

Key insights

European CFO survey autumn 2024: Sentiment stabilises, but optimism fades with rising risks



Europe's CFOs have not returned to their anxiety of a year ago, nor built further on their optimism of the spring. Instead, they seem neutral: 27% of CFOs are downbeat about their firms' prospects, while 28% remain optimistic. CFOs in financial services and business and professional services are the most optimistic about their companies' financial prospects, while the automotive sector remains the least optimistic.



Over half of European CFOs now perceive the level of external uncertainty as very high, with nearly 70% believing it is not a favorable time to take on additional risk, reflecting this heightened uncertainty



European CFOs are optimistic about revenue growth but remain cautious about operating margins due to cost pressures and economic challenges. Capital expenditure (CAPEX) spending is expected to be limited, and hiring intentions are likely to experience a slight decline.



European CFOs have identified the shortage of skilled labor as the foremost risk. Additionally, geopolitical risks and weaker domestic demand are significant concerns.

Regulatory risk has also emerged as a pressing issue, indicating a heightened awareness of the potential impact of regulatory changes on business operations.

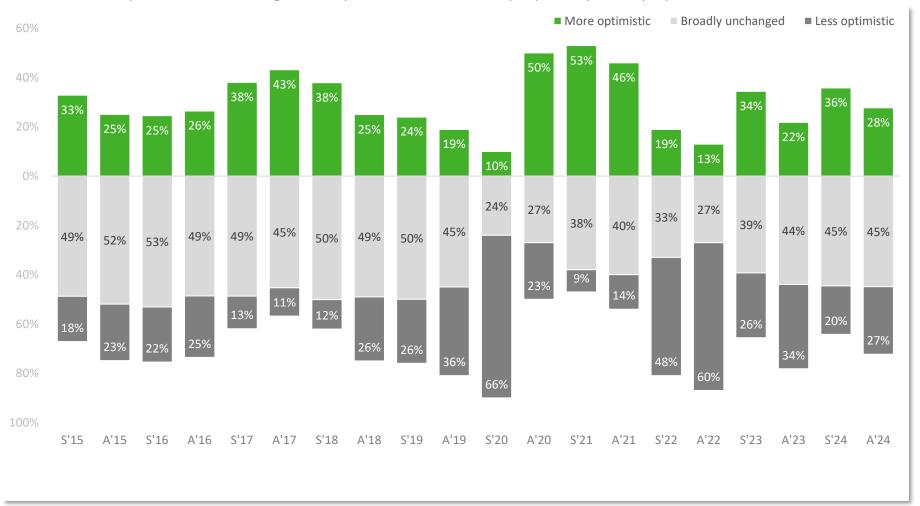


Reflecting the current climate of caution, European CFOs are prioritising cost reduction as their top strategy for the coming year. This is followed by a focus on organic growth through internal expansion and leveraging existing strengths, with digitalization and market expansion also being key strategic priorities.

Financial prospects: CFOs in neutral

Europe's CFOs have not returned to their anxiety of a year ago, nor built further on their optimism of the spring, instead, they seem neutral

Question asked: Compared to three months ago, how do you feel about the financial prospects of your company?



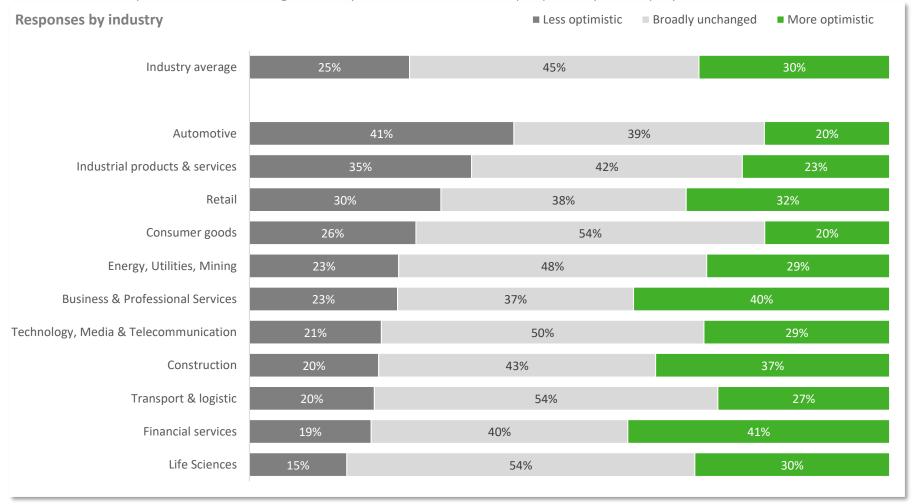
- In the spring 2024 survey, 36% of CFOs were optimistic about their company's prospects. This represented a notable improvement from autumn 2023, when only 22% of CFOs felt optimistic, while 34% were pessimistic about their company's outlook.
- However, our latest survey shows that Europe's CFOs have not returned to their anxiety of a year ago, nor built further on their optimism of the spring. Instead, they seem neutral: 27% of CFOs are downbeat about their firms' prospects, while 28% remain optimistic.

