



iChat

- Chatbot for Finance

Chatbot for Finance

Internal Training/Consulting

Chatbot can be used as supplementary training material as well as a channel for Deloitte professionals to consult accounting policies or audit procedures



Knowledge management

Set up a knowledge base for finance industry, including accounting policy, audit procedure guidance, etc.



External Service

Chatbot can be a new service Deloitte offers to our clients in addition to the traditional consulting service



Client Relationship Management

Provide chatbot as a value-added service to our client to maintain relationship with them



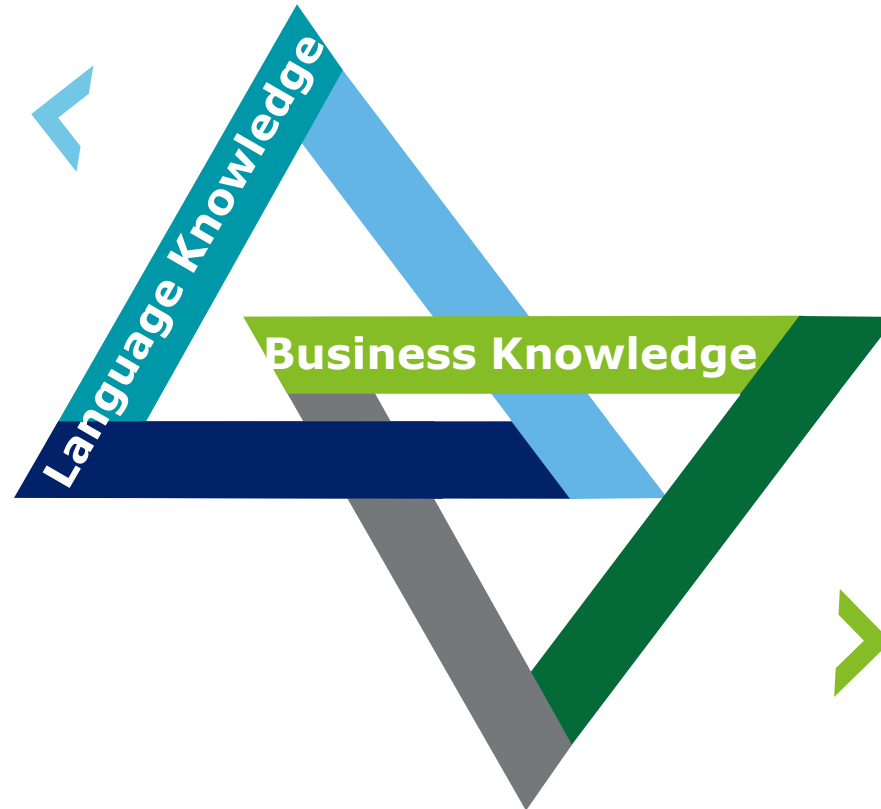
Chatbot for Finance

Knowledge Management

General Knowledge:

General vocabulary

- Phrases and Sentences
- Semantics
- Stop Words
-



Knowledge in Finance:

- Accounting Policy
- Audit Procedure Guidance
- Financial Terminology
- Synonyms
- Abbreviations
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