**THE ISSUE**

Inconsistent business processes and a lack of visibility into inventory and other critical areas, with multiple ERP systems spread over multiple regions—the result of years of growth by acquisition.

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**THE SOLUTION**

MRC Global—a leading distributor of pipe, valve, and fitting products for the energy industry—worked with Deloitte to provide its global operations with a common platform and standardized business processes. To validate requirements and capabilities, the project involved a pilot implementation, enabling an accelerated global roll-out.

**THE IMPACT**

- Seamless operations and a standard, unified set of processes across regions.
- A new intuitive and consistent work experience for employees—to help support a consistent experience for enterprise customers.
- Improved information visibility, allowing management to make more effective business decisions to support.
- More efficient, more holistic inventory management globally, replacing business-unit-specific management and procurement processes.
- Improved customer service, thanks to a modern digital toolset that extends from the sales staff to warehouse workers.

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### SAP technologies enabled

- **SAP S/4HANA®, the digital core ERP**
  - Global deployment across modules
  - Hosted in a private cloud
  - Based on Deloitte industry-specific template and leading practices

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