Note: The question specified a six-month period in Denmark, Italy and Norway

Financial prospects: Automotive pains continue

Automotive and industrial products & services are the least optimistic sectors in Europe

Question asked: Compared to three months ago, how do you feel about the financial prospects of your company?



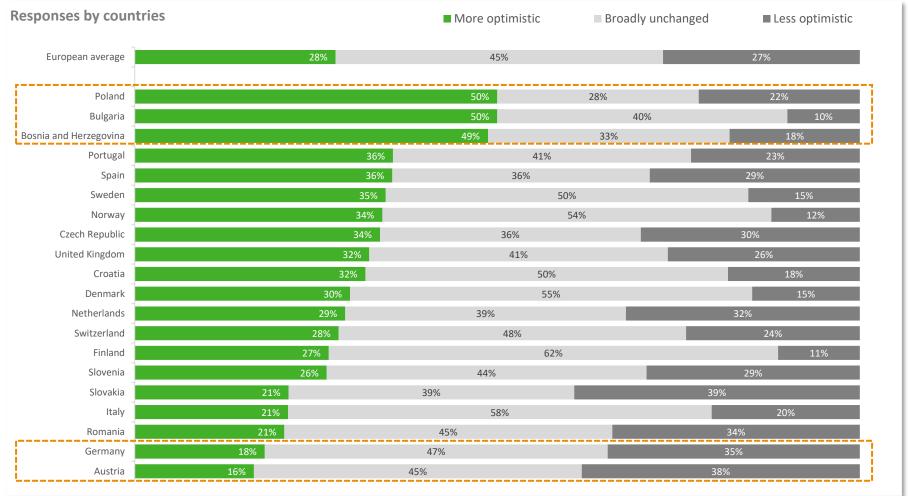
- CFOs in financial services (41%)
 and business and professional
 services (40%) report the highest
 optimism about their companies'
 financial prospects. With the
 European Central Bank having cut
 key interest rates three times this
 year by a quarter of one per cent,
 and the Bank of England twice,
 further reductions are widely
 expected a prospect the financial
 sector views positively.
- Automotive sector remains the least optimistic, with 41% of CFOs feeling less hopeful than three months ago. This pessimism stems from persistent supply chain disruptions, the ongoing transition to electric vehicles and weakening consumer demand for new cars.

Note: For industry analysis, we excluded the Aerospace & Defense, Leisure, Public Sector, and Tourism & Travel sectors due to a sample size of fewer than 30 respondents in each sector.

Financial prospects: Central and eastern European countries are optimistic

Optimism is highest amongst CFOs in central and eastern European countries and lowest in Austria and Germany

Question asked: Compared to three months ago, how do you feel about the financial prospects of your company?

