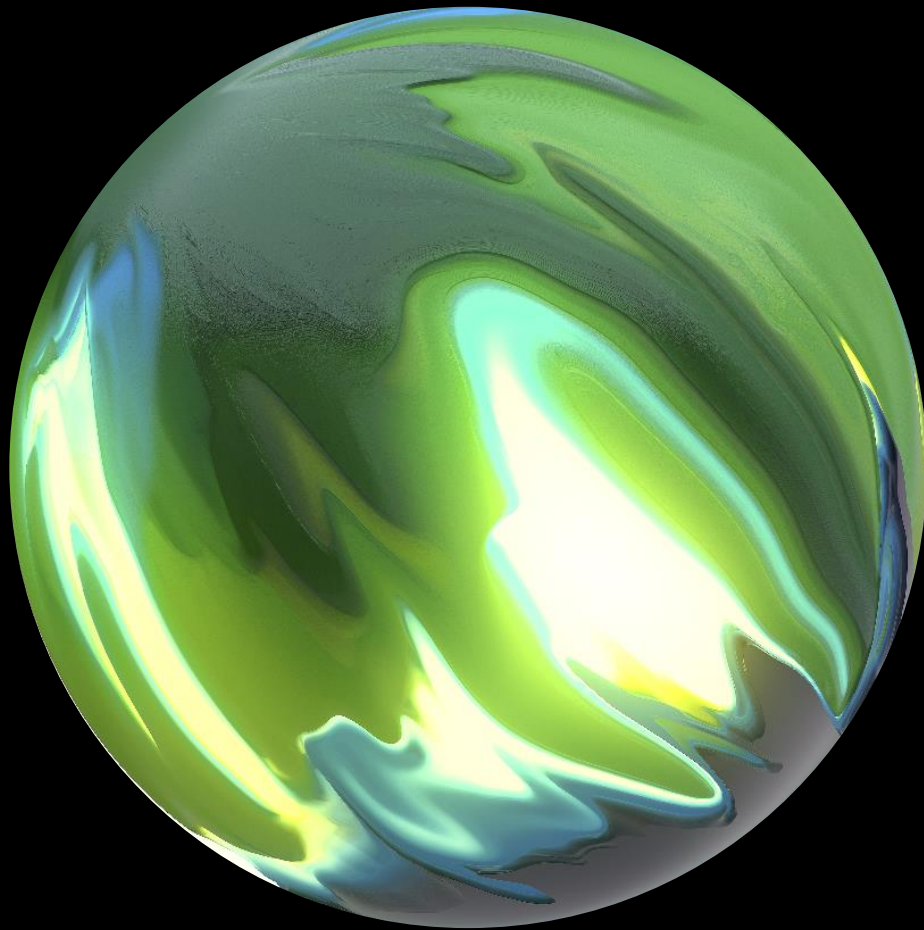


**Deloitte.**

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## **Business Continuity 2.0**

Are you ready for the Nexted?

06 September 2023

## Following the geo challenges, strong digitalization, pandemic, etc., the conventional business continuity model (BCM) encounter challenges...

Traditional business continuity models have faced significant challenges due to the constantly changing environment in which businesses operate. These models are typically based on the assumption that disruptions will be short-term and limited in scope, such as power outages or natural disasters. However, in today's world, disruptions can be more complex and long-lasting, such as cyber-attacks, pandemics, extreme weather or supply chain disruptions.

As a result, traditional business continuity models may not adequately address the complex and evolving risks faced by businesses today. To address these challenges, businesses need to adopt more flexible and adaptive approaches to business continuity planning that can account for a wider range of potential disruptions and incorporate new technologies and risk management strategies.

