. The decline for Developed Asia is partly due to the addition of Hong Kong as a category. There was also a decline in those citing the US as a relocation destination — down 5pp from last year — although those selecting Mexico/Canada increased by 2pp.
将发达和发展中亚洲国家和地区视为首选产能转移目的地的受访者比例下降。选择亚洲发达国家和地区在比例下降的部分原因可能是香港也被增加到了这一类目中。视美国作为产能转移目的地的人数也比去年减少了五个百分点，不过选择墨西哥和加拿大的比例增加了两个百分点。
3. Business Climate Challenges
商业环境挑战
When members were asked to rank their top business challenges, bilateral tensions — a new survey option — again ranked as a top-of-mind challenge for businesses in China, which partly explains why member companies continue to feel less welcome than they have in the past. Furthermore, market access restrictions have hurt the operations of most members, particularly those in the Technology sector.

Rising salary and wage expenses, social benefits, and difficulty terminating employees remain the top three human resources challenges. Most members expect a moderate increase in labor costs. A majority also cited China’s revised Individual Income Tax Law as a factor behind rising costs.

Concerns over unfair treatment remain despite optimism that China will further open its markets to foreign investment in the coming three years. Over half of respondents worry about restrictions on market participation and the enforcement of regulations, with the allocation of government financial support a growing concern.

Unsurprisingly, innovation plays an important role in members’ success in China, but barriers including insufficient protection of intellectual property rights (IPR) and the increased restrictiveness of cybersecurity policies are becoming more troublesome. Most members said they were at high risk of IP leaks and data security breaches. However, the majority of respondents acknowledge China’s efforts to improve the way in which IPR laws are written and enforced, especially when it comes to trademark and brand protection.

紧张的中美双边关系作为今年调查的新选项被在华外企列为重要的商业挑战，这部分解释了为什么会员企业认为他们在华不如以前受欢迎了。此外，市场准入限制影响了大多数会员企业在中国的运营，特别是技术和研发行业。

薪资费用不断上涨、社会福利成本增加以及难以裁员仍是人力资源面临的三大挑战。大多数会员企业预计劳动成本会适度增加。大多数会员企业还将新修订的《个人所得税法》列为推高成本的原因之一。

尽管大多数在华外企乐观地相信中国将在未来三年内进一步向外国投资开放市场，但他们对不公平待遇的担忧仍然存在。超过一半的受访者越来越关注市场准入限制、法律法规执行不一致以及政府财政扶持的负面影响。

不出意外，创新在会员企业在华取得成功中发挥着重要作用，但知识产权保护不足和网络安全政策的限制性增加等正逐渐困扰着会员企业。大多数受访者表示，他们面临着知识产权泄漏和数据安全漏洞的风险。然而，他们也承认中国在努力改善知识产权法律的编写和执法方式，尤其在商标和品牌保护方面。
Nearly half of respondents feel less welcome than before, although the sentiments of approximately one-third have not changed
尽管大约 1/3 的会员认为并无变化，但仍有近一半的会员感觉不如以往受欢迎

Do you feel foreign businesses are more or less welcome in China than before?
您认为外资企业在中国的受欢迎程度与以往相比有何变化？

While past surveys only asked members whether they felt more or less welcome than before, the 2019 survey included a five-point scale of options, providing greater specificity. As a result, there was a drop in both the numbers of members who believe they are more or less welcome in China. About a third picked “No change.”
商会在过去只调查会员企业是否觉得比以往更受欢迎，但在今年的调查中，商会细化并提供了五个选项供会员参考。反馈显示在中国不受欢迎的会员企业数量急剧下降。大约三分之一的人选择了“没有变化”。
More welcome 更受欢迎

“Inbound foreign investment is welcomed if it supports or doesn’t undermine industrial policy goals.”
—2019 BCS, Senior Manager in Other Services

“如果境内外国投资支持或不损害产业政策目标，则会受到欢迎”。
——【2019 年中国商务环境调查】其他服务行业，高管

“China needs foreign investment to grow GDP.”
—2019 BCS, Functional Leader in Machinery, Equipment, Systems & Controls

“中国需要外资来增长 GDP”。
——【2019 年中国商务环境调查】机械、设备、系统和控制行业，部门领导

“At the local level, foreign investment brings jobs, tax revenue and publicity, so there is no reason why they would not welcome us.”
—2019 BCS, Director in Other Services

“外国投资为地方带来工作机会、税收和宣传，受到了地方政府的欢迎”。
——【2019 年中国商务环境调查】其他服务行业，总监

Less welcome 不受欢迎

“In the media and entertainment sector, we see controls over foreign companies and foreign content being further tightened.”
—2019 BCS, Senior Manager in Media and Entertainment

“在媒体和娱乐业，我们看到对外国公司和国外内容的管控正进一步加强”。
——【2019 年中国商务环境调查】媒体和娱乐业，高管

“Some Chinese government authorities, when making new policies, are partly driven by domestic protectionism/constituencies, and sometimes new rules or policies are not entirely consistent with China’s WTO commitments and deviate from internationalization and globalization.”
—2019 BCS, Senior Manager in Other Services

“一些中国政府部门在制定新政策时，一定程度上受到国内保护主义的影响，有时新规则或政策与中国 WTO 承诺并不完全一致，并且也偏离了国际化和全球化”。
——【2019 年中国商务环境调查】其他服务行业，高管

“China has made doing our type of business, which partly involves importing agricultural products into China, more difficult every year since I have been coming to China. They, the Chinese Government, make us do various tasks that have no basis in science. I feel we are at risk.”
—2019 BCS, Senior Manager in Agribusiness

“自从我到中国以来，中国每年都在加大我们开展业务的难度。我们这类业务的部分内容是向中国进口农产品。中国政府让我们做各种没有科学依据的事情。我认为我们有一定风险”。
——【2019 年中国商务环境调查】农业，高管
In this year’s survey, rising tensions between the US and China and increased competition from privately owned Chinese companies appeared in the top five challenges for the first time. Inconsistent regulatory interpretation and enforcement, and rising labor costs remain top concerns. Surprisingly, US tariffs on Chinese goods rank only 15th on the list of business challenges.

Two newly added options to the 2019 survey were new to the top five in 2019: increased competition from privately owned Chinese companies, and rising tensions in US-China relations.
Inconsistent regulatory interpretation and enforcement, growing US-China tensions and rising labor costs the top challenges across sectors

