

**Deloitte.**



**A new mindset for action**  
2018 Global Impact Report

## Outlook from leadership

During FY2018, Deloitte continued to deliver a measurable impact for clients, its people and society thanks to a sound global strategy and multidisciplinary business model. All five Deloitte businesses—Audit & Assurance, Consulting, Financial Advisory, Risk Advisory, and Tax & Legal—grew during the fiscal year.

The network's results reflect Deloitte member firms' unrelenting commitment to serving clients with quality and distinction while embracing important public interest responsibilities.

- During the past year, Deloitte increased strategic investments in the capabilities and services sought by clients in the fastest-growing markets in the world.
- Deloitte invested more than US\$1 billion to advance audit quality over the last five years and is making significant investments in audit innovation—including Deloitte Omnia, a cloud-based, next-generation platform that adds to a world-class global solutions portfolio.
- Deloitte member firms focused on delivering digital-enabled business transformation with integrated strategy, people and technology capabilities to help clients navigate the challenges and opportunities of Industry 4.0.
- Deloitte strengthened its focus on innovation to drive sustained growth with the completion of six acquisitions. The acquisitions represent strategic investments in critical growth areas such as corporate social responsibility, cyber security, risk sensing and analytics, and regulatory compliance and strategy.

### Building tomorrow's workforce today

Deloitte continues to build a diverse, inclusive and agile workforce that is deeply skilled and ready for Industry 4.0. How and where work is done is changing, and Deloitte is responding by providing its people with exceptional professional experiences, including new approaches to connectivity, learning and development, and advancement.

Deloitte's dedication to attracting, retaining and developing the very best leaders at all levels across the global network is illustrated by its investment in Deloitte University (DU) facilities around the world. Through DU, Deloitte professionals advance their careers and participate in business leadership-development programs in a world-class learning environment that inspires them to be their best.

In FY2018, Deloitte doubled down on its talent investment and increased its impact by delivering the DU experience to more than 90,000 professionals and designating Deloitte's seventh DU location in Mexico City.

### New mindset for societal impact

Addressing the complex challenges society faces today has become an imperative for business, one that requires a new mindset for action. Deloitte member firms embrace this opportunity—through their client work and hands-on community activities, and by sharing insights.

Deloitte's [WorldClass](#) societal-impact initiative expands access to education and career-building opportunities for those affected by Industry 4.0. The goal is to reach 50 million futures by 2030. Deloitte's ambition is to create pathways for people to fulfill their aspirations and find meaningful work in the new economy.

In FY2018 alone, major initiatives included: award-winning work showcasing the social and economic value of the [Great Barrier Reef](#) in Australia; cooperating with the Refugee Studies Center at the University of Oxford on a [cross-border initiative](#) focused on realizing the economic potential of refugees living in Europe; and serving as the lead innovation partner for [UNLEASH](#) 2018, a global initiative aimed at inspiring and supporting the next generation of leaders who are developing solutions to some of the most-vexing problems facing the world today.

While Deloitte embraces new opportunities, it continues to be committed to its core values and historical commitments—including its ongoing support for the United Nations Global Compact and its principles covering the areas of human rights, labor, environment and anti-corruption.

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