A path forward

As many individuals, teams, and entire companies need to adapt the way they work, how will your organization understand if it is prepared for this mindset shift—and if your employees have what they need to be able to succeed in this new environment? Qualtrics® Remote Work Pulse and Return to Work Pulse experience management solutions can provide an ongoing “pulse” that delivers timely insights into the workforce experience and act in real time to help keep your teams thriving. Enabled by Deloitte, these solutions can help you gauge the workforce perspective on this or a future disruptive event, and identify steps that can improve the experience.

How we can help

Addressing the COVID-19 crisis and getting to the “next normal” will likely require industry-specific guidance and a spectrum of skills that extend across business and technology needs. Deloitte can help, providing critical solutions and services for enabling a more resilient organization. Here are a few ways we can help your organization respond, recover, and thrive.

- Develop workforce strategies that use analytical scenarios and consider: workforce supply and demand changes; actions to drive business continuity and accelerate the future of work; and targeted programs for revenue and cost preservation.
- Plan, customize, configure, test, and deploy workforce surveys—while helping you identify the “moments that matter” in the remote work experience.
- Analyze survey data to generate insights and reports—to identify needs, strengths, and areas for improvement.
- Develop recovery strategies for rapidly and effectively act on survey insights.
- Align work strategies with other enterprise objectives.
- Integrate workforce experience data and tools with other technologies to support “closed loop” capabilities for understanding and elevating the human experience, and for improving your business processes.
- Develop and execute strategies to effectively communicate crisis-related information with the workforce and prepare people for changes in how they work.

The Deloitte difference

Deloitte’s approach to workforce experience helps organizations embed meaning into work by building workforce programs, technologies, and interactions based on human values. When you work with our team to improve the workforce experience, you get access to Deloitte’s deep industry-specific experience and human capital insights—which grows daily as we help enterprise leaders across the globe reimagine everything and use SAP® solutions to help solve complex business challenges.