法律法规不清晰和执法不一致、中美关系日益紧张以及劳动力成本不断上升，是各个行业面临的最大挑战

Please rank your top five business challenges in China

请选出贵公司在华业务影响最大的五个商业挑战：

<table>
<thead>
<tr>
<th>Technology &amp; other R&amp;D-intensive industries</th>
<th>Resources &amp; Industrial and Industrial</th>
<th>Consumer</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Inconsistent regulatory interpretation and unclear laws &amp; enforcement</td>
<td>2. Rising tensions in US-China relations</td>
<td>Rising labor costs</td>
<td>1. Inconsistent regulatory interpretation and unclear laws &amp; enforcement</td>
</tr>
<tr>
<td>(55%)</td>
<td>(46%)</td>
<td>(50%)</td>
<td>(56%)</td>
</tr>
<tr>
<td>(46%)</td>
<td>(50%)</td>
<td>(56%)</td>
<td>(51%)</td>
</tr>
<tr>
<td>3. Increased competition from privately owned Chinese companies</td>
<td>Rising tensions in US-China relations</td>
<td>Rising tensions in US-China relations</td>
<td>Rising labor costs</td>
</tr>
<tr>
<td>(36%)</td>
<td>(46%)</td>
<td>(43%)</td>
<td>(51%)</td>
</tr>
<tr>
<td>4. Chinese tariffs on US goods</td>
<td>Chinese tariffs on US goods</td>
<td>Shortage of qualified employees</td>
<td>Shortage of qualified employees</td>
</tr>
<tr>
<td>(34%)</td>
<td>(42%)</td>
<td>(38%)</td>
<td>(38%)</td>
</tr>
<tr>
<td>5. Rising labor costs</td>
<td>Industry overcapacity</td>
<td>Difficulty obtaining required licenses</td>
<td>Regulatory compliance risks, including insufficient lead-time to comply with new regulations</td>
</tr>
<tr>
<td>(33%)</td>
<td>(32%)</td>
<td>(33%)</td>
<td>(34%)</td>
</tr>
</tbody>
</table>
Market access restrictions inhibit companies’ operations considerably, particularly in the Technology sector

Over half of respondents said a lack of market access inhibits their China operations. Among respondents from the Technology sector, nearly 75% report this issue.

超过 50% 的受访者表示，缺乏市场准入会抑制他们在华业务的进一步发展。这一比率在技术和其他研发行业中则上升至近 75%。

To what degree is a lack of market access an inhibitor to your operations in China?

缺乏市场准入在多大程度上阻碍了贵司在中国的业务？
Human Resources 人力资源

Top three HR challenges have not changed for three years
人力资源面临的三大挑战在过去三年未曾改变

Please select your top three human resources challenges
请选出贵公司目前面临的三大人力资源挑战：

<table>
<thead>
<tr>
<th>1</th>
<th>2</th>
<th>3</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2016</strong></td>
<td><strong>2017</strong></td>
<td><strong>2018</strong></td>
</tr>
<tr>
<td><strong>Rising salary and wage expenses</strong></td>
<td><strong>Rising salary and wage expenses</strong></td>
<td><strong>Rising salary and wage expenses</strong></td>
</tr>
<tr>
<td>薪资费用不断上涨</td>
<td>薪资费用不断上涨</td>
<td>薪资费用不断上涨</td>
</tr>
<tr>
<td>(62%)</td>
<td>(65%)</td>
<td>(65%)</td>
</tr>
<tr>
<td><strong>Cost of social benefits</strong></td>
<td><strong>Cost of social benefits</strong></td>
<td><strong>Cost of social benefits</strong></td>
</tr>
<tr>
<td>社会福利成本增加</td>
<td>社会福利成本增加</td>
<td>社会福利成本增加</td>
</tr>
<tr>
<td>(34%)</td>
<td>(45%)</td>
<td>(41%)</td>
</tr>
<tr>
<td><strong>Difficulty attracting skilled executive/managerial staff</strong></td>
<td><strong>Difficulty terminating employees</strong></td>
<td><strong>Difficulty terminating employees</strong></td>
</tr>
<tr>
<td>难以吸引经验丰富的高管/管理人员</td>
<td>难以裁退员工</td>
<td>难以裁退员工</td>
</tr>
<tr>
<td>(33%)</td>
<td>(28%)</td>
<td>(32%)</td>
</tr>
</tbody>
</table>

As in previous years, rising salary and wage expenses, social benefits and difficulty terminating employees are the top three human resources challenges. Difficulty attracting executive/managerial staff, labor dispatch regulations and permanent establishment risks were also mentioned frequently by respondents.

在过去几年，不断上涨的劳动力、社会福利成本以及难以裁退员工，一直是人力资源面临的三大挑战。会员企业也时常提及难以吸引高管/管理人员、劳务派遣规定以及常设机构风险等挑战。
Most businesses expect a slight increase in labor costs in 2019
大多数企业预计 2019 年劳动力成本将有轻微上涨

What is your expectation for how much your average labor costs per employee will change in 2019 vs. 2018?
您预计 2019 年贵公司的人均劳动力成本与 2018 年相比有何变化？

Most respondents expect 2019 labor costs to increase by less than 10%, and one-third expect labor cost inflation to be less than 5%. Fewer respondents predict increases of more than 20%.
大多数的受访企业预计 2019 年的劳动力成本涨幅将低于 10%，三分之一的受访者认为涨幅会小于 5%。相比去年，更少的受访者预计涨幅会超过 20%。
Technology companies employ highest percentage of non mainland Chinese management

技术企业聘用非中国大陆管理人员的比例最高

Only 14% of members said that at least 75% of their top management are not native mainland Chinese. The percentage is highest among Technology companies.

仅有14%的会员企业表示至少75%的高管不是来自中国大陆。这在高科技会员企业中尤为突出。

What percentage of your top (country) management are not native mainland Chinese?

贵公司的高级管理层中有多少不是来自中国大陆？

*Note: both questions on page 44 and 45 were not asked in 2017

注：第44和45页的两个问题均无出现在2017年的调查问卷中
Services and Consumer sectors have highest percentages of female leadership

女性管理层在服务业和消费业占比最高

What percentage of your top (country) management are women?

女性在贵公司高级管理层占比是？

As in the 2017 survey, leadership roles are not equally distributed across genders. Although 13% of Consumer sector respondents claim a percentage of more than 75%, the figure drops to 5% or less in other sectors.

根据 2017 年的调查显示，高管职位通常都不能达到性别平等。尽管今年有 13% 的消费行业受访者表示至少 75% 的高管为女性，但其他行业的女性高管比例却降至 5%，或甚至更低的水平。
Among environmental factors, pollution concerns remain a major hindrance to recruitment.环境污染仍是在华外企招聘员工遇到的主要障碍

Poor air quality and the high cost of living remain the major factors hindering companies’ ability to recruit and retain talent. Increasing nationalism threatening personal safety, high personal tax rates and the longer-term commitment required from talent in Chinese culture were also cited.空气质量不佳和生活成本高依然是影响会员企业招聘员工和挽留人才的重要障碍。其他难题还包括民族主义抬头、高昂的个人所得税和中国文化所提倡的职业忠诚度。

Which of the following factors are significant challenges to your organization’s ability to recruit and retain talent to work in China?贵公司能否招聘和留住在华工作人员受到以下哪些因素的影响？请选择所有适用的选项。

- Poor air quality
- Domestic competitors more attractive
- Slowing growth in China’s economy
- New Individual Income Tax regulations
- Internet/media censorship
- Food/water safety concerns
- High cost of living
- Visa and work permit requirements.
- China’s unique culture requires a longer-term commitment from talent in their careers.
- There is a perception of increasing nationalism in China, with concerns about personal safety.
Finding the right talent and restructuring to meet business needs will be more important in 2019
在 2019 年，寻找合适的人才和进行机构重组以满足商业需求将变得尤为重要

What is your organization’s top human resources priority for 2019 in China?
2019 年贵公司在中国的人力资源首要任务是什么？

