

# Deloitte.



## Cyber Awareness Training

Make your employees the strongest  
shield against cyber threats

Deloitte Cyber Awareness Training 2022

Even with state-of-the-art technology, the employees are often the weakest link in an organisation in terms of IT security.

# Cyber Awareness Training

Phishing emails, ransomware, spyware, hacking and data theft have become a natural part of our digital everyday lives and something all organisations should be aware of. Although we are in control of hardware- and software-based IT security solutions, the greatest risk is still posed by our digital behaviour.



## Cybersecurity must be embedded in an organisation's corporate culture

When it comes to cybersecurity, organisations are often more focused on testing than on training their employees. Deloitte takes a more holistic approach to cybersecurity, seeking to raise awareness and embed cybersecurity as a natural element of all organisational processes through products, behaviour and corporate culture. In our view, making the employees aware of the organisation's cybersecurity-related risks does not suffice – such concepts also need to be translated into specific examples and be combined with mitigating action, and the employees should be trained in getting to know their responsibility for ensuring IT security. The organisation's security measures and products intended to raise cyber awareness should be designed on the basis of the employees' current cyber awareness level.

When embedding expectations of good cyber behaviour, these concepts need to be strengthened, measured and adjusted on an ongoing basis. Regular and continuous measuring is not only intended to give insight into "the level of cybersecurity", but also to identify which security measures and guidelines serve their purpose and which do not and therefore need adjusting.

In other words, raising awareness is essential for any organisation, but it does not necessarily change the way people think and behave. In order to make people your strongest defence line in terms of cybersecurity, their behaviour and ultimately the corporate culture need to change.

Nearly 90% of all cyber incidents are caused by human action. Organisations should therefore pay more attention to their employees' cybersecurity-related hygiene, and in this context training is a cost-effective way of lowering your risk of falling victim to a cyber incident. Deloitte's cyber awareness training consists of an online learning platform granting access to a high number of awareness-raising videos on cybersecurity. This will allow you to combine various training elements to make your training fit your needs.

The purpose of cybersecurity training is to develop important skills for those employees who play a crucial role in solving security issues potentially arising within your organisation. Our cyber awareness training will considerably strengthen your employees' ability to recognise and respond to potential cyber threats.



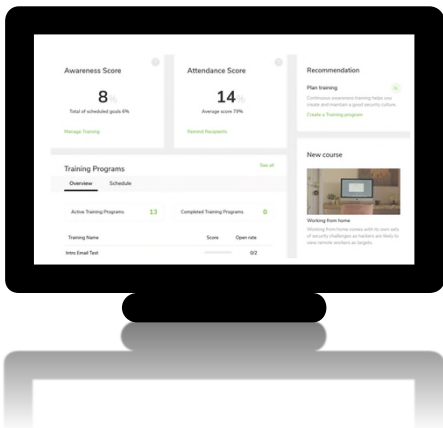
# Cyber Awareness Portal – intuitive and easy learning

A threat picture that is constantly changing and posing new threats calls for a scalable and up-to-date approach. The contents of our cyber awareness portal are updated and developed once a month in order for the videos to reflect the emerging cyber threats. With this concept, the videos are designed to involve the users in order to significantly strengthen their ability to learn and remember. The videos give a short introduction to the topic concerned and help the user to understand how to spot and prevent security breaches when facing an actual threat. All training sessions are followed by questions to test the employees' newly acquired knowledge. The topics covered by the videos include:

- GDPR compliance
- Phishing
- CEO fraud
- Passwords and security
- Appropriate use of emails
- Spyware and ransomware.

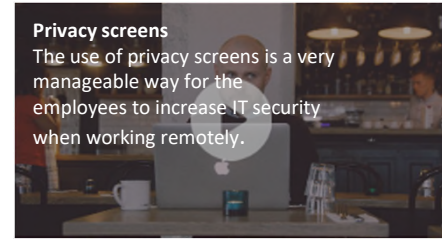
## Make cyber awareness part of everyday life

Cyber awareness training is essential for the organisation, but so are daily operations, and therefore cyber awareness training is often a low priority or only conducted once a year. This has a bearing on the cybersecurity culture, which is never really embedded as a natural element of the employees' everyday lives. Therefore, all the awareness videos available from the portal only last about 1 minute to make it easy and manageable to access and complete the awareness training on a regular basis. The portal is accessible from a mobile, laptop and tablet, which increases flexibility on the part of the employee, who can easily complete their training from the office, their home office or when on the move.



## Design your personal training program and monitor training progress

The portal allows you to design the cyber awareness training program that fits your organisation. You can also choose from among awareness training programs already composed. Divide the employees into groups and have them receive various awareness training based on their specific needs or professional responsibilities.



Monitor the course and progress of training using the dashboard module and easily generate progress reports for the purpose of benchmarking, KPI follow-up or execution of further mitigation projects. Notifications and alerts will be included in the awareness training to inform the employees by email about when and how to access the training sessions in order not to miss out on any of them.

## We applaud you!

The portal also includes a number of awareness posters that may be useful in the course of planned training for the purpose of raising even more awareness of the topic concerned within the organisation and further motivating the employees to complete the training program.



## Contact us for further information



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