Intern & Co-op IMPACT Day
Report
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Our Community

We aim to make an impact that matters in our community through volunteering programmes where our people can put their business and personal skills to use with non-profit organisations at home and overseas.

We partner with charitable organisations on fundraising campaigns that are important causes for our people to support. We work across the firm on all of these initiatives collaboratively and with our local community to make the biggest impact possible as a firm.
Introduction

IMPACT Day continues to be the mainstay of our volunteering effort in the community. The exceptionally positive feedback from both volunteers and recipient charities and not-for-profits is re-assuring. It’s a fantastic opportunity to involve as many of our people as possible in rewarding projects to make an impact that matters.

Unfortunately, the most suitable time for our firm wide efforts are outside the parameters of employment for our Summer Interns. It's of great importance that throughout the summer internship programme, students get a full experience of what life at Deloitte can offer - so as a result, a supplementary IMPACT Day was established in 2015. This also enabled those employed in Co-op placement roles to participate in our volunteering efforts, further increasing our impact on local communities.

Growing each year, 2017 was the most ambitious and successful Intern & Co-op IMPACT Day to date. On Thursday 13 July, nearly 230 Deloitte staff from our Intern and Co-op group volunteered their time for the Intern & Co-op IMPACT Day. We are proud to be able to roll out this initiative as part of their summer programme.

Work on the project sites included painting, decorating, gardening; completing projects that would otherwise take up the valuable time and resources. There were weeds pulled, walls power washed and painted, stock sorted, skips filled, plants planted, pavements swept, meals prepped and cooked – which was only some of the work that was carried out on the day from our volunteers.

The organisations we worked with this year were:

Alone, Barrett Cheshire, Cara Cheshire, Cheeverstown House, Dublin Simon Community, Fettercairn Youth Horse Project, Matt Talbot Community Trust, My Lovely Horse Rescue, Ronald McDonald House and St. Michael's House.
What is **IMPACT** Day?

At Deloitte we are proud to be able to offer our people the opportunity to participate in our firm wide global initiative that is IMPACT Day. This day allows our people to give back to the local and surrounding communities by providing support with their time, energy and expertise to the selected organisations.

Not only does IMPACT Day offer Deloitte employees the chance to volunteer for a day, it is also a great opportunity to meet people from other departments or lines of work in the firm that they may not otherwise come across on a day to day basis.

The IMPACT Day team endeavour to ensure that volunteers have the opportunity to choose a project that they might have an interest in. There are a certain number of spaces allocated to each project and these can sometimes fill up quite quickly, so those voting must ensure they are quick off the mark to secure their place!

The people who benefit from the work of volunteers on IMPACT Day varies. The organisations that we work with are chosen year by year and can come about through staff suggestions or through on-going relationships that Deloitte may have with a particular organisation as well as with the support of Business in the Community in setting up new relationships.
Intern & Co-op IMPACT Day 2016

On Thursday 14 July, our Interns and Co-ops took part in our 2nd ever annual Intern and Co-op IMPACT Day. We had a large increase in our numbers on the previous year with approximately 220 volunteers working on 8 different projects in Dublin and Kildare.

The charities involved this year were:

An Taisce, Barrett Cheshire, Business in the Community, Cheshire Eaglewood, Cheeverstown, Dublin Community Growers, My Lovely Horse Rescue, and St. Paul's Special School.

The work completed by our volunteers included painting, cleaning, gardening, fencing, grooming, and picking up litter to name a few.
The Projects

The projects that our people undertook focused on traditional volunteering. Working with their respective charity partners for the day, they completed tasks that the not-for-profits may otherwise struggle to complete due to a lack of resources or funds. Huge tasks such as painting projects, clearing out cluttered space and replanting gardens can be completed in just one day by our efforts making it one less thing for an organisation to have to worry about. And of course, the funding of the project is taken care of too!

This nature of work guarantees that IMPACT Day is enjoyable for all volunteers. Participants can be assured of a highly energised, rewarding experience. With work so different to what would usually fill their week, it’s a refreshing change of pace.

There is a great atmosphere that surrounds the offices on the morning of IMPACT Day, noticeable even to the general public walking past Hatch Street as we’ve been told! The smiles and satisfaction on the faces of volunteers after a long day is proof that the day is impactful not only to the organisations, but to our people also.

