THE ISSUE
For pharmaceutical companies that operate globally, a complex web of regulations drives a need for constant knowledge. Training the workforce on regulatory changes and compliance requirements can be a nonstop challenge. And as work continues to move sharply into the digital realm, organizations have high expectations when it comes to the modern learning environment.

THE SOLUTION
Douglas Pharmaceuticals—which develops, manufactures, markets, and distributes pharmaceutical and nutraceutical products across the globe—leveraged SAP SuccessFactors software to develop agile, digital compliance training curricula. The “learning at a click” program, enabled with help from Deloitte, has allowed the company to provide a self-directed, user-friendly learning experience for employees regardless of location.

THE IMPACT
- Reduces compliance-related training time by 60 percent
- Eliminates paper-dependent training and audit system
- Delivers timely training on changing global regulatory requirements
- Enables flexibility for responding to future demands
- Supports a digital content-rich environment that encourages knowledge sharing
- Provides validated learning logs for compliance training curricula
- Amplifies classroom and on-the-job learning, with a social learning space for users

QUICK STATS
• Products distributed across 40 countries
• 770 employees
• 3 locations: Auckland, Fiji, Pennsylvania

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