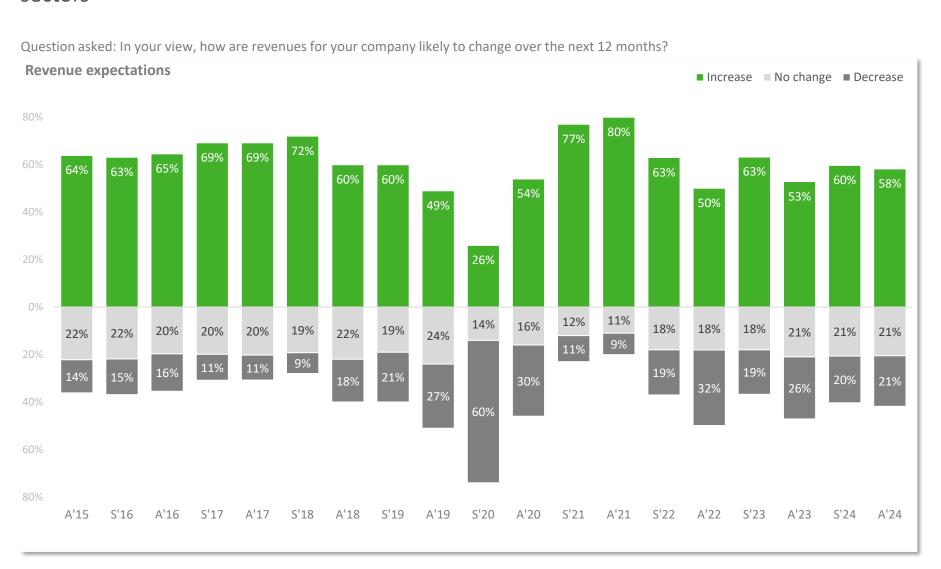


Note: For country analysis, we excluded Albania, Estonia, Hungary, Latvia, Lithuania, and Serbia because each country had a sample size of fewer than 30 respondents.

- CFOs in central and eastern
 European countries, with 50% in
 Poland and Bulgaria and 49% in
 Bosnia and Herzegovina,
 expressing confidence in their
 companies' prospects. This upbeat
 optimism is likely driven by strong
 economic growth and access to EU
 funding, particularly for
 development and infrastructure
 programmes.
- Pessimism is strongest in Austria and Germany, where 38% and 35% of CFOs, respectively, are less optimistic than three months ago. Austrian and German CFOs face pressures from the energy crisis, pronounced weakness in the industrial sector, compounded by geopolitical uncertainties and a persistent talent crunch.

Outlook on revenues remains positive

CFOs' expectations for revenues expected to grow even in less optimistic regions and sectors

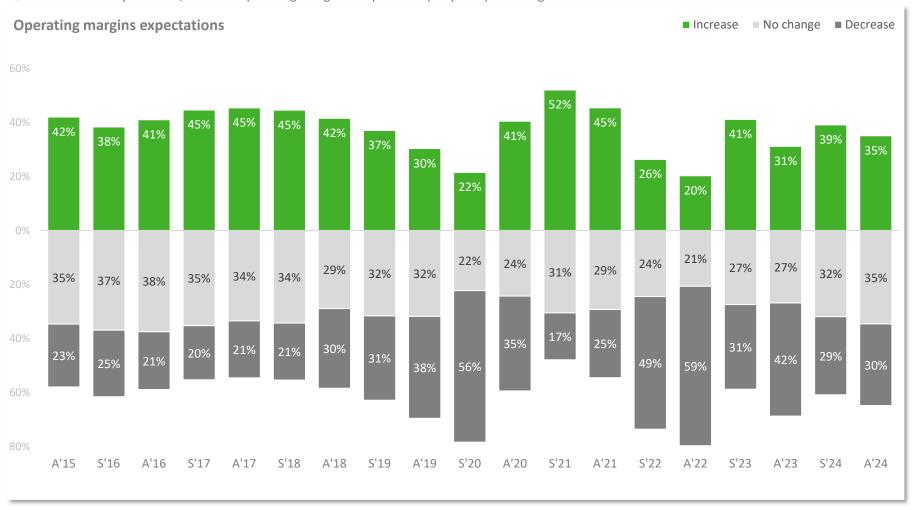


- CFOs remain confident that they can grow revenues: 58% expect an increase over the next year, while only 21% anticipate a decline. This confidence extends even to Germany, where half of CFOs surveyed expect revenue to rise. Optimism is particularly strong among CFOs in Bulgaria (88%), Sweden (74%), Bosnia and Herzegovina (72%) and Denmark (70%).
- Among sectors, CFOs in tourism and travel (75%), retail (73%) and life sciences (72%) are the most optimistic about revenue growth. However, automotive remains in the slow lane, with 45% of automotive CFOs expecting a fall in revenues over the coming year

Outlook on operating margins decline

CFOs' expectations for operating margins expected to decline (a little)

Question asked: In your view, how are operating margins for your company likely to change over the next 12 months?