Intern & Co-op IMPACT Day 2017 in Numbers

- 7 – Buses rented for volunteers
- 10 – Number of charities supported
- 133.5 – Litres of paint used
- 460 – Number of plastic gloves used
- 530 – Soft drinks and Water consumed
- +1,700 – Hours volunteering Intern IMPACT Day 2017.
IMPACT Day Feedback

The Charities

“I hope you all had a nice experience, and got to meet some of the residents to see first-hand the positive difference that you are making in their lives. ALONE relies largely on the generosity of individual donations and corporate sponsorship in order to continue to carry out our work in supporting older people of age at home. Deloitte represents an important part of this support network.”

*Mireya Gines: ALONE Ireland*

“We are extremely grateful to your staff for the time and work you all have generously donated to improve our unit. The staff and service users are delighted with the transformation of their external space. We are overwhelmed by your commitment to ensuring the completion of work to such a high standard. Well done to you for organising such a big group of volunteers and project.”

*Jacqui McDonnell: St. Michael’s House*
IMPACT Day Feedback

The Volunteers – What Was Your Favourite Part?

“My favourite part of the day? Engagement and making an impact that matters - seeing the real value for the charity”

“The finished project and seeing the reaction of those who lived in the house seeing the new garden”

“Getting to work with and meet really nice people from different departments and out on site. The team leader was lovely and made everyone feel so welcome. There was a great atmosphere on the day”
Intern & Co-op IMPACT Day
Projects 2017

ALONE
Project Leader – Maria O’Brien
Location – Alone walk, Artane, Dublin 5
Number of Volunteers - 20

ALONE works with older people who are socially isolated, homeless, living in poverty or crisis and supports them to age at home. Alone provide direct support to hundreds of older people every week through their four main services – support coordination, befriending, supported housing, and campaigns for change.

The 20 volunteers got stuck right in, with a complete makeover of the building and surrounding grounds by the end of the day. A mixture of painting, cleaning and gardening brought a lift to the area, which was met with great joy by some of the residents.

<table>
<thead>
<tr>
<th>Facts and figures about Alone</th>
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<tr>
<td><strong>20,000</strong> – The number of people who turn 65 each year</td>
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<tr>
<td><strong>136,000</strong> – The number of people over the age of 65 who are living alone</td>
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<tr>
<td><strong>1 in 10</strong> – The number of elderly who suffer from chronic loneliness across Ireland</td>
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Barrett Cheshire

Project Leader – Mark Barry
Location – Blackrock, Co. Dublin
Number of Volunteers - 16

Cheshire Ireland provides a range of support services to people with both physical and neurological conditions in their homes, in residential centres, in supported accommodation and in standalone respite facilities. The services provided are often to people with very complex and high support needs.

Our people worked together in Cheshire’s Blackrock facility – Barrett Cheshire. Freshening the building up with extensive painting, new shelving was also built and fitted.

Cheshire staff expressed sincere gratitude over the efforts made. Not only did the work completed improve the look of the building, the shelving offered some much needed storage and organisational space.

Facts and figures about the Barrett Cheshire

| 21 – The number of centres Cheshire Ireland offers support from spanning across Dublin, Cork, Galway, Wicklow, Limerick, Donegal, Kerry, Carlow, Waterford, Sligo and Mayo | 1948 – The year the first Cheshire home was opened in Hampshire. Cheshire collectively now provides these essential services in over 50 countries. |
Cara Cheshire
Project Leader – Brendan Kelly
Location – Phoenix Park, Co. Dublin
Number of Volunteers - 15

Another Cheshire Ireland service provider, our people worked together on was at Cheshire’s Phoenix Park facility – Cara Cheshire. Similarly to their colleagues in Barrett Cheshire, our people made a big impact through extensive work on the day.

Cheshire staff expressed sincere gratitude over the efforts made. The gardening work completed gave a real lift to the surrounding grounds.