Finding, hiring and onboarding the right talent
合适人才的寻找、招聘和适职

Developing employees
员工职业发展

Restructuring to meet business needs
根据业务需求进行重组

Managing employee engagement and retaining employees
管理员工的敬业度，留住员工

Rewarding employees appropriately
适当地奖励人才

Downsizing organization size and scope
缩小组织规模和业务范围

Embedding cultural change
落实文化变革

Ensuring staff wellbeing
保障员工福利

Fostering a diverse work environment
营造多元化工作环境

Incorporating Artificial Intelligence and new technologies to support recruitment and HR operational work
结合人工智能和新技术支持招聘和人力资源运营工作

Finding, hiring and onboarding the right talent and structuring to meet business needs were the two most-cited HR priorities. There has been a sharp drop in the number of companies prioritizing the development of employees, which indicates a stronger shift to organization-oriented HR policy.
寻找、招聘和引进人才以及根据业务需求进行重组成为前两大要务。以投资和发展现有员工为重点的会员企业数量急剧下降，这表明人力资源的工作重心正逐渐转向以企业为核心的政策设定。
More member companies expect increases in local staff costs under China’s revised IIT Law

更多的会员企业预测在中国修订《个人所得税法》后当地劳动力成本将有所上升

In anticipation of the implementation of China’s revised IIT Law, nearly 40% of businesses expect an increase in local staff costs, but, at the same time, 30% expect a decrease. This disconnect could be because many retail companies are able to reduce local staff costs by hiring more low-wage labor, and therefore pay less tax under the revised tax thresholds set by the new law. In addition, some interviewees pointed out that the overall impact of the revised IIT law is still a blurred picture. Members are watching the highest income tax bracket closely, as it remains a hurdle to attracting global top talent.

在实施新修订的《个人所得税法》后，近 40% 的企业预计当地用人成本有所增加，但与此同时，亦有 30% 的企业预计成本会有所下降。这种反差可能缘于许多零售业公司能够通过雇用更多廉价劳动力来降低成本，从而根据修订后的税收门槛来减少税收。此外，一些受访企业指出，修订后的《个人所得税法》的整体影响还是个未知数。同时，会员企业也在密切关注最高的个人所得税税级，因为它仍然是阻拦在华外企吸引全球顶尖人才的障碍。
### What will be the impact of China’s revised IIT Law on your business operations?

中国新《个人所得税法》会对贵公司运营造成什么影响？

**Reduce local staff costs**

减少本地员工成本

<table>
<thead>
<tr>
<th>Industry</th>
<th>% Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aerospace</td>
<td>25%</td>
</tr>
<tr>
<td>Healthcare products (e.g., pharmaceuticals, medical devices)</td>
<td>47%</td>
</tr>
<tr>
<td>Technology/telecommunications (hardware)</td>
<td>31%</td>
</tr>
<tr>
<td>Technology/telecommunications (services)</td>
<td>40%</td>
</tr>
<tr>
<td>Agribusiness</td>
<td>33%</td>
</tr>
<tr>
<td>Automotive &amp; transportation vehicles</td>
<td>38%</td>
</tr>
<tr>
<td>Machinery, equipment, systems &amp; controls</td>
<td>33%</td>
</tr>
<tr>
<td>Oil &amp; gas/energy</td>
<td>17%</td>
</tr>
<tr>
<td>Other industrial (e.g., chemicals, mining, paper &amp; packaging)</td>
<td>40%</td>
</tr>
<tr>
<td>Consumer products</td>
<td>25%</td>
</tr>
<tr>
<td>Education</td>
<td>31%</td>
</tr>
<tr>
<td>Healthcare services</td>
<td>0%</td>
</tr>
<tr>
<td>Hospitality &amp; travel &amp; leisure</td>
<td>25%</td>
</tr>
<tr>
<td>Media &amp; entertainment</td>
<td>33%</td>
</tr>
<tr>
<td>Retail &amp; distribution</td>
<td>50%</td>
</tr>
<tr>
<td>Financial services (e.g., banking, insurance)</td>
<td>38%</td>
</tr>
<tr>
<td>Real estate &amp; development</td>
<td>9%</td>
</tr>
<tr>
<td>Transportation &amp; logistics</td>
<td>0%</td>
</tr>
<tr>
<td>Other services (e.g., law, human resources, accounting, marketing, advertising and PR, research, consulting)</td>
<td>21%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Industry</th>
<th>% Increase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other services (e.g., law, human resources, accounting, marketing, advertising and PR, research, consulting)</td>
<td>21%</td>
</tr>
</tbody>
</table>
Regulatory Environment 监管环境

Nearly half of respondents believe government policies are enforced equally for foreign and local companies
近一半的受访者认为，政府政策对外企和本土企业一视同仁

How are foreign companies in your industry treated by government policies and enforcement relative to local companies?
您所在行业的外资企业在政府政策和执行方面的待遇与本地企业相比如何？

- Foreign companies are treated unfairly vs. local companies
  与本地企业相比，外资企业获得不公平待遇

- Foreign companies are treated equally vs. local companies
  与本地企业相比，外资企业获得同等待遇

- Foreign companies receive preferential treatment vs. local companies
  与本地企业相比，外资企业获得优惠待遇

Compared with other sectors, more Technology and Services companies feel unfairly treated, reflecting stronger protectionism in certain areas. Consumer companies are the least likely to experience unfair treatment.
与其他行业相比，更多的科技及服务业企业感到没有得到同等公平待遇，反映在部分领域受本地保护主义影响。而消费行业会员企业则表示他们受到不公平待遇的比例最低。
Market access, regulatory enforcement and government financial support remain the most cited examples of unfair treatment

市场准入限制、执法不透明和政府财政扶持仍然是在华外企遭受不公平待遇的三大例证

In which areas do you think your company is treated unfairly compared with local companies? (Select all that apply)

您认为您的公司在哪些方面与当地的公司相比，受到了不公平的对待？（选择所有适用选项）

<table>
<thead>
<tr>
<th>Area</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Market access</td>
<td>62</td>
<td>55</td>
</tr>
<tr>
<td>Regulatory enforcement</td>
<td>53</td>
<td>52</td>
</tr>
<tr>
<td>Government financial support/subsidies (e.g., R&amp;D support, input costs)</td>
<td>45</td>
<td>36</td>
</tr>
<tr>
<td>Licensing</td>
<td>35</td>
<td>35</td>
</tr>
<tr>
<td>Public procurement</td>
<td>28</td>
<td>29</td>
</tr>
<tr>
<td>Ownership/JV requirement</td>
<td>24</td>
<td>24</td>
</tr>
<tr>
<td>Intellectual Property Rights protection</td>
<td>21</td>
<td>21</td>
</tr>
<tr>
<td>Customs procedures</td>
<td>12</td>
<td>9</td>
</tr>
<tr>
<td>Financing</td>
<td>12</td>
<td>14</td>
</tr>
</tbody>
</table>

Over half of respondents agreed that restrictions on market participation and regulatory enforcement are the main examples of unfair treatment, with government financial support a growing concern.

过半受访企业表示市场准入的限制和监管执法的不透明是不公平待遇的主要实例，同时，受访者对政府对本土企业的财政扶持表示了更多的担忧。
Improvements in regulatory transparency would provide the biggest boost to investment

监管透明度的改善能最大程度地促进外资企业在华投资

Ensuring greater protection of IP and limiting the use of industrial policies that create barriers were also emphasized.