- While European CFOs remain confident in revenue growth, their sentiment on operating margins is tempered by concerns about cost pressures and a challenging economic environment. Only 35% of CFOs expect margins to increase over the next 12 months, just slightly above the 30% who expect a decrease.
- Margins concerns are especially pronounced in Europe's two largest economies: in Germany, 39% of CFOs foresee a decline, with a similar sentiment in the UK, where 37% feel the same.

Outlook on capital expenditure seems cautious

CFO's expectations of capital expenditure is likely to remain cautious

Question asked: In your view, how are capital expenditure for your company likely to change over the next 12 months?

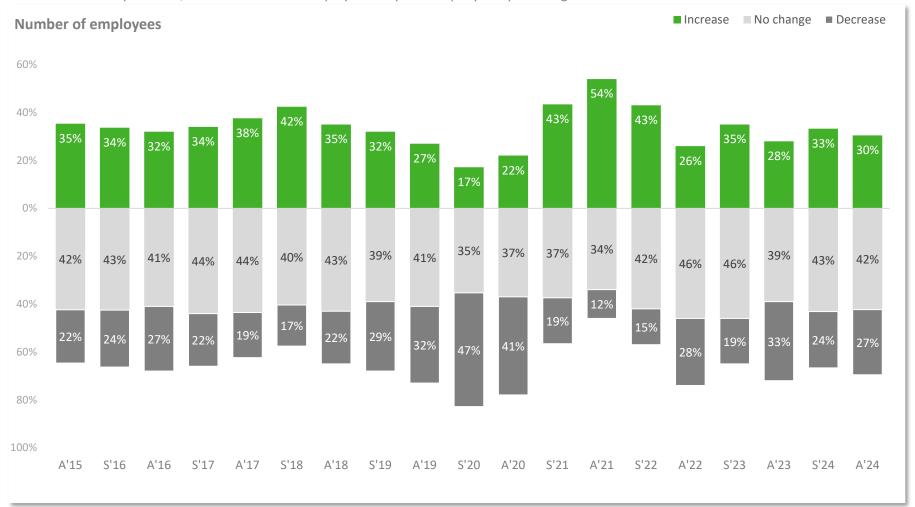


- While 33% of CFOs anticipate increased CAPEX, 28% plan a decrease and 39% foresee no change. CFOs in the energy, utilities, and mining sectors plan substantial CAPEX increases to support renewable energy infrastructure and modernise their operations, the broader survey indicates limited investment spending.
- However, optimism is notably higher, with CFOs in Portugal (49%), Croatia (47%) and Spain (46%) expecting to increase CAPEX. EU funding is a significant driver here, particularly in Portugal and Spain, where digitalisation, green energy and infrastructure projects are attracting investment. Croatia's recent Eurozone entry is also spurring investment and boosting business confidence, fuelling CAPEX growth.

Outlook on hiring employees decline

CFO's expectations of hiring of employees is likely to decline slightly

Question asked: In your view, how are number of employees for your company likely to change over the next 12 months?



- 30% of European CFOs report that their companies plan to hire more workers – compared with 27% who expect to cut payrolls. The remaining 42% intend to keep their workforce stable.
- Hiring intentions are notably strong in Belgium, where 63% of CFOs plan to add staff, and in the Netherlands and Hungary, where 47% report similar intentions. In Belgium, investment in digitalisation, green energy and infrastructure drives job creation, while the Netherlands benefits from a thriving tech sector; Hungary's robust manufacturing base supports hiring.
- The business and professional sectors show the highest hiring demand, with 43% of firms planning to recruit, spurred by demand for specialised skills in cloud computing, cybersecurity and data analytics amid ongoing digital transformation efforts.

