

Finance 2025

None of us knows for certain what the future will hold, but we all have a responsibility to be thinking about what's likely to happen, and to prepare for it. Here's the future we see for Finance.



Workforce and workplace
Employees will be doing new things in new ways, some of which will make CFOs uncomfortable.



The finance factory
Transactions will be touchless as automation and blockchain reach deeper into finance operations.



The role of finance
With operations largely automated, Finance will double down on business insights and service. Success is not assured.



Data
The proliferation of APIs will drive data standardization, but it won't be enough. Companies will still be struggling to clean up their data messes.



Finance cycles
Finance goes real time. Periodic reporting will no longer drive operations and decisions—if it ever did.



Enterprise resource planning
Finance applications and microservices challenge traditional ERP. Big vendors will be prepared.



Self service
Self-service will become the norm. Finance will be uneasy about this.



Operating models
New service-delivery models will emerge as robots and algorithms join a more diverse finance workforce—think about the integration of freelancers, gig workers, and crowds.