受访会员企业也强调了完善知识产权保护和避免过度使用会制造壁垒的行业政策对在华投资的影响。

How significant of an impact would the following changes to the policy environment have on increasing your company’s investment levels in China?

以下政策环境变化对贵公司提升在华投资水平有多大影响？
Ensuring foreign invested enterprise (FIE) participation in the regulatory drafting and policy trial process seen as best way to improve policy development and communication

确保外商投资企业能充分参与法规起草和政策试行，是改善政策发展和交流的最佳途径

If China’s policy development and communication process is not transparent, what one step would most significantly improve China’s policy development and communication process?
如果不透明，以下哪一项最能显著改善中国的政策发展和沟通过程？

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Make officials more accessible for discussions about policies, laws and regulations</td>
<td>Ensure participation of FIEs in consultations, forums, and other discussions regarding draft regulations and policy trials</td>
</tr>
<tr>
<td></td>
<td>让官员更容易就政策、法律和法规进行讨论</td>
<td>确保外商投资企业参与有关法规草案和政策试行的磋商、研讨会和其他讨论</td>
</tr>
<tr>
<td></td>
<td>(24%)</td>
<td>(33%)</td>
</tr>
<tr>
<td>2</td>
<td>Increase adherence to the requirement that only published laws and regulations are enforceable (e.g., eliminate use of window guidance)</td>
<td>Increase adherence to the requirement that only published laws and regulations are enforceable (e.g., eliminate use of window guidance)</td>
</tr>
<tr>
<td></td>
<td>加强遵守只有颁布的法律和法规是可执行的这一要求</td>
<td>加强遵守只有颁布的法律和法规是可执行的这一要求</td>
</tr>
<tr>
<td></td>
<td>(23%)</td>
<td>(20%)</td>
</tr>
<tr>
<td>3</td>
<td>Ensure local governments are fully aware of central government policies, laws and regulations</td>
<td>Ensure local governments are fully aware of central government policies, laws and regulations</td>
</tr>
<tr>
<td></td>
<td>确保地方政府充分了解中央政府的政策、法律和法规</td>
<td>确保地方政府充分了解中央政府的政策、法律和法规</td>
</tr>
<tr>
<td></td>
<td>(22%)</td>
<td>(16%)</td>
</tr>
</tbody>
</table>

The other two steps respondents would most welcome are increasing adherence to the requirement that only published laws and regulations are enforceable, and ensuring local governments are fully aware of central government policies.
受访企业尤其支持加强“企业只需遵守已颁布的法律法规”以及“确保地方政府充分理解中央政府的政策、法律和法规”这两个途径。
Steady growth in optimism regarding China’s commitment to open its market further to foreign investment
受访企业对中国政府将进一步开放市场抱有十足信心

Are you confident that the Chinese government is committed to further opening China’s market to foreign investment in the coming three years?
您是否相信中国政府将在未来三年进一步向外资开放市场？

下图显示了不同行业中对政府进一步开放市场的信心变化。数字表明了不同年份中各行业对开放市场的信心水平。
Confidence in China’s commitment to further open its markets is at the highest level since members were first asked about it in late 2016, with 50% optimistic on the issue. In the R&I sector, 53% of companies have faith that the market for foreign investment will become more open in the coming three years, up from 40% in 2017.

自 2016 末商会第一次调查会员企业关于开放市场的态度以来, 受访者对中国政府将进一步开放市场的信心达到了历史高点，其中 50% 受访企业相信中国政府在未来会进一步开放市场。53% 的工业和资源受访企业相信在未来的三年内中国市场将对外资更加开放，而 2017 年该数据仅为 40%。

“Yes, but [the effort of opening up has been] only to the extent it supports or doesn’t undermine industrial policies.”
—2019 BCS, PR Director in Other Services

“（相信中国政府正进一步开放市场）但现在来看开放市场的前提是支持或不损害行业政策”。
——【2019 年中国商务环境调查】，其他服务业，公共关系总监

“Although China restricts investment in certain sectors, it still seeks foreign expertise in other business segments. I feel the Chinese government is still actively seeking foreign investment to develop key industries.”
—2019 BCS, Senior Manager in Healthcare Services

“尽管中国限制对某些行业的投资，但它仍在其他业务领域寻求外国专业知识。我觉得中国政府仍在积极地寻求外国投资来发展重点产业”。
——【2019 年中国商务环境调查】，医疗服务业，高管

“There have been too many unfulfilled promises about market access since the WTO accession.”
—2019 BCS, PR Director in Machinery, Equipment, Systems and Controls

“入世之后，中国在市场准入方面的很多承诺都没有兑现”。
——【2019 年中国商务环境调查】，机械、设备、系统与控制业，高管

“A number of government commitments or promises have not been implemented recently. They stay at the central level or are ignored in local enforcement or practice.”
—2019 BCS, Senior Manager in Education

“最近很多政府的承诺都没有完全兑现，并止步于中央层面，或在地方实施的过程中被忽视”。
——【2019 年中国商务环境调查】，教育行业，高管

“All new opening-up policies are being rolled out simultaneously with controlling policies, which effectively negate the open market.”
—2019 BCS, PR Director in Healthcare Products

“新的开放政策的推出也同时伴随着管控政策的出台，这与开放市场背道而驰”。
——【2019 年中国商务环境调查】，医疗产品行业，公共关系高管
Most companies prioritize innovation as key to future growth in China

大多数会员企业认为创新是中国未来增长的关键

How important is innovation to your company’s future growth in China?
创新对贵公司未来在中国的发展有多重要？

More than 90% of respondents put substantial emphasis on innovation and over half view it as a top-three priority.
超过90% 的受访企业视创新为关键，过半的受访企业认为创新是位列前三的重点。
Weak IP protection, insufficient talent and restrictive cybersecurity policies remain the top barriers to innovation

知识产权保护不足、人才短缺以及网络安全政策的限制性仍是阻碍创新的主要障碍

**What barriers, if any, are preventing you from increasing innovation in China?** (Select all that apply)

以下哪些障碍阻止了贵公司增加在华创新投入？（请选择所有适用选项）

<table>
<thead>
<tr>
<th>Barrier</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lack of sufficient Intellectual Property protection</td>
<td>35%</td>
</tr>
<tr>
<td>Insufficient talent</td>
<td>32%</td>
</tr>
<tr>
<td>Increased restrictiveness of cybersecurity-related policies</td>
<td>27%</td>
</tr>
<tr>
<td>Vague policies and lack of detailed implementation guidelines</td>
<td>24%</td>
</tr>
<tr>
<td>Requirements to comply with unique Chinese standards and/or the inability to participate in the standard-setting process</td>
<td>21%</td>
</tr>
<tr>
<td>Restrictive licensing requirements</td>
<td>18%</td>
</tr>
<tr>
<td>No notable barriers to innovation</td>
<td>17%</td>
</tr>
<tr>
<td>Indigenous innovation policies that discriminate against foreign-invested enterprises</td>
<td>16%</td>
</tr>
<tr>
<td>Lack of clarity regarding service invention and remuneration policies for R&amp;D staff</td>
<td>13%</td>
</tr>
<tr>
<td>Intellectual Property localization requirements and/or technology transfer requirements</td>
<td>13%</td>
</tr>
<tr>
<td>Increased restrictiveness of localization policies</td>
<td>12%</td>
</tr>
<tr>
<td>Insufficient financial resources</td>
<td>12%</td>
</tr>
<tr>
<td>Investment and market access restrictions in certain high-end or value-added sectors of my industry</td>
<td>12%</td>
</tr>
<tr>
<td>Government-directed import substitutions</td>
<td>8%</td>
</tr>
</tbody>
</table>

More respondents said they experienced barriers to innovation in most categories this year.

