



# Deloitte.

## An empowering global transformation

“Deloitte’s experience in working on multinational projects and setting up multidisciplinary teams are things that really attracted us—and were a big part of the success that we had on this project.

— Grant Bates, Senior Vice President and CIO, MRC Global

### QUICK STATS

**+\$4 billion** in annual revenue

**+300** locations

Approximately

**3,500** employees

**22** countries

Headquartered in **Houston, Texas**

# MRC Global

### THE ISSUE

Inconsistent business processes and a lack of visibility into inventory and other critical areas, with multiple ERP systems spread over multiple regions—the result of years of growth by acquisition

### THE SOLUTION

MRC Global—a leading distributor of pipe, valve, and fitting products for the energy industry—worked with Deloitte to provide its global operations with a common platform and standardized business processes. To validate requirements and capabilities, the project involved a pilot implementation, enabling an accelerated global roll-out.

#### SAP technologies enabled

#### SAP S/4HANA®, the digital core ERP

- Global deployment across modules
- Hosted in a private cloud
- Based on Deloitte industry-specific template and leading practices

### THE IMPACT



Seamless operations and a standard, unified set of processes across regions



A new intuitive and consistent work experience for employees—to help support a consistent experience for enterprise customers



Improved information visibility, allowing management to make more effective business decisions to support



More efficient, more holistic inventory management globally, replacing business-unit-specific management and procurement processes



Improved customer service, thanks to a modern digital toolset that extends from the sales staff to warehouse workers

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