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<tr>
<th>Facts and figures about the Cara Cheshire</th>
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<tr>
<td><strong>21</strong> – The number of centres Cheshire Ireland offers support from spanning across Dublin, Cork, Galway, Wicklow, Limerick, Donegal, Kerry, Carlow, Waterford, Sligo and Mayo</td>
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Cheeverstown House

Project Leader – Eoin Kelly
Location – Cheeverstown House, Kilvare, Templeogue, Dublin
Number of Volunteers - 21

Cheeverstown House is based in Dublin. A voluntary organisation, they provide a wide range of residential, respite and day services to children and adults with an intellectual disability and to their families in the Cheeverstown Centre in Templeogue and throughout various community locations.

This includes residential places in the Cheeverstown Centre; with the remaining places in houses throughout the locality. They also provide a further 17 respite places as well as flexible in home support; a range of early childhood, education and day care services for children; vocational training and employment programmes for adults.

Deloitte provides part time employment in our Dublin office to two Cheeverstown users – Martin Meade and Joanne Mulligan, in conjunction with the Cheeverstown Employment Support Services (CHESS). Martin is a great ambassador for Deloitte and takes part in IMPACT Day and many other Deloitte activities.

This year’s project was a large gardening, one which saw the team carrying out maintenance work on the many flower beds dotted across the site, as well as clearing of outdoor communal areas.

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<tr>
<th>Facts and figures about the Cheeverstown</th>
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<tr>
<td>400 – The number of children and adults who benefit from services provided by Cheeverstown</td>
</tr>
<tr>
<td>66,611 – The number of people known to have an intellectual disability in Ireland</td>
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Dublin Simon Community

Project Leaders – Roisin Deasy
Location – Chapelizod Industrial Estate, Dublin 20
Number of Volunteers - 15

Dublin Simon Community work to prevent and address homelessness in Dublin, Kildare, Wicklow and Meath. They provide services at all stages of homelessness and enable people to move to a place they can call home.

Their mission is to empower people to access and retain a home by providing housing, prevention, addiction treatment, emergency response and other targeted interventions, through advocacy and partnership.

One component of Dublin Simon Community’s fundraising strategy is charity shops. All items, clothing and otherwise must be sorted before it can be sold. This is what the team of volunteers undertook – sorting stock so that only that which is of value is displayed on the stock floor.

This ensures efficient use of space and maximises potential profit for the shop. With 75% of women having at least 14 items of clothing that they will never use, there is a huge amount of potential stock that could be sold.

Facts and figures about the Dublin Simon Community project

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<tr>
<th>Facts</th>
<th>Figures</th>
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<tr>
<td>5,100 - The number of individuals and families who availed of Dublin Simon Community support in 2016.</td>
<td>40% - increase in accommodation units Dublin Simon Community secured in 2016 to battle a worsening problem.</td>
</tr>
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Fettercairn Youth Horse Project

Project Leaders – David Burke & Beckie Sharp
Location – Tallaght, Dublin 24
Number of Volunteers - 41

The Fettercairn Youth Horse project came about to address the lack of equestrian amenities and infrastructure, and to channel the young people’s love of horses into a constructive, community activity. This would in turn allow for the development of personal, social and vocational skills. This has also had the knock on effect of complementing the Control of Horses Act by educating people in the care and training of horses.

Deloitte volunteers painted the exterior walls of the barn and weeded the paddocks where the horses are kept. Their work ensured ragwort was removed which can be fatally poisonous to equines.

Both tasks were physically demanding but the team worked hard to clear the weeds from the field, completing important work that was most appreciated.

Facts and figures about the Fettercairn Youth Horse project

| +8,000 | The number of visitors to Fettercairn in 2016 |
| 35     | The litres of paint and varnish used by volunteers on the project |
Matt Talbot Community Trust

Project Leader – Ashish Singh
Location – Ballinascorney, Dublin Mountains
Number of Volunteers - 14

The Matt Talbot Community Trust is a drug free community education programme that aims to create change from a grassroots level in Ballyfermot and to provide support for individuals in recovery from addiction and returning from prison. This is achieved by providing access to education and FETAC courses, as well as support and family programmes.

Matt Talbot recognise the importance of a strong family unit in supporting those recovering from addiction or reintegrating into society. The St. Martin’s Centre in the Dublin Mountains is a residential rural retreat for families of the Ballyfermot and surrounding areas. Here they can get away from the noise of the city and enjoy the landscape and nature of the area, while strengthening family and community bonds.