Uncertainty & risk aversion increase

The level of financial and economic uncertainty increases, while risk-taking appetite remains the same

Question asked: **Uncertainty**: How would you rate the overall level of external financial and economic uncertainty facing your business?* **Risk**: Is this a good time to be taking greater risk onto your balance sheet?^



^{*}Note: This question was not asked in the Netherlands.

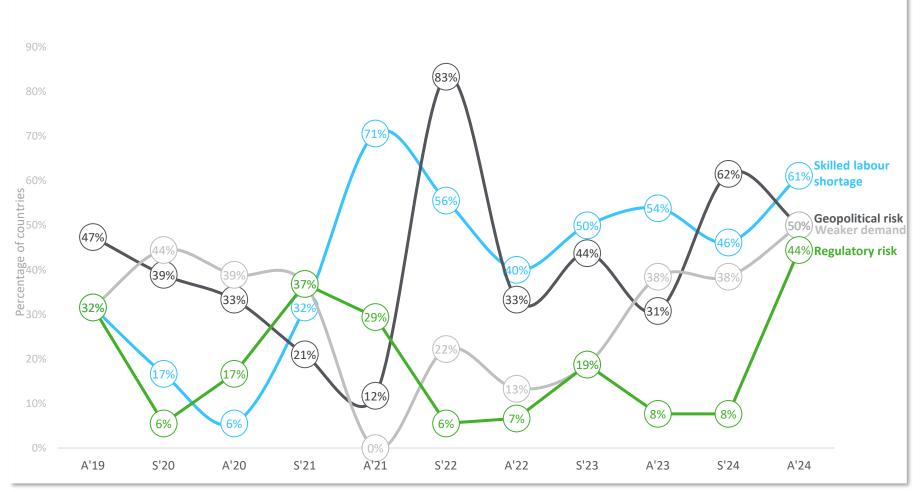
- Over half (54%) of European CFOs now rate the level of external uncertainty as "high" or "very high," an increase from 47% in the spring survey, though still lower than last year's 61%.
- three-quarters (70%) of European CFOs believe it is not a favourable time to take on more risk a slight increase from 69% in spring. Risk aversion is highest in Eastern Europe, with CFOs in Slovenia (88%), Romania (87%), Bulgaria (80%), Austria (79%) and Croatia (75%) particularly reluctant to increase risk exposure.

[^]Note: This question was not asked in Germany, Netherlands, Sweden and Switzerland

Business risks

European CFOs identify a shortage of skills and geopolitical issues as their top concerns

Question asked: Which of the following factors are likely to pose a significant risk to your business over the next 12 months?* (Showing only the number of countries where the specific risks rank in the top three)



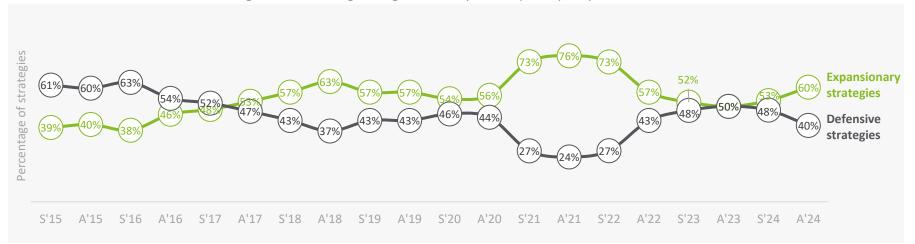
^{*}Note: Each country identifies the answer options that are relevant to their geography. The common or similar responses are mapped to get the top risks per country.

