



## IT Effectiveness

### Key questions of our clients

What is the value contribution of my IT?

How can I improve the flexibility with the right speed of IT?

Is my IT ready for digitization?

How can I protect my digital assets?

### Vision

Our experts are the trusted partners of our clients in IT effectiveness topics. We support our clients to define the role of their IT, to make their IT ready to enable the business' digitization, to transform their IT to a customer orientated one and to establish a service orchestration. We do this by providing end-to-end services based on our interdisciplinary capabilities, best practice assets and industry insights.

## Our answers



### IT Organization & TOM

Build an IT target operating model (TOM) and organization which is aligned with the organization's strategy and industry trends



### IT Financial Management

Achieve cost and revenue transparency as well as efficiency in demand and delivery and provide guidance on influencing cost drivers



### IT Service Management

Support clients to develop and implement efficient process models, leveraging relevant reference frameworks and Deloitte good practice



### Fast IT

Implement the clients' digital agenda with the right organizational setup. Be digitally effective and develop and operate customer-centric in close collaboration with business. Leverage approaches like DevOps and Open API.



### IT Security & Compliance

Safeguard digital assets by using a lean information security approach that balances compliance, risk and IT efficiency