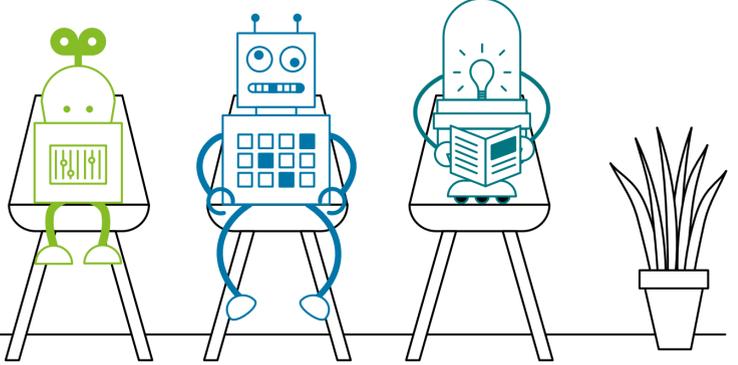


The robots are waiting

What's happening in Ireland?

In Deloitte's Global Robotics Survey Report, 'The robots are waiting', we surveyed 530 individuals from organisations across many industries with combined revenues of \$3.5 trillion. The below outlines the key insights gathered from over 55 participants in Ireland as part of this survey.



Adoption is increasing

45%  of Irish firms surveyed have commenced their RPA journey (13% increase from last year).

Learn to walk before running

According to our survey, process fragmentation stands as the primary barrier to scaling the digital workforce. 

However, scaling remains elusive

3.5% of these have scaled their digital workforce (1.5% increase from last year). 

Key benefits

Improved productivity and improved accuracy are the two most sought after benefits from implementing a digital workforce. 

IT remain hesitant

A reoccurring trend within RPA implementation is the lack of support from IT functions. For the second year running, IT departments rank as the least supportive group of stakeholders. 

C-suite are onboard

RPA seems to be driven by C-suite, as they have ranked as the most supportive stakeholders for the second year in a row. 

Cognitive technologies remain on the horizon

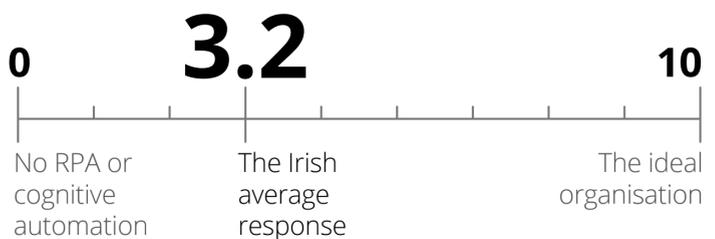
While **75%** of Irish respondents say they plan to integrate cognitive automation within the next two years, only **25%** are scaling it. 

The tides are turning

More and more robotic initiatives are being staffed internally, as employees want to be pioneers in RPA implementation. 

There's still a long way to go...

...for Irish organisations on their journey to being transformed by RPA and cognitive automation. 



Big plans for the future

Respondents who are currently involved in an RPA implementation have predicted that robots will occupy (on average)

31% capacity of back office functions and 

36% of core business functions in the next 3 years. 

