

Deloitte.

EMEA conference
Transforming tax –
making it work

The Crystal, London
9-10 June 2015



Conclusion



Conclusion

Main points?

1. Policy
2. Processes
3. Operating model
4. Technology

Interconnections – Change management – Communication

“We always overestimate the change that will occur in the next 2 years and underestimate the change that will occur in the next 10. Don’t let yourself be lulled into inaction”

Bill Gates c1995

“God grant me the serenity to accept the things I cannot change, the courage to change the things I can and the wisdom to know the difference”

Ignatius Loyola c 1520



Deloitte refers to one or more of Deloitte Touche Tohmatsu Limited, a UK private company limited by guarantee (“DTTL”), its network of member firms, and their related entities. DTTL and each of its member firms are legally separate and independent entities. DTTL (also referred to as “Deloitte Global”) does not provide services to clients. Please see www.deloitte.com/about for a more detailed description of DTTL and its member firms.

Deloitte provides audit, consulting, financial advisory, risk management, tax and related services to public and private clients spanning multiple industries. With a globally connected network of member firms in more than 150 countries and territories, Deloitte brings world-class capabilities and high-quality service to clients, delivering the insights they need to address their most complex business challenges. Deloitte’s more than 210,000 professionals are committed to becoming the standard of excellence. This communication contains general information only, and none of Deloitte Touche Tohmatsu Limited, its member firms, or their related entities (collectively, the “Deloitte Network”) is, by means of this communication, rendering professional advice or services. No entity in the Deloitte network shall be responsible for any loss whatsoever sustained by any person who relies on this communication.