Our people descended upon the retreat centre and completed an incredible makeover with a deep clean of the building and surrounding grounds. The team filled two large skips full of debris and unused materials. Gardening work completed by the team has now enabled the residents to enjoy the outside area to the fullest – a key feature of the retreat centre.

Facts and figures about the Matt Talbot Community Trust

| 5 - The number of years that Deloitte have been working with Matt Talbot | 1986 - The year Matt Talbot Community Trust was founded – helping people from Dublin overcome drug addiction since |

5 - The number of years that Deloitte have been working with Matt Talbot

1986 - The year Matt Talbot Community Trust was founded – helping people from Dublin overcome drug addiction since
My Lovely Horse Rescue
Project Leaders – Julie Farren & Seamus Hennessy
Location – Moyvalley, Co. Kildare
Number of Volunteers - 29

This not-for profit organisation was set up in 2013 by a group of people who witnessed the equine crisis that occurred in part as a result of the economic crisis but also through years of mismanagement and lack of education of horse owners. All volunteers for this organisation retain their full-time jobs and share a passion for change.

This organisation rescues, rehabilitates and retrains horses that have been severely mistreated or mismanaged. They also run education programmes in Dublin’s inner city and surrounding areas to foster good care practice among young people.

Volunteers undertook a large clean-up project of the fields, lifting manure and rubbish to ensure the grass could regrow. The also painted parts of the yard and cleaned up the stable area.

### Facts and figures about the My Lovely Horse Rescue

- **5,000** – The number of horses that have to be impounded each year due to mistreatment (displaying a need for education)
- **3,000** – The number of horses seized annually. 72% of these are euthanised due either to ill health or lack of space
The Ronald McDonald House
Project
Project Leader – Eleanor Dunne
Location – Dublin offices & Our Lady’s Children’s Hospital
Number of Volunteers – 9

The Ronald McDonald House is located on the grounds of Our Lady’s Children’s Hospital, Crumlin and first opened its doors in 2004 to provide support, care and accommodation for up to 20 families whose children are availing of services at the hospital while seriously ill. Families have their own en-suite bedroom with television and telephone. Other facilities in the house include car parking, laundry, dining area, lounge/library, toddler room, kitchen, outdoor toddler play area and garden.

At the Ronald McDonald House, it is important that families have home cooked meals during their stay and the charity open up the opportunity to cook for these families to volunteers. This project is always one of the most popular projects amongst volunteers each year!

The volunteers arrived out to cook a delicious menu of lunch and supper for the families in residence at the time. To cook for 25 people, our volunteers were very well prepared with delicious recipes that were thoroughly enjoyed by all residents.

| Facts and figures about the Ronald McDonald House |
|--------------------------------------------------|-----------------------------------------------|
| +3,300 – Families catered for in Ronald McDonald House in Ireland since 2004 | €700,000 – Estimated saving per annum a family saves in Ireland from out-of-pocket accommodation, meals and parking | 53 – Planned capacity for the new Ronald McDonald House to be built in conjunction with the new National Children’s Hospital in 2022 |
St. Michael’s House
Project Leaders – Pauline Hoosemans & Niamh Walsh
Location – Malahide Road, Dublin 17
Number of Volunteers - 32

St. Michael’s House set out to develop new community services and bring about a change in how people with an intellectual disability were viewed. Today their ethos remains as they provide services for 1,751 people with an intellectual disability and their families in the greater Dublin area and Navan, Co Meath.

For 57 years, St. Michael’s House has been a leader in the development and provision of community-based services for people with an intellectual disability in Ireland. Service users, parents and families are at the heart of how services are planned and delivered. The organisation as a voluntary body is governed by a board of directors, many of whom are parents of a service user.

Our people ventured out to the Belcamp Campus, Malahide. The massive team of 32 volunteers carried out an upheaval of the centre – with painting, extensive cleaning and gardening all checked off the to-do list. Residents were delighted with their glistening campus, after a fun-filled and productive day.

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<tr>
<th>Facts and figures about the St. Michael House</th>
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<tr>
<td>1,751 – The number of adults and children who continuously avail of support by St. Michael’s House facilities</td>
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