

Integrating the multi-channel workforce

Fast and flexible capabilities to help support business continuity and reduce risk

Procuring external labor can be complex—requiring organizations to move fast and use multiple platforms and services to tap into diverse talent pools—covering bulk hires, freelancers, independent contractors, temporary employees, and other types of workers. As challenges related to the COVID-19 crisis persist, the need for building a dynamic, scalable, multi-channel workforce has grown for many organizations.

For healthcare, retail, construction, transportation services, and manufacturing organizations, especially, the need for workforce agility has become essential for building business continuity and mitigating risks. But as these organizations integrate modern talent networks into their procurement environments, they should ensure that contingent labor and services align with health, safety, and regulatory compliance goals.

A path forward

SAP® Fieldglass® Multi-Channel Workforce Integration allows organizations to expand their sourcing and procurement channels while maintaining and enforcing onboarding/offboarding, productivity metrics, compliance, and quick payment methods. Implemented with help from Deloitte, the solution provides robust integration (with traditional and nontraditional workforce channels) and an accelerated path to alternative direct sourcing vendors. And ultimately, SAP Fieldglass Multi-Channel Workforce Integration can help you increase collaboration when it comes to the talent supply chain—to support business continuity, improve resource planning, and inject agility into process management

Potential benefits

- Quickly tap into multiple resource pools and service providers to meet changing business needs
- Standardize onboarding/offboarding, productivity, compliance, and payment for external sources
- Reduce time-to-hire and cost-to-hire
- Diversify sourcing channels to mitigate risk and increase agility
- Increase collaboration in the talent supply chain
- Support business continuity while enhancing resource planning

How we can help

Deloitte has extensive experience integrating SAP® solutions across the extended supply chain and the procurement/source-to-pay landscape—including third-party tools and platforms. As a leading global SAP partner, we leverage industry-specific experience to help clients realize sustainable value from their investments in SAP® Ariba®, SAP Fieldglass, and other SAP technologies. With more than 25,000 specialists focused on SAP solutions worldwide, we provide a complete set of business and technology services across industries and across the globe.

The Deloitte difference

Deloitte brings a tested methodology for creating value with the “built to evolve” Kinetic Enterprise™—an intelligent, responsive, cloud-enabled organization powered by a clean core and an inclusive ecosystem of capabilities. When you work with our team to deploy an integrated multi-channel workforce solution, you get access to Deloitte’s deep industry-specific experience—which grows daily as we help enterprise leaders across the globe reimagine *everything* and use SAP technologies to help solve complex business challenges.

Let's talk

If building a flexible workforce, enabling business agility, and reducing risks are all priorities for your organization, we should talk. Contact us to learn how we can help you take the multi-channel workforce to the next level with SAP solutions—so you can effectively address COVID-19-related challenges as well as future waves of disruption.

Contacts

Frederic Girardeau-Montaut

Managing Director
Deloitte Consulting LLP
fgirardeau@deloitte.com

Victor Panov

Senior Consultant
Deloitte Consulting LLP
vpanov@deloitte.com

Siby Skaria

Specialist Leader
Deloitte Consulting LLP
sskaria@deloitte.com

www.Deloitte.com/SAP

SAP@Deloitte.com

[@DeloitteSAP](https://twitter.com/DeloitteSAP)