



## Information security, privacy, and confidentiality

Deloitte works in an industry where maintaining client and public trust is vital. Our ability to safeguard confidential information directly impacts markets, clients, our people, and our brand. In addition, global organizations like those we serve are increasingly subject to confidentiality, privacy, cyber, and industry laws that affect how they use and protect information.

In an environment of continuously rising expectations, the Deloitte network remains committed to proactively enhancing its information security, privacy, and confidentiality strategies.

### Information Security

The Deloitte Global Information Security team continues to work with member firms to implement an aggressive information security strategy focused on protecting member firm clients, Deloitte people, and the Deloitte brand worldwide. The strategy guides Deloitte in:

- Creating a cohesive, worldwide program with common, consistent security services;
- Extending security tools worldwide for advanced protection of highly distributed data;
- Reducing confidential data loss through practitioner actions; and
- Eliciting strong member firm participation through standardized global security governance and delivery.

### Privacy

Deloitte continually aligns its privacy programs with leading practices in accountability for data-protection compliance. The Deloitte Global Privacy team also works closely with the Deloitte Global public policy and regulatory teams to monitor new privacy developments impacting Deloitte and its member firm clients.

And because many member firm clients are multinational organizations, the Deloitte privacy program needs to support the cross-border movement and transfer of personal information in compliance with applicable laws.

Deloitte continually reviews available mechanisms to better facilitate and safeguard data transfers, including Binding Corporate Rules (BCRs), BCRs for Processors, Privacy Shield, Asia-Pacific Economic Cooperation (APEC) Cross-Border Privacy Rules, and privacy seals.

### Confidentiality

Deloitte is dedicated to continually improving how we safeguard client confidential information and internal information about our people and operations. The Deloitte Global Confidentiality team works with member firms to shape a globally consistent approach to protecting information. The Deloitte Global team and Deloitte member firm confidentiality leaders use a variety of strategies—for example, maturity assessments, cutting-edge technology, communications, and training—to consciously shape a global culture in which every Deloitte professional feels a sense of ownership in protecting confidential information.

### A collaborative approach

Along with work in their specialized areas, Deloitte Information Security, Privacy, and Confidentiality teams also collaborate on solutions to common, and often interdependent, needs across the Deloitte network. This may include information security technology to drive long-term adoption of a client confidentiality program, integrated training for member firm professionals, or joint assessments of shared technology, process, and administrative controls.

