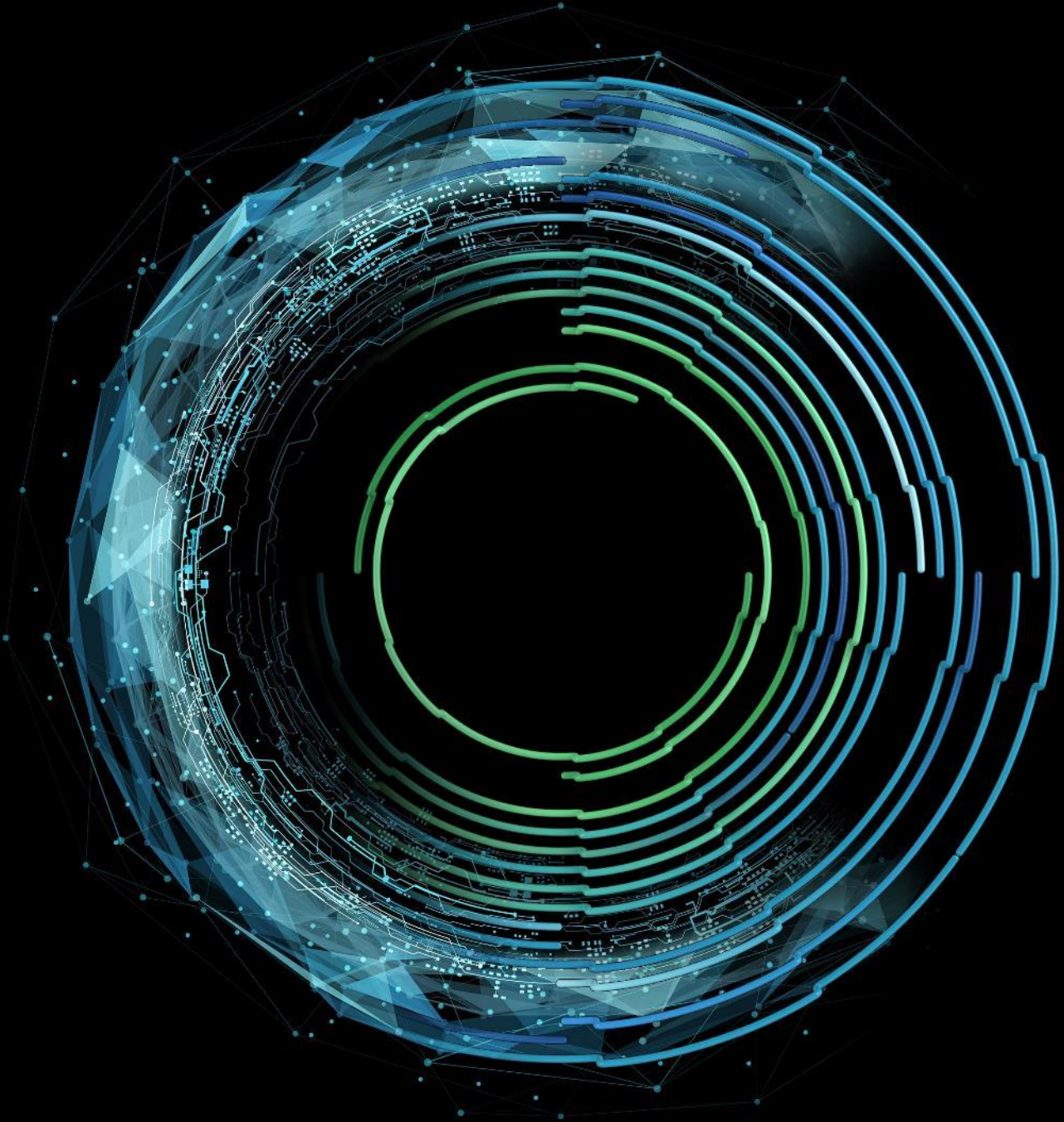


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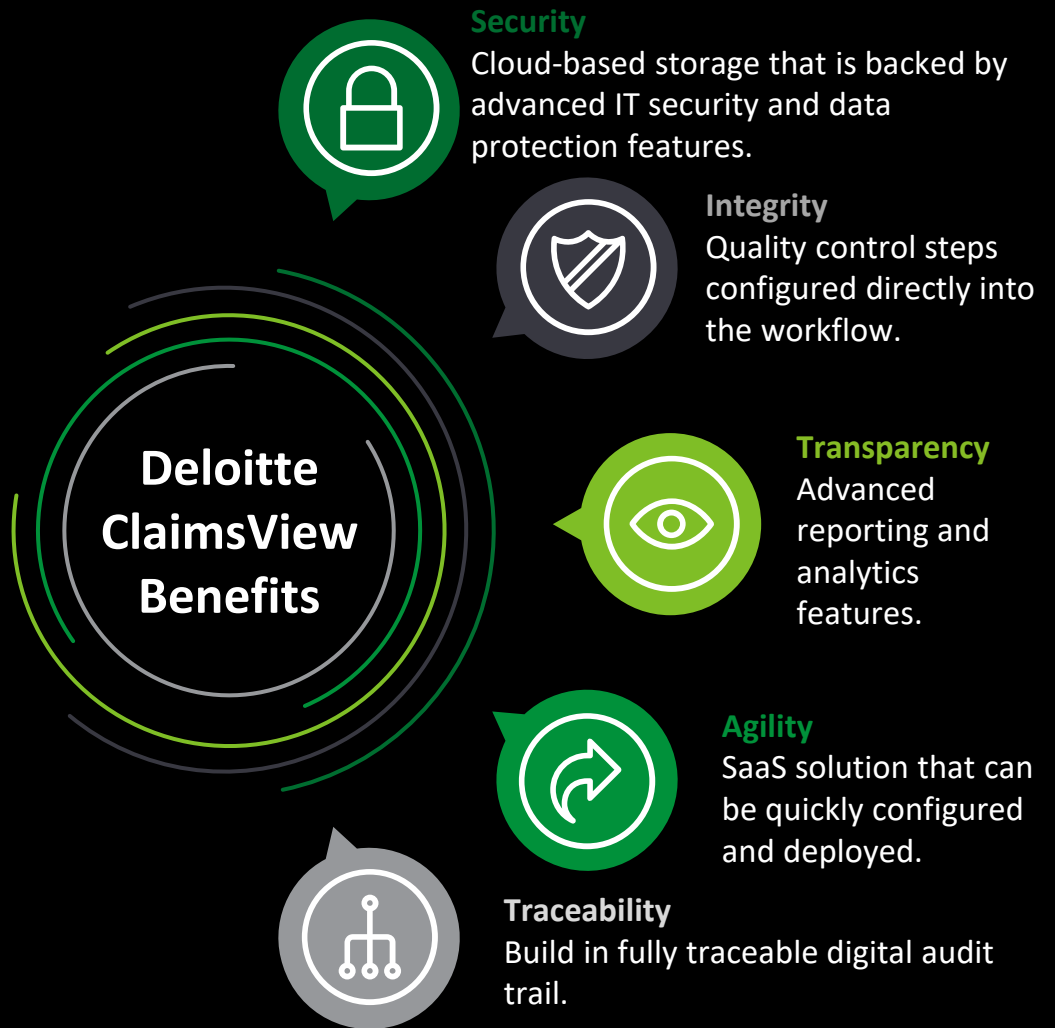
dHalo / ClaimsView

The smarter solution for end-
to-end case management

We are led by one purpose: to make an impact that matters

Our goal is to help organisations manage processes and strengthen governance in an efficient and effective manner. Deloitte is a trusted and recognised global provider of case management solutions for corporate and public sector entities across the globe.

Enhance Productivity with End-to-End Case Management



Securely capture and manage a range of use cases through simple and user-friendly workflows

Manage your end-to-end case management process with ClaimsView

A simple 4-step workflow approach.

01 Submission

Case information is either entered by the claimant or bulk uploaded into the system. Links are distributed to Claimants asking them to register their details.



02 Triage

Each case is triaged, additional information is requested (if required), and are then sent to the relevant team.

03 Assessment

Detailed assessment of each case is carried out, actions are created (if required), and outcome options are configured before sending the case for resolution.



04 Resolution

Once cases are resolved, ClaimsView notifies claimants of the outcome, and provides a secure mechanism for Claimants to either approve or dispute the claim.

ClaimsView Use Cases

ClaimsView is designed to help your organisation streamline their processes and enhance their governance over these processes. ClaimsView provides a secure environment, reinforced by advanced security features, where a case can be created, processed, communicated and closed, regardless if it relates to an internal process or interaction with a vendor or a customer. Indicatively, ClaimsView can enhance and streamline the following processes:



ClaimsView can assist the process of receiving, processing and responding to claims



ClaimsView can assist the process of receiving, processing and responding to complaints



ClaimsView can assist the capture and processing of declarations of conflicts of interest



ClaimsView can assist the due diligence process performed to vendors or customers



ClaimsView can assist the process of managing, remediating and follow up on findings (internal audit, compliance, etc.)

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