The Deloitte Touche Tohmatsu Limited's life sciences and health care (LSHC) industry group is composed of more than 12,000 professionals in more than 90 countries. These member firm professionals understand the complexity of consulting, financial advisory, risk management, tax and related services to public and private clients spanning multiple industries. With a globally connected network of member firms in more than 150 countries and territories, Deloitte is able to provide a wide range of services and solutions to its clients.

Global health care spending continues to increase dramatically, with an expected increase from USD 7.5 trillion in 2016 to USD 11.0 trillion by 2022. This growth is driven by a number of factors, including an aging population, rising costs, and the emergence of disruptive technologies.

Digital innovation is becoming the new health care currency, with digital health care innovations emerging to increase access and affordability, improve quality, and lower costs.…but the road to widespread implementation is marred by issues such as quality and patient safety.

Digital medicine is emerging, with digital technologies improving engagement and enabling convenience-driven care, supported by innovative approaches to workforce planning, recruitment, and retention—helping to ensure the availability of health care providers where and when patients need them.

The need to partner with other sectors such as retail, banking, and transportation to address the emerging digital economy is heightened by the need for new government policies, digital innovations, and social determinants of health. Digital technologies can improve engagement, enable convenience-driven care, and support workforce planning, recruitment, and retention across the health care system.

Informed and empowered consumers, who have high expectations of their health care, are actively caretakers of their health. Change agents and health care providers, using new care delivery models to improve access and affordability, can help.

Change is changing consumer needs, demands, and expectations. Adapting to changing consumer needs, demands, and expectations and using new care delivery models to improve access and affordability will be key to the future of health care.

Three dimensions shaping the future of work:

1. Informed and empowered consumers: With patients and employees engaged in their health care, new care delivery models can improve access and affordability and help health care providers adapt to changing consumer needs.
2. Exponential technologies: The emergence of exponential technologies, such as AI, is driving the development of innovative health care solutions.
3. Social determinants of health: Social factors, such as poverty, race, and social isolation, can have a significant impact on health outcomes.