Recruiting, developing, and retaining top talent

Staffing can represent up to **70%** of a hospital’s cost

**Causes of current staffing issues:**
- increased demand/heavy workload
- poor work/life balance
- declining morale
- well-being concerns

**Three dimensions shaping the future of work**

**What work can be automated?**
- AI
- Cognitive tech
- Robotics

**Where is the work done?**
- Telehealth
- Digital medicine
- Remote monitoring

**Who can do the work?**
- Clinical recruitment
- Alternative models:
  - Part-time
  - Contractors
  - Freelancers
  - Crowdsourced
  - Automated

**Key point**—innovative approaches to workforce planning, recruitment, skills development, and technology use will be key for the future of work

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