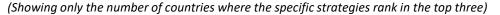
- The shortage of skilled labour is identified as the top risk by Europe's CFOs in 11 out of 18 countries. This challenge is driven by Europe's ageing population, which is shrinking the workforce and creating a gap in younger talent.
- Geopolitical risks and weaker domestic demand are also significant concerns, cited in nine out of 18 countries. Issues such as the Russia-Ukraine conflict, tensions in the Middle East and fears over protectionism, trade disruption and sluggish economic growth are keeping CFOs anxious.
- Regulatory risk has emerged as a new and pressing concern, now ranked the third most significant in eight of the 18 countries. This signals a growing awareness of how regulatory changes could impact business operations, compliance costs and market access

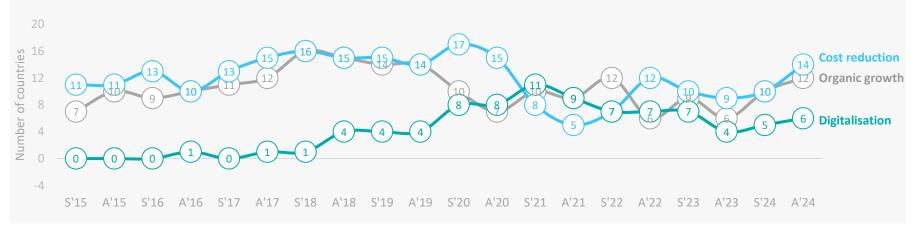
Strategic priorities

Strategically, European firms are focusing on cost-cutting and organic growth

Question asked: Please state to what degree the following strategies are likely to be a priority for your business over the next 12 months?*







^{*}Note: Each country identifies the answer options that are relevant to their geography. The responses are mapped to identify the expansionary and defensive strategies per country. This question was not asked in Switzerland.

- CFOs in a resounding 14 out of 18
 European countries have
 identified cost reduction as their
 top strategic priority for the
 coming year. This focus
 underscores the need to optimise
 operations and preserve
 profitability amidst ongoing
 political and economic uncertainty.
- expansion and leveraging existing strengths is the second most important strategy, selected by CFOs in 12 out of 18 countries. This approach reflects a preference for sustainable growth by capitalising on current market

opportunities rather than high-risk

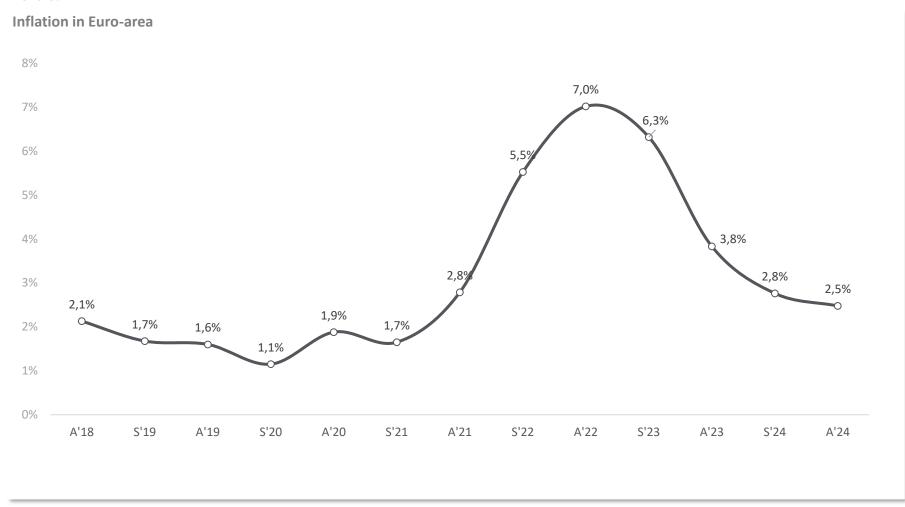
ventures.

Organic growth through internal

Inflation rate

European CFOs expect inflation to decline over the next 12 months

Question asked: Inflation in Euro-area: What do you think will be the inflation rate (for the Consumer Price Index) in the Euro-area over the next 12 months?*



^{*}Note: This question was not asked in Germany, Netherlands, Switzerland and the UK.

 European CFOs now expect an average inflation rate of 2.5% over the next 12 months, close to the European Central Bank's 2% target and a significant drop from the 3.8% predicted a year ago.