更多的受访者表示他们在 2018 年遭遇到了图中绝大多数的障碍。
Consumer sector views China as more advanced in digital technology adoption

消费行业认为中国在采用数字技术方面更领先

Forty percent of respondents said they have adopted more advanced digital technology in China than in other markets. However, this number fell sharply from 52% in 2017 and is now closer to 2016’s 37%. Despite the sharp drop, several members emphasized in interviews that China is at the forefront of technology adoption, leading in artificial intelligence, 5G, autonomous driving and other areas.

40% 的受访者表示他们在中国采用了比其他市场更先进的数字技术。然而，这一数字从 2017 年的 52%急剧下降，已接近 2016 年的 37%。尽管数量急剧下降，几家会员企业仍在访谈中强调，中国处于技术采纳的最前沿，尤其在人工智能、5G、自动驾驶和其他领域遥遥领先。

How does your company’s adoption of digital technologies in China compare with your company’s adoption of digital technologies in other markets globally?

贵公司在华采用数字技术与在全球其他市场采用数字技术相比如何？

<table>
<thead>
<tr>
<th>Year</th>
<th>China is our leading-edge digital market</th>
<th>China is more advanced than most markets</th>
<th>China is on par with other markets</th>
<th>China is behind other markets</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016</td>
<td>11</td>
<td>26</td>
<td>44</td>
<td>18</td>
</tr>
<tr>
<td>2017</td>
<td>14</td>
<td>38</td>
<td>32</td>
<td>16</td>
</tr>
<tr>
<td>2018</td>
<td>11</td>
<td>29</td>
<td>41</td>
<td>20</td>
</tr>
</tbody>
</table>

Comparative Adoption of Digital Technologies by Sector

<table>
<thead>
<tr>
<th>Year</th>
<th>Technology &amp; other R&amp;D-intensive industries</th>
<th>Resources &amp; Industrial and resource industries</th>
<th>Consumer</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>10</td>
<td>13</td>
<td>24</td>
<td>16</td>
</tr>
<tr>
<td>2018</td>
<td>9</td>
<td>37</td>
<td>9</td>
<td>22</td>
</tr>
<tr>
<td>2017</td>
<td>37</td>
<td>43</td>
<td>48</td>
<td>31</td>
</tr>
<tr>
<td>2018</td>
<td>43</td>
<td>43</td>
<td>43</td>
<td>30</td>
</tr>
</tbody>
</table>
To what degree do the following Information Technology (IT)-related issues negatively affect your company’s competitiveness and operations in China?

以下的信息技术相关问题对贵公司在华竞争力和运营有多大不利影响？

<table>
<thead>
<tr>
<th>Issue</th>
<th>Not at all</th>
<th>Somewhat</th>
<th>Extremely</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slow cross-border internet speed</td>
<td>12</td>
<td>52</td>
<td>36</td>
</tr>
<tr>
<td>Inability to access or use certain online tools (e.g., global software)</td>
<td>14</td>
<td>55</td>
<td>31</td>
</tr>
<tr>
<td>Cross-border internet access via VPN</td>
<td>18</td>
<td>54</td>
<td>29</td>
</tr>
<tr>
<td>Data security/IP leakage</td>
<td>20</td>
<td>56</td>
<td>23</td>
</tr>
<tr>
<td>Data localization requirements (i.e., requirements to store data in China instead of globally)</td>
<td>28</td>
<td>50</td>
<td>22</td>
</tr>
<tr>
<td>Internet censorship and information publishing/sharing restrictions</td>
<td>28</td>
<td>51</td>
<td>21</td>
</tr>
<tr>
<td>Cybersecurity rules on protection of critical information infrastructure and important data</td>
<td>25</td>
<td>56</td>
<td>19</td>
</tr>
<tr>
<td>Data privacy regulations</td>
<td>25</td>
<td>60</td>
<td>15</td>
</tr>
</tbody>
</table>

Approximately 90% of respondents agree that slow cross-border internet speed and an inability to access certain online tools harm their competitiveness and operations in China. Having to obtain cross-border internet access via virtual private networks, data localization requirements, internet censorship and cybersecurity rules are also major barriers.

大约90%的受访企业认为，缓慢的跨境网速以及无法访问某些在线工具会损害他们在华的竞争力和运营。通过虚拟专用网络（VPN）获得跨境互联网接入、数据本地化要求、互联网审查和网络安全条例也是在华外企所遭遇到的主要障碍。
China still poses higher IP leakage and data security risks than elsewhere

中国在知识产权泄露和数据安全方面的风险仍高于其他国家

59% of members see improvements in IPR enforcement over recent years

59% 的会员企业认为近年来知识产权执法有所改善

In your experience, are the risks of IP leakage and IT and data security threats in China greater or smaller than the risks in other regions where your company operates?

根据您的经验，与其他地区运营相比，贵公司在华运营中所面临的知识产权泄露和信息及数据安全威胁是更大还是更小？

In the last five years, China’s enforcement of Intellectual Property Rights has:

在过去的五年里，中国的知识产权法律法规在执行方面：

The majority of members believe China’s IPR enforcement has continually improved or stayed the same over the past five years.

大多数会员企业认为，中国的知识产权执法在过去五年中不断改善或保持不变。
Improvements seen in trademark and brand protection, though IPR enforcement in other areas is seen to have declined

会员企业注意到知识产权在商标 / 品牌保护方面有所改善，但其他领域有所恶化

However, when looking more specifically at the key types of IPR issues, compared with 2016, the effectiveness of China’s IPR enforcement in most areas is seen to have declined. Since a new option, "Don’t know," was added to the survey, more respondents have chosen it rather than "Ineffective".

然而，与 2016 年相比，在更具体地研究知识产权问题的关键类型时，调查结果表明中国在大多数领域的知识产权执法效率有所下降。这是因为商会在调查中增加了一个新的选项“不知道”，更多的受访者选择了它而不是“无效”。

**How would you rate the effectiveness of China’s IPR laws and regulations as they are written across the following categories?**

您如何评价下表中相关中国知识产权法律法规制定的有效性？

<table>
<thead>
<tr>
<th>Category</th>
<th>2016</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patents</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>3%</td>
<td>61%</td>
<td>27%</td>
</tr>
<tr>
<td>2018</td>
<td>4%</td>
<td>53%</td>
<td>27%</td>
</tr>
<tr>
<td>Copyright</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>6%</td>
<td>54%</td>
<td>33%</td>
</tr>
<tr>
<td>2018</td>
<td>4%</td>
<td>48%</td>
<td>28%</td>
</tr>
<tr>
<td>Trademark/brand protection</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>3%</td>
<td>52%</td>
<td>34%</td>
</tr>
<tr>
<td>2018</td>
<td>6%</td>
<td>54%</td>
<td>21%</td>
</tr>
<tr>
<td>Trade secrets</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>0%</td>
<td>36%</td>
<td>44%</td>
</tr>
<tr>
<td>2018</td>
<td>4%</td>
<td>35%</td>
<td>27%</td>
</tr>
</tbody>
</table>

