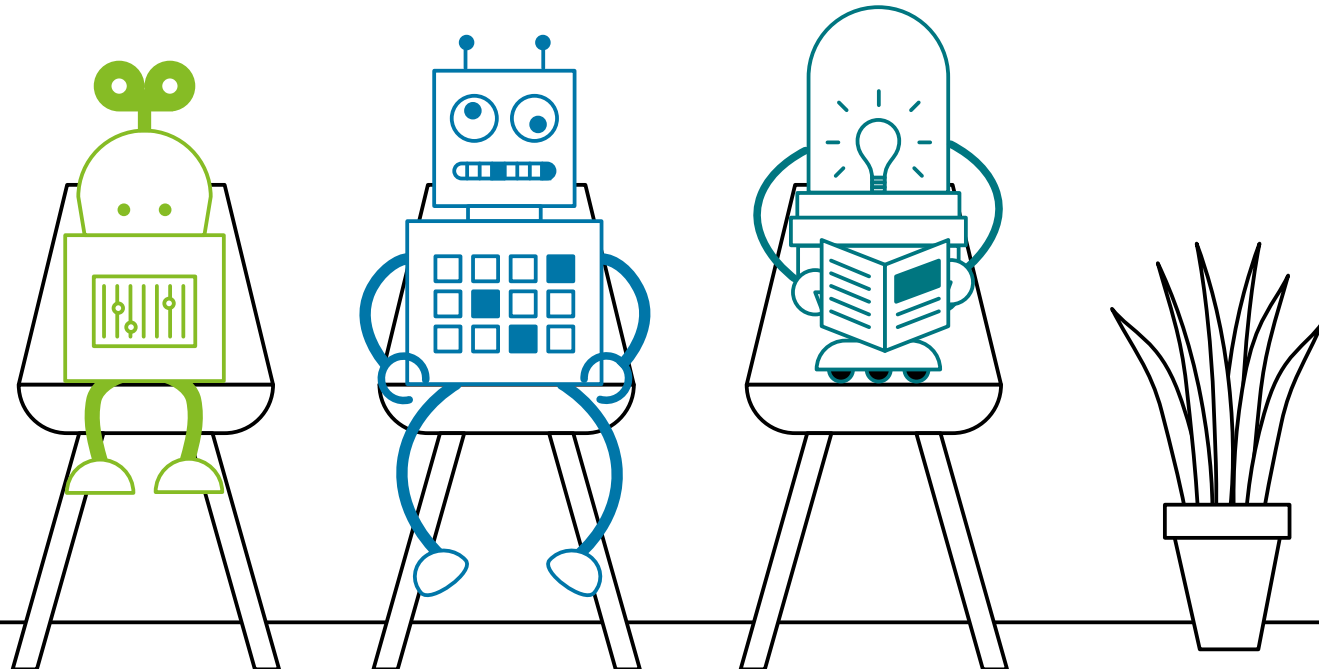
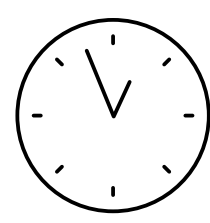



# The robots are waiting

## What's happening in Ireland?

In Deloitte's Global Robotics Survey Report, 'The robots are waiting', we surveyed 530 individuals from organisations across many industries with combined revenues of \$3.5 trillion. The below outlines the key insights gathered from over 55 participants in Ireland as part of this survey.



### Adoption is increasing

**45%**  of Irish firms surveyed have commenced their RPA journey (13% increase from last year).


### Learn to walk before running

According to our survey, process fragmentation stands as the primary barrier to scaling the digital workforce. 


### However, scaling remains elusive

**3.5%** of these have scaled their digital workforce (1.5% increase from last year). 

### Key benefits

Improved productivity and improved accuracy are the two most sought after benefits from implementing a digital workforce. 


### C-suite are onboard

RPA seems to be driven by C-suite, as they have ranked as the most supportive stakeholders for the second year in a row. 

### IT remain hesitant

A reoccurring trend within RPA implementation is the lack of support from IT functions. For the second year running, IT departments rank as the least supportive group of stakeholders. 


### Cognitive technologies remain on the horizon

While **75%** of Irish respondents say they plan to integrate cognitive automation within the next two years, only **25%** are scaling it. 

### The tides are turning

More and more robotic initiatives are being staffed internally, as employees want to be pioneers in RPA implementation. 

### There's still a long way to go...

...for Irish organisations on their journey to being transformed by RPA and cognitive automation. 



### Big plans for the future

Respondents who are currently involved in an RPA implementation have predicted that robots will occupy (on average)

**31%** capacity of back office functions and 

**36%** of core business functions in the next 3 years. 

