



Take the digital approach to driving organizational change

ChangeScout is a comprehensive, digital change management platform that enables transformation through data-driven assessment and supports the Deloitte Change Framework to deliver true business value and lasting results.

Organizations are driving towards enabling strategic transformations through high impact experiences, enhancing strategic capabilities, implementing complex, large-scale global initiatives, and establishing internal Change Management Offices / Centers of Excellence. These trends are increasing the need for greater visibility into their transformation. Built on the Force.com platform, ChangeScout acts as the integrated user interface for all change-related activities, providing project teams with a holistic view of the change effort.

ChangeScout can help your organization aggregate change data in one place – no more disparate spreadsheets, tracking data in multiple locations, or managing version control issues.

Some of ChangeScout's key elements include the ability to:

- Enable enterprise-level visibility by addressing overlaps in change impacts and planned initiatives using enterprise-level visibility across change projects and programs
- Improve efficiency by reducing time spent creating and manipulating reports and power point presentations and reallocating time to value-added change activities like driving behavior change, aligning leaders and addressing adoption challenges
- Enable blended teams to work effectively across time zones, leveraging delivery center staff and enabling change agents via single system with a typical 99.99% uptime
- Reduce data risk through the Force.com platform's data security and management, and by eliminating version control issues



ChangeScout enables transformation and change by integrating with other tools to serve as a Digital Engine, allowing us to:

- Collect data from your employees and use that data to make smart decisions on where to allocate your limited change management resources
- Assess organizational characteristics through our industry leading diagnostics — and use that data in ChangeScout to help achieve your transformation goals
- Target messages to your employees based on specific impacts — and monitor communications effectiveness
- Connect and engage directly with your mobile workforce through a project-specific app
- Plug into 100s of apps on the Salesforce app exchange to help meet the unique needs of your organization and transformation challenge

What ChangeScout clients are saying...

“Employees were receiving 20+ project emails per week. ChangeScout streamlined, targeted, and measured communications and reduced project emails to one per week.”

— Global Pharmaceutical Organization

“ChangeScout allowed us to use numerous pieces of visualized change information to drive meaningful conversation about the best ways to drive change and maximize impact.”

— Global Finance Transformation

“We used ChangeScout to closely track stakeholders, and we were able to tighten communications among global teams, leading to stronger stakeholder engagement and setting well-informed goals and priorities for stakeholders.”

— Global Manufacturing Organization

Contact information

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