**How would you rate the effectiveness of China’s IPR laws and regulations as they are enforced across the following categories?**

您如何评价下表中相关中国知识产权法律法规执行的有效性？

<table>
<thead>
<tr>
<th>Category</th>
<th>2016</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patents</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>2%</td>
<td>51%</td>
<td>34%</td>
</tr>
<tr>
<td>2018</td>
<td>5%</td>
<td>46%</td>
<td>29%</td>
</tr>
<tr>
<td>Copyright</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>2%</td>
<td>43%</td>
<td>38%</td>
</tr>
<tr>
<td>2018</td>
<td>5%</td>
<td>41%</td>
<td>29%</td>
</tr>
<tr>
<td>Trademark/brand protection</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>3%</td>
<td>45%</td>
<td>36%</td>
</tr>
<tr>
<td>2018</td>
<td>5%</td>
<td>44%</td>
<td>23%</td>
</tr>
<tr>
<td>Trade secrets</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>2%</td>
<td>32%</td>
<td>43%</td>
</tr>
<tr>
<td>2018</td>
<td>3%</td>
<td>30%</td>
<td>28%</td>
</tr>
</tbody>
</table>

*Note: both questions on page 60 and 61 were not asked in 2017 Report
注：第 60 和 61 页的两个问题均不包含在 2017 年的调查报告中*
Do concerns of inadequate intellectual property protection limit your company’s investment in China?

担忧知识产权保护不足是否限制了贵公司在中国的投资？

- **Yes 是**
- **Unsure 不确定**
- **No 否**

<table>
<thead>
<tr>
<th>Sector</th>
<th>Yes (%)</th>
<th>Unsure (%)</th>
<th>No (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Technology &amp; other R&amp;D-intensive industries</td>
<td>34%</td>
<td>29%</td>
<td>37%</td>
</tr>
<tr>
<td>Resources &amp; Industrial</td>
<td>50%</td>
<td>22%</td>
<td>28%</td>
</tr>
<tr>
<td>Consumer</td>
<td>19%</td>
<td>28%</td>
<td>54%</td>
</tr>
<tr>
<td>Services</td>
<td>18%</td>
<td>28%</td>
<td>54%</td>
</tr>
</tbody>
</table>

Companies in Technology & other R&D-intensive industries were the most likely to say inadequate IPR protection limits their investment in China. Consumer and Services companies were less concerned.

技术和其他研发型行业最倾向认为不完善的知识产权保护限制了他们在中国的投资。消费业和服务业则不那么担心。

Removal of technology transfer requirements and stronger IP protection would have the biggest impact on Technology and R&I sectors’ investment decisions

取消技术转让要求和进一步完善知识产权保护将对技术、工业和资源行业的投资决策产生重大影响。

How significant of an impact would the following changes to the policy environment have on increasing your company’s investment levels in China?

以下政策环境变化对贵公司提升在华投资水平有多大影响？

Reducing the need for us to engage in technology transfer

减少技术转让的需要

<table>
<thead>
<tr>
<th>Sector</th>
<th>Yes (%)</th>
<th>Unsure (%)</th>
<th>No (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Technology &amp; other R&amp;D-intensive industries</td>
<td>26%</td>
<td>31%</td>
<td>22% 2</td>
</tr>
<tr>
<td>Resources &amp; Industrial</td>
<td>17%</td>
<td>34%</td>
<td>26% 9</td>
</tr>
<tr>
<td>Consumer</td>
<td>48%</td>
<td>29%</td>
<td>16% 1</td>
</tr>
<tr>
<td>Services</td>
<td>54%</td>
<td>17%</td>
<td>14% 1</td>
</tr>
</tbody>
</table>
Insufficient protection and difficulty in prosecuting IP infringements are the top two IP challenges member companies face

如果技术、工业和资源行业能转让更少的技术并在知识产权方面得到更多的保障，他们会更加愿意在华投资。

One-third of respondents cited insufficient protection and difficulty in prosecuting IP infringements as their top two IP challenges. Many were also concerned about IP theft by employees, cyber-theft and licensing constraints.三分之一的受访企业表示最大的知识产权挑战为知识产权保护不力和侵权诉讼难是其面临的两大知识产权挑战。许多会员企业也对员工的知识产权盗窃、网络盗窃和许可限制问题深感担忧。

What is the most important IP challenge your company faces?

贵公司面临的最重要的知识产权挑战是什么？

One-third of respondents cited insufficient protection and difficulty in prosecuting IP infringements as their top two IP challenges. Many were also concerned about IP theft by employees, cyber-theft and licensing constraints.三分之一的受访企业表示最大的知识产权挑战为知识产权保护不力和侵权诉讼难是其面临的两大知识产权挑战。许多会员企业也对员工的知识产权盗窃、网络盗窃和许可限制问题深感担忧。
Nearly half of respondents share the same amount of proprietary knowledge with China partners as elsewhere; R&I companies tend to share more than those in other industries.

近一半的受访企业与中国合作伙伴分享和其他地区合作伙伴同等数量的专利知识；工业和资源行业分享的专利知识往往多于其他行业。

R&I members share the most proprietary knowledge and technology with their Chinese partners and clients. While some companies express concerns of forced technology transfer, this question does not distinguish between compulsory sharing and sharing done voluntarily as part of business negotiations.

来自工业和资源行业的会员与他们的中国合作伙伴和客户分享了最多的专利知识和技术。虽然一些会员企业表达了对强制技术转让的担忧，商会要在此申明的是，该问卷设计并没有对强制共享和作为商业谈判的一部分自愿分享作出明确区分。

<table>
<thead>
<tr>
<th>How much technology and proprietary knowledge does your company share with your business partners and clients in China compared with those in other overseas jurisdictions outside your home country?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
<tr>
<td>Technology &amp; other R&amp;D-intensive industries</td>
</tr>
<tr>
<td>Resources &amp; Industrial</td>
</tr>
<tr>
<td>Consumer</td>
</tr>
<tr>
<td>Services</td>
</tr>
</tbody>
</table>

*Note: The data above is presented in a bar chart format.*
Impact of Bilateral Relations and Tariffs
中美关系和关税的影响
With US-China economic relations facing perhaps their most challenging time in 40 years, 96% of members see a positive bilateral relationship as key to business growth. However, members are increasingly pessimistic about the direction of the relationship. Nearly three-fourths believe relations between China and the US will deteriorate or stay the same in 2019, although there was a spike in optimism after the meeting between Presidents Trump and Xi during the 2018 G20 Summit, which occurred in the middle of our survey period.

Amid an increasingly turbulent political climate, uncertainties in the US-China economic relationship and the imposition of bilateral tariffs have emerged as the main factors influencing investment decisions. About a third of respondents said that tariffs have caused manufacturing costs and sale prices to increase, while demand has decreased.

While a third of respondents said trade tensions were not influencing their business strategies, nearly a fourth are delaying China investments or moving supply chains out of the US. Although tariffs are being used as a bargaining tool in the trade negotiations, only 4% of members believe they are the right tool to help the business community. Instead, members hope the US government will advocate more strongly for a level playing field, pursue results-oriented dialogue with China and apply investment reciprocity.