### What is in need now?

**01**

#### Develop

The need to have a BCM policy, define structure, roles and responsibilities

**02**

#### Analyze

The need to identify critical processes and resources, and maintain a list of vendors and assets to support critical processes

**03**

#### Plan

The need to define a business continuity plan (BCP), and the respective recovery tasks to achieve recovery time objective

**04**

#### Implement

The need to validate your BCP through exercising and testing

**05**

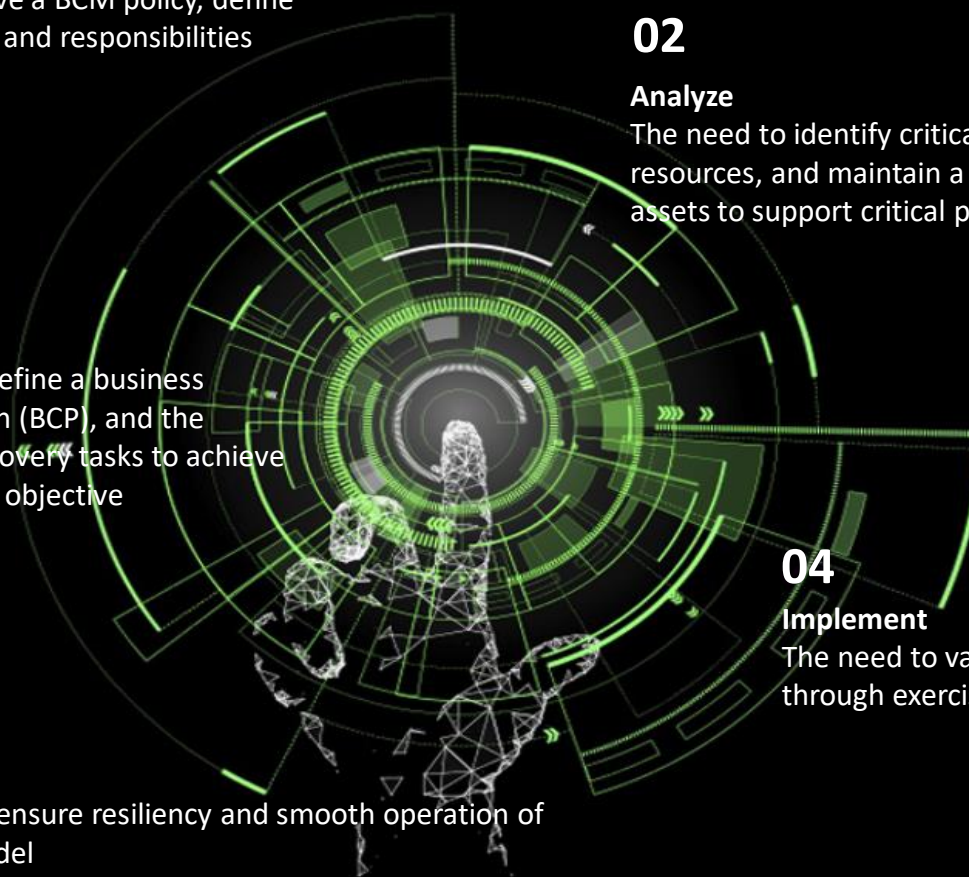
#### Operate

The need to ensure resiliency and smooth operation of the BCM model

**06**

#### Improve

The need to update your BCP regularly and test it on an ongoing basis



# BCM 2.0, made possible by technology, can help you prepare for the next disruption

You are guided by automation. To be future-proof, we must be able to handle the following scenarios or perhaps prevent them from occurring:



The illustration below show how BCM 2.0 can help each of the six stages.

### 1 Develop

#### Define the BCM members and policy

- Sync the BCM members with your active directory
- Add tags to identify the members
- Centralize location for the policy



### 2 Analyze

#### Conduct Business Impact Analysis (BIA) and Risk Analysis (RA)

- Identify the critical processes and resources through BIA with automation logic
- Identify threats and risks
- Update and maintain latest list of vendors, assets and dependencies at ease



### 3 Plan

#### Develop plans

- Develop plans to leverage for multiple disruption scenarios and across different critical processes
- Trigger tasks under the plans automatically



### 6 Improve

#### Review and Maintenance

- Send reminder for regular plan update
- Track update in standards and guide
- Track versions at ease



### 5 Operate

#### Operate

- Ensure smooth operation of the BCM model by ongoing monitoring and reporting dashboard



