Staffing can represent up to 70% of a hospital’s cost

Causes of current staffing issues:
- increased demand/heavy workload
- poor work/life balance
- declining moral
- well-being concerns

Three dimensions shaping the future of work

What work can be automated?
- AI
- Cognitive tech
- Robotics

Where is the work done?
- Telehealth
- Digital medicine
- Remote monitoring

Who can do the work?
- Clinical recruitment
- Alternative models
  - Part-time
  - Crowdsourced
  - Contractors
  - Automated
  - Freelancers

Key point—innovative approaches to workforce planning, recruitment, skills development, and technology use will be key for the future of work

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