



Global Services and Parts Platform for large German OEM After Sales Cloud Platform on AWS

Client signature issue

A premium German automotive manufacturer fosters a cloud transformation of their Aftersales application landscape to improve cost to product investment ratio. Main business applications from Pricing, to Contract Management, to Warranty, Parts Trading are in scope. A consolidated Cloud Platform is enforcing their transformation process both technologically and structurally.

Differentiators

- Combination of technical, functional and methodical expertise

Solution

- Deloitte designs, builds, operates and enhances the platform based on a shared responsibility model between hyperscaler, platform team and application teams
- The Platform is build in three instances (Europe, America + Rest of World, China)
- A powerful agile organization based on the SAFe framework foster effective collaboration

- Flexible global delivery model paired with service excellence
- Proven track record with the client

Outcomes

- Successfully completed MVP after 6 weeks, focused on the organizational setup and a best of breed architecture.
- Within the first year, 10+ applications are getting newly implemented or migrated on the platform

“In all my time I have never worked with a DevOps teams like Deloitte’s – I mean that in the most positive way possible.”

Lead Architect
Client



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