Survey demographics

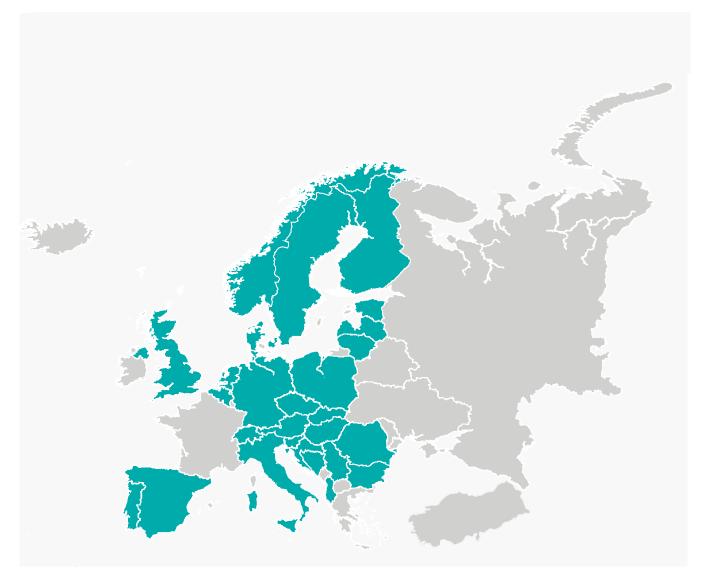
Geographical spread

1,839 CFOs from 26 European countries participated in the autumn 2024 edition of the CFO survey

About the survey

The autumn 2024 European CFO Survey is the 20th edition of a biannual research project that gathers insights from Chief Financial Officers of leading companies in 26 European countries. The data for the autumn 2024 edition was collected in September and October 2024 via an online survey and reflects responses from 1,839 CFOs in 26 countries and across a wide range of industries.

To ensure reliable and valid findings, we set a minimum respondent threshold of 30 per country. Six of the 26 surveyed countries did not meet this threshold, each having fewer than 30 respondents. Consequently, we excluded Albania, Estonia, Hungary, Latvia, Lithuania, and Serbia from the analysis due to insufficient sample size.



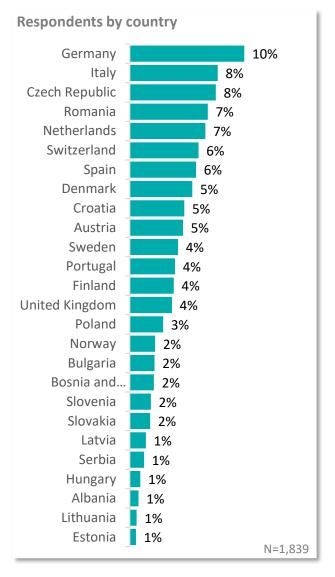


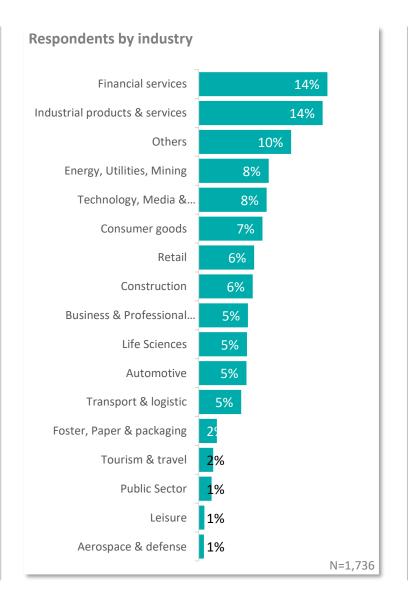
Participating countries

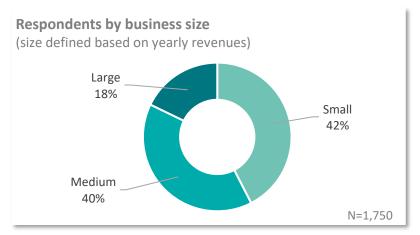
- Albania
- Austria
- Bosnia and Herzegovina
- Bulgaria
- Croatia
- Czech Republic
- Denmark
- Estonia
- Finland
- Germany
- Hungary
- Italy
- Latvia
- Lithuania
- Netherlands
- Norway
- Poland
- Portugal
- Romania

- Serbia
- Slovakia
- Slovenia
 - Spain
 - Sweden
 - Switzerland
 - United Kingdom