在中美经贸关系可能面对 40 年建交以来最为严峻的时刻，96%的会员企业认为积极的双边关系是企业发展的关键。然而，会员企业们对双边关系发展趋势趋于悲观。近四分之三的企业认为，中美关系将在 2019 年恶化或保持不变。尽管如此，特朗普总统和习近平主席在 G20 的会面使得当时在填写问卷的部分会员抱有乐观态度。

在日益不稳定的政治环境下，中美经贸关系的不确定性和双边关税的实施已成为影响投资决策的主要因素。约三分之一的受访者表示，关税导致制造成本和销售价格上涨，而需求却下降。

虽然三分之一的受访者表示贸易紧张局势并未影响他们在中国的经营策略，但近四分之一的受访者认为应该延迟在华投资或将供应链从美国转移出去。虽然关税在经贸交涉中被用作谈判的工具，但只有 4%的会员认为关税是帮助商界的正确手段。相反，会员企业希望美国政府能更加坚定地提倡公平竞争，与中国进行以结果为导向的对话，并实现投资对等。
Positive bilateral relations remain important for business growth in China

How important are positive bilateral relations between China and the US to your business growth in China?

R&I companies put the most emphasis on a need for positive bilateral relations

Compared with last year, the number of R&I companies who see positive bilateral relations as very or extremely important increased by 12pp. It is clear that this increase is partly due to the larger impact that bilateral tariffs are having on this industry. Perhaps surprisingly, the other three sectors saw slight declines in the importance of this issue.

与去年相比，视正面的双边关系极为重要或非常重要的工业和资源会员企业数量增加了12个百分点。很明显，部分原因是由于双边关税对该行业的影响更大。令人惊讶的是，其他三个行业对双边关系的关注程度略有下降。
Nearly three-fourths believe bilateral relations will deteriorate or stay the same in 2019
近四分之三的受访企业认为中美双边关系将在 2019 年恶化或者保持现状

Nearly three-fourths of respondents believe bilateral relations will deteriorate or stay the same in 2019. Only 27% expect relations to improve, a steep decline from 2018’s 36% but still higher than in 2017. It is worth noting that there was a state visit between Trump and Xi while the 2018 survey was being conducted, which likely led to the increased optimism expressed by respondents at that time.

近四分之三的受访企业认为双边关系将在 2019 年恶化或保持现状。只有 27%的企业认为关系会有所改善，这从 2018 年的 36%急剧下降，但仍高于 2017 年。值得注意的是，特朗普总统访华正值 2018 年商务环境调查期间，这可能促成了当时更为高涨的乐观情绪。

Bilateral uncertainties now a top factor influencing investment decisions
双边关系不确定性成为了影响投资决策的重要因素

What is your outlook on bilateral relations between China and the US for 2019?
您认为 2019 年中美双边关系的前景如何？

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Will deteriorate</td>
<td>33</td>
<td>16</td>
<td>37</td>
</tr>
<tr>
<td>Will stay about the same</td>
<td>50</td>
<td>48</td>
<td>37</td>
</tr>
<tr>
<td>Will improve</td>
<td>17</td>
<td>36</td>
<td>27</td>
</tr>
</tbody>
</table>

If your planned increase in investment in 2019 is LOWER than it was in 2018, this is due to: (Please select only one)
如果贵公司 2019 年的投资增幅低于 2018 年，这是由于：请选择所有适用选项

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Rising costs, including labor costs in China</td>
<td>25%</td>
<td>Uncertainties in the US-China economic relationship and bilateral tariffs</td>
</tr>
<tr>
<td>2 Concerns about an uncertain Chinese policy environment</td>
<td>15%</td>
<td>Expectation of slower growth in China</td>
</tr>
<tr>
<td>3 Expectation of slower growth in China</td>
<td>12%</td>
<td>Concerns about an uncertain Chinese policy environment</td>
</tr>
</tbody>
</table>
Bilateral tariffs are increasing manufacturing costs and sale prices while decreasing demand
双边关税正在增加制造成本和销售价格，同时减少需求

How is the implementation of bilateral tariffs impacting your business operations in China? (Check all that apply)
双边贸易关税的实施对贵司在华运营有何影响？(选择所有适用选项)

- Increased cost of manufacturing our products
- 增加产品制造成本 (33%)
- Increased sale price of our products
- 提高产品销售价格 (30%)
- Decreased demand for our products
- 对产品需求降低 (29%)
- Reduced profit slightly (less than 10%)
- 利润略有下降 (低于10%) (26%)
- No impact
- 没有影响 (25%)
- Lost business to competitors
- 被竞争对手抢走业务 (21%)
- Reduced revenue slightly (less than 10%)
- 收入略有下降 (低于10%) (16%)
- Reduced profit significantly (10% or more)
- 利润显著下降 (10% 或以上) (13%)
- Reduced revenue significantly (10% or more)
- 收入明显下降 (10% 或以上) (10%)
- Other
- 其他 (8%)
- Reduced employee headcount
- 员工人数减少 (6%)

"Any trade-related disputes hurt the image of our US-based company and make business harder.”
“任何与贸易有关的纠纷都会损害美国公司的形象，使业务更难开展”。
——2019 BCS, Senior Manager in Real Estate and Development

"Tariffs harm tourist arrivals, make government organizations less supportive and could cause a consumer backlash.”
“关税对旅游业会产生负面影响，降低政府及组织对行业的支持，可能会引发消费者的不满”。
——2019 BCS, Senior Manager in Hospitality, Travel & Leisure

"[Tariffs] caused us to seek non-US sources of imported products.”
“关税促使我们寻找美国之外的进口产品来源”。
——2019 BCS, Senior Manager in Healthcare Services

Since we first surveyed members on the impact of tariffs in September 2018, increased manufacturing costs, sale prices, and decreasing demand have consistently been the top three concerns. Declines in profit and losing business to competitors are other major issues. The Technology and R&I sectors feel hardest hit by tariffs.
自从商会在2018年9月首次调查会员企业关于关税影响以来，制造成本和销售价格上涨以及需求下降一直是前三大问题。利润下降和因同行竞争而失去业务是其他主要问题。其中，工业和资源行业及技术行业受关税影响最大。
Although a third of respondents said trade tensions are not impacting their business strategies, nearly one-fourth are delaying China investments or moving supply chains out of the US.

尽管三分之一的受访企业表示，贸易争端并未影响他们的商业战略，但近四分之一的受访者正在推迟在华投资，或将供应链调整到美国境外。

How are tariffs and US-China trade tensions impacting your business strategy? (Check all that apply)

中美贸易争端及互相加征关税对贵司的商业战略有何影响？(选择所有适用选项)

- No impact
- Delaying or canceling investment decision
- Adjusting supply chain by seeking to source components and/or assembly outside the US
- Adjusting supply chain by seeking to source components and/or assembly outside China
- Considering relocation of some or all manufacturing out of China
- Considering relocation of some or all manufacturing out of the US
- Considering exiting the China market
- Increasing investments

Some 35% of members said tariffs and US-China tensions have no impact on their business strategy. However, nearly a fourth are delaying China investments or shifting supply chains out of the US. Nearly 20% are adjusting their supply chains by seeking components and/or assembly outside China.

