

# Future of work and talent



COVID-19 has become the catalyst to a future of work and talent in health care that might otherwise have taken years to attain.

## How's it being impacted?



### Sourcing medical staff

- Unretiring medical staff
- Accelerating medical trainees
- International staff



### Adapting to the virtual workplace

- Accommodate patient needs for virtual and telehealth
- Increased use of technology



### Reskilling and upskilling

- Identifying future skills needs and training requirements
- New technology dynamics/'websites' manner



### Blending human-technology capabilities

- Require specialist education and training in genomics, AI/ML, and natural language processing (NLP); enhanced diagnostic, data analysis, and critical judgement skills; and proficiency in interpreting reports and risk scores.



### Diversity and inclusion

- Imperative to promote workplace diversity and inclusion
- Different teaming strategies
- Diversity of identity gives a team the ability to tap into different viewpoints and experiences

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