Sample composition – country, industry, size, ownership type



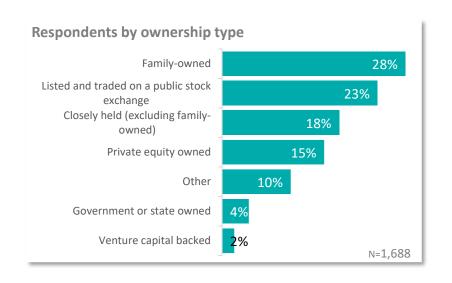




Small - Less than €100 million

Medium - Between €100 and €999 million euro

Large - €1 billion and more



^{*} Note: Due to rounding, not all percentages shown in the charts will add up to 100%

Key contacts

CFO Programme leads

Denmark

Kim Hendil Tegner
Partner, CFO Programme Lead
Deloitte Denmark
+45 30 93 64 46
ktegner@deloitte.dk

Italy

Riccardo Raffo
Partner, CFO Programme Lead
Deloitte Italy
+39 028 332 2380
rraffo@deloitte.it

Netherlands

Willem Blom
CFO Programme Lead
Deloitte Netherlands
+31 653 23 42 56
wblom@deloitte.nl

Norway

Eivind Skaug
Partner, CFO Programme Lead
Deloitte Norway
+47 915 18 997
eskaug@deloitte.no

Portugal

Nelson Fontainhas
Partner, CFO Programme Lead
Deloitte Portugal
+351 2135 67100
nfontainhas@deloitte.pt

Spain

Albert Riba Barea
Partner, CFO Programme
Deloitte Spain
+34 618528918
aribabarea@deloitte.es

Country leads

Austria Gerhard Marterbauer

Partner, Audit Deloitte Austria +43 1 537 00 4600 gmarterbauer@deloitte.at

Germany

Alexander Boersch Director, Head of Research Deloitte GmbH +49 89 29036 8689 aboersch@deloitte.de

Sweden

Robert Bergström
Partner, CFO Survey Lead
Deloitte Sweden
+46 70 080 26 90
rbergstrom@deloitte.se

Ireland

Tom Hynes
Partner, Technology &
Transformation
Deloitte Ireland
+35314172879
thynes@deloitte.ie

Iceland

Hilma Jonsdottir
Manager, Clients & Industries
Deloitte Iceland
+354 580 3121
hijonsdottir@deloitte.is

Chief economists

Switzerland

Michael Grampp Chief Economist Head of Research Deloitte AG +41 582 796 817 mgrampp@deloitte.ch

United Kingdom

lan Stewart
Chief Economist
Deloitte LLP
+44 2070 079 386
istewart@deloitte.co.uk

EMEA Research Center

United Kingdom

Richard Horton Director, Global +44 20 7007 7274

rhorton@deloitte.co.uk

India

Ram Krishna Sahu
Data Lead & Researcher
+1 678 299 4471
ramsahu@deloitte.com

Managed and funded by the EMEA Research Centre

Deloitte.

Deloitte refers to one or more of Deloitte Touche Tohmatsu Limited ("DTTL"), its global network of member firms, and their related entities (collectively, the "Deloitte organization"). DTTL (also referred to as "Deloitte Global") and each of its member firms and related entities are legally separate and independent entities, which cannot obligate or bind each other in respect of third parties. DTTL and each DTTL member firm and related entity is liable only for its own acts and omissions, and not those of each other. DTTL does not provide services to clients. Please see www.deloitte.com/about to learn more.

This communication and any attachment to it is for internal distribution among personnel of Deloitte Touche Tohmatsu Limited ("DTTL"), its global network of member firms and their related entities (collectively, the "Deloitte organization"). It may contain confidential information and is intended solely for the use of the individual or entity to whom it is addressed. If you are not the intended recipient, please notify us immediately by replying to this email and then please delete this communication and all copies of it on your system. Please do not use this communication in any way. None of DTTL, its member firms, related entities, employees or agents shall be responsible for any loss or damage whatsoever arising directly or indirectly in connection with any person relying on this communication. DTTL and each of its member firms, and their related entities, are legally separate and independent entities.

© 2024. For information, contact Deloitte Global.