### 4 Implement

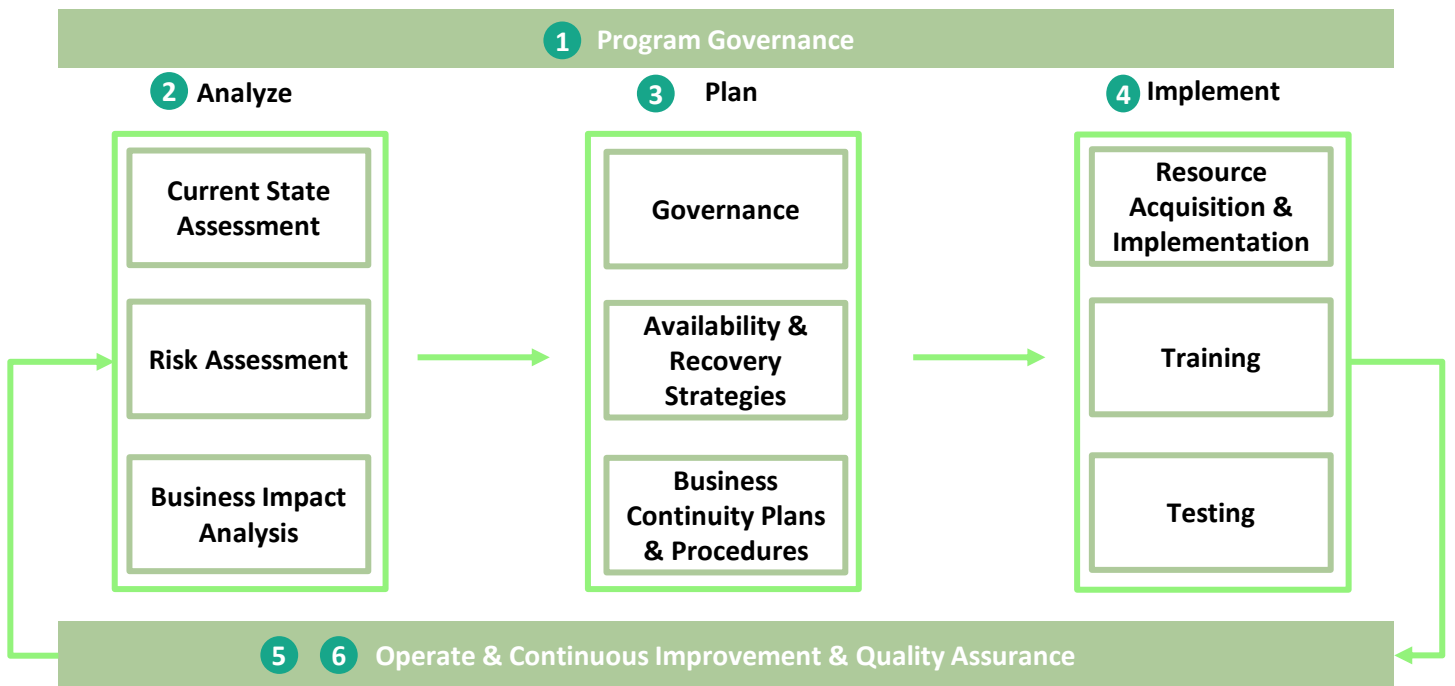
#### Implement the BCM framework

- Automate testing for stimulation, table-top exercises
- Track the status and create reporting
- Capture training status and create reporting

# We are here to help

We work as your partner to upgrade your model to BCM 2.0 using Deloitte's proven framework

## Deloitte's BCM Framework



### BCM 2.0 provides you with numerous benefits across the six stages

**01 Develop**

Select the right tools and co-create business case with you

Example of tools to leverage for the five stages may include ServiceNow, BMC Remedyforce, FUSION etc.

**02 Analyze**

Reduce your effort in business impact and risk analysis by building logic and digitalizing the process

Integrate with your existing tools seamlessly to capture the critical processes, resources, vendors and dependencies, as well as threats and risks in a well-orchestrated manner

**03 Plan**

Allow you to respond crisis in timely manner through automatic triggering of strategy ad plans

Utilize the plans across multiple scenarios

**04 Implement**

Reduce your testing effort by automating the test cases

Proofing the capability of the framework through test driven approach

Raise management and staff awareness through reporting and training tracking

**05 Operate**

Ensure your BCM model is fault-proof and resilient

Provide update to the management by regular and automatic reporting

**06 Improve**

Ensure timeliness of the plan by notification to update regularly

Ensure you are well-aware of the latest change in the plans, industry and standards



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