约35%的会员企业表示关税和中美紧张局势对其经营策略没有影响。然而，近四分之一的会员企业正在推迟对中国的投资或将供应链转移出美国。近20%的企业正通过在中国境外寻找零部件和/或装配来调整供应链。
**Tariffs are having the biggest impact on R&I sector business strategy**

关税对工业和资源行业的商业战略有最大的影响

**How are tariffs and US-China trade tensions impacting your business strategy?**
(Choose all that apply)

中美贸易争端及互相加征关税对贵司的商业战略有何影响？(选择所有适用选项)

- Considering relocation of some or all manufacturing out of China
  考虑将部分或全部制造业迁出中国

- Considering relocation of some or all manufacturing out of the US
  考虑将部分或全部制造业迁出美国

- Adjusting supply chain by seeking to source components and/or assembly outside China
  调整供应链，在中国境外寻找源组件和 / 或组装

- Adjusting supply chain by seeking to source components and/or assembly outside the US
  调整供应链，在美国境外寻找源组件和 / 或组装

- Delaying or canceling investment decisions
  推迟或取消投资决策

- Considering exiting the China market
  考虑退出中国市场

- Increasing investments
  增加投资

- No impact
  没有影响

- Other
  其他

---

<table>
<thead>
<tr>
<th>Technology &amp; other R&amp;D-intensive industries</th>
<th>0%</th>
<th>20%</th>
<th>40%</th>
<th>60%</th>
<th>80%</th>
<th>100%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>13</td>
<td>5</td>
<td>17</td>
<td>13</td>
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<table>
<thead>
<tr>
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<th>0%</th>
<th>20%</th>
<th>40%</th>
<th>60%</th>
<th>80%</th>
<th>100%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>9</td>
<td>6</td>
<td>21</td>
<td>20</td>
<td>20</td>
<td>4</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Consumer</th>
<th>0%</th>
<th>20%</th>
<th>40%</th>
<th>60%</th>
<th>80%</th>
<th>100%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2</td>
<td>13</td>
<td>15</td>
<td>20</td>
<td>3</td>
<td>2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Services</th>
<th>0%</th>
<th>20%</th>
<th>40%</th>
<th>60%</th>
<th>80%</th>
<th>100%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2</td>
<td>8</td>
<td>24</td>
<td>2</td>
<td>50</td>
<td>12</td>
</tr>
</tbody>
</table>

Fifty-two percent of members from the R&I sector are adjusting supply chains by seeking components and/or assembly outside China and the US.

52% 来自工业和资源行业的会员企业正在调整供应链或在中美境外寻找源组件或组装。
Nearly half of member companies are experiencing an increase in non-tariff barriers, including more inspections, slower customs clearance and tighter bureaucratic oversight and regulatory scrutiny

近一半的会员企业正在经历愈发高压的非关税壁垒，包括检查力度加大、清关速度放缓、政府监管和审查力度加大

There were similar reports of increased non-tariff barriers in our September 2018 survey on the impact of tariffs.

商会 2018 年 9 月的关税影响调查报告指出了非关税壁垒的增强。

Have you experienced an increase in any of the following non-tariff barriers following the implementation of bilateral tariffs? (Check all that apply)

在实施双边关税后，您经历过下列哪些非关税壁垒的增加 ?( 选择所有适用选项 )

- No change 没有变化
- Increased inspections (e.g., tax, environmental, HR) 检查力度增大 ( 税务、环境、人力资源等 )
- Slower Customs clearance 清关速度减慢
- Other complications from increased bureaucratic oversight or regulatory scrutiny 机构监管增加或监管审查引发的其他问题
- Slower approval for licenses or other applications 许可或其他申请的审批减慢
- Rejected licenses or other applications 许可或其他申请批准被拒
- Increased difficulty completing investment deals 完成投资交易的难度增加
- Other 其他
- Products rejected by Customs 海关拒收货物

56% 20% 17% 14% 12% 8% 7% 4% 3%
Technology sector most likely to report increased non-tariff barriers
技术和其他研发行业最有可能面临更高的非关税壁垒

Have you experienced an increase in any of the following non-tariff barriers following the implementation of bilateral tariffs? (Check all that apply)
在实施双边关税后，您经历过下列哪些非关税壁垒的增加？(选择所有适用选项)

- Slower Customs clearance 清关速度减慢
- Products rejected by Customs 海关拒收货物
- Slower approval for licenses or other applications 许可或其他申请的审批减慢
- Rejected licenses or other applications 许可或其他申请批准被拒
- Increased difficulty completing investment deals 完成投资交易的难度增加
- Increased inspections (e.g., tax, environmental, HR) 检查力度增多（税务、环境、人力资源等）
- Other complications from increased bureaucratic oversight or regulatory scrutiny 机构监管增加或监管审查引发的其他问题
- No change 没有变化
- Other 其他

<table>
<thead>
<tr>
<th>Technology &amp; other R&amp;D-intensive industries 技术和其他研发行业</th>
<th></th>
<th></th>
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Seventeen percent of companies in Technology & other R&D-intensive industries reported slower customs clearance, and 16% reported increased inspections.
技术和其他研发行业中 17%的会员企业表示清关速度减慢，16%的会员企业表示检查力度加大。
Members hope the US government will advocate more strongly for a level playing field, pursue results-oriented government dialogue and apply investment reciprocity

会员企业希望美国政府更加积极地倡导公平竞争，追求以结果为导向的政府对话，并实现投资对等

What top actions can the US government take to help foreign businesses in China? (Choose up to three)

美国政府能采取什么首要行动来帮助在华外国企业？（至多选择三项）

- Advocate more strongly for a level playing field for US business in China
  - 积极为在中国的美国企业争取公平的竞争环境
- Pursue results-oriented framework for regularized government-to-government communication
  - 进行以结果为导向的政府间沟通正常化
- Apply investment reciprocity as an approach to improve market access in China
  - 将投资对等作为改善中国市场准入的一种方式
- Resume negotiations on a high-standard Bilateral Investment Treaty (BIT) that ensures the intended benefits of the treaty can be reached within China’s unique market
  - 重新开始高标准的双边投资协定（BIT）的谈判，确保中国市场的实际利益
- Provide more assistance to US companies in China (e.g., commercial support, negotiation assistance)
  - 向在中国的美国企业提供更多的帮助（例如：商业支持，谈判协助）
- Reduce tariffs on Chinese goods
  - 降低对中国商品的关税
- Pursue a new multilateral regional free trade and investment agreement that includes the US
  - 寻求包括美国在内的新的多边区域自由贸易和投资协定
- Encourage and support Chinese investment in the US
  - 鼓励和支持中国在美投资
- Stricter enforcement of China’s existing trade and investment agreements
  - 更严格地执行中国现有的贸易和投资协定
- Continue to use tariffs to apply leverage
  - 继续使用关税来施加影响力

Nearly half (47%) of members hope the US government will advocate more strongly for a level playing field, up from 27% last year. Around a third of respondents hope the US government will pursue results-oriented government dialogue and apply investment reciprocity. Only 4% of members consider continuing to use tariffs as leverage to be an effective strategy.

将近一半（47%）的会员企业希望美国政府更加积极地倡导公平竞争，这高于去年的27%。大约三分之一的受访会员企业希望美国政府能够追求以结果为导向的政府间对话并实现投资对等。只有4%的企业考虑继续使用关税作为有效策略。
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For more information, visit: www.amchamchina.org
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Headquartered in Beijing with chapters in
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