

Next generation process
transformation enabled via
process mining

July 2023

Process mining is a starting point for operational excellence in today's digital era

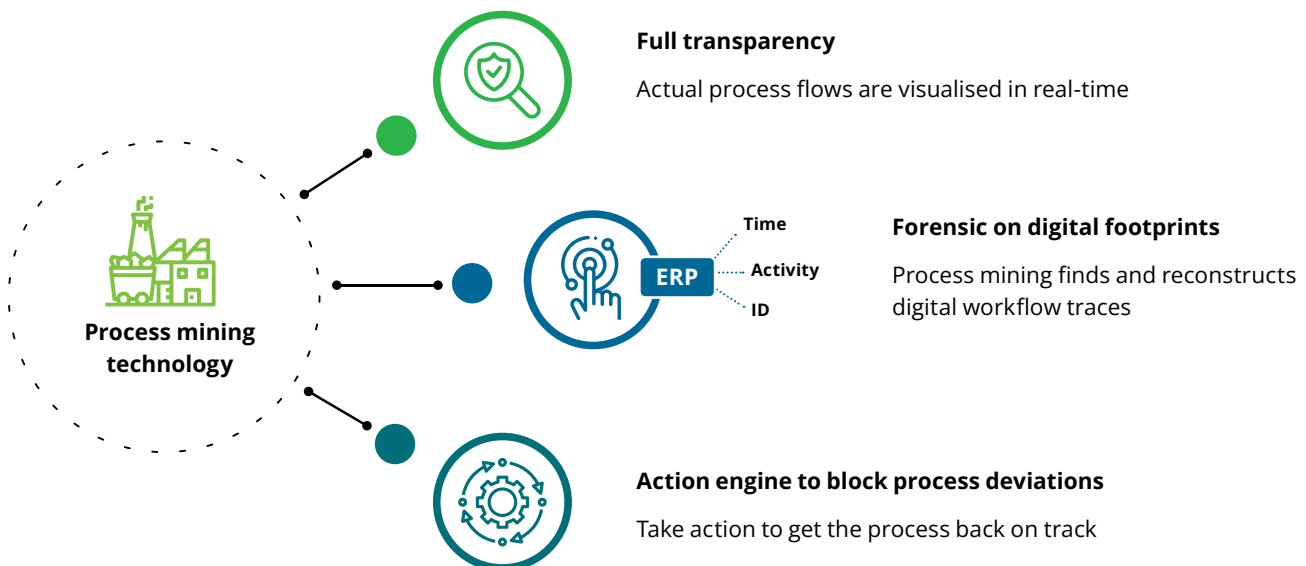
It helps visualise and reconstruct business processes across the enterprise



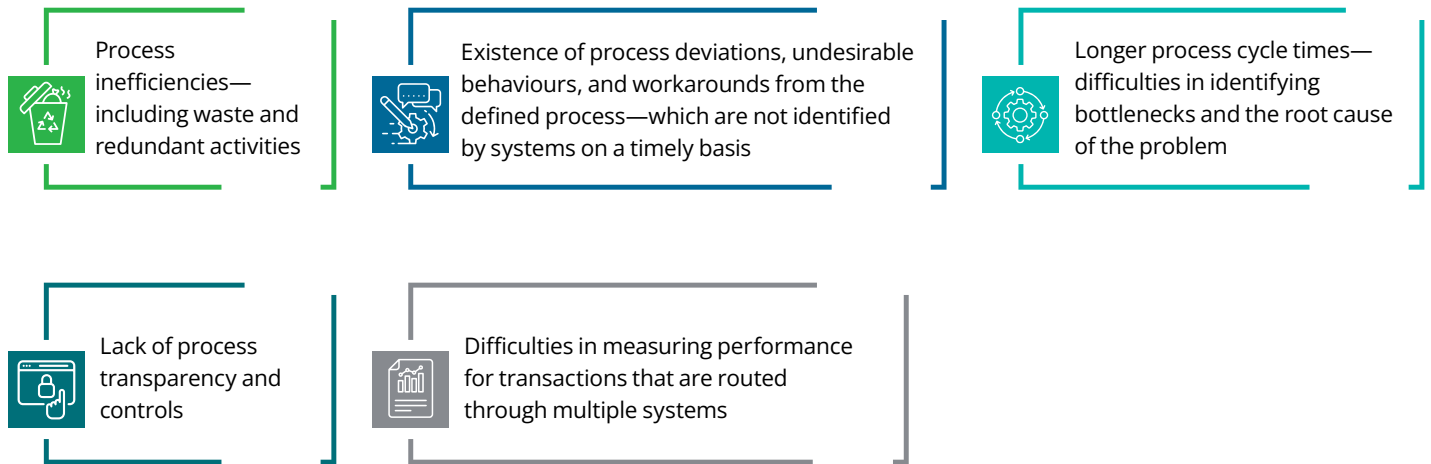
It allows businesses to intelligently analyse process data, enhance transparency, and drive optimisation

It has highly efficient algorithms that analyse vast data to show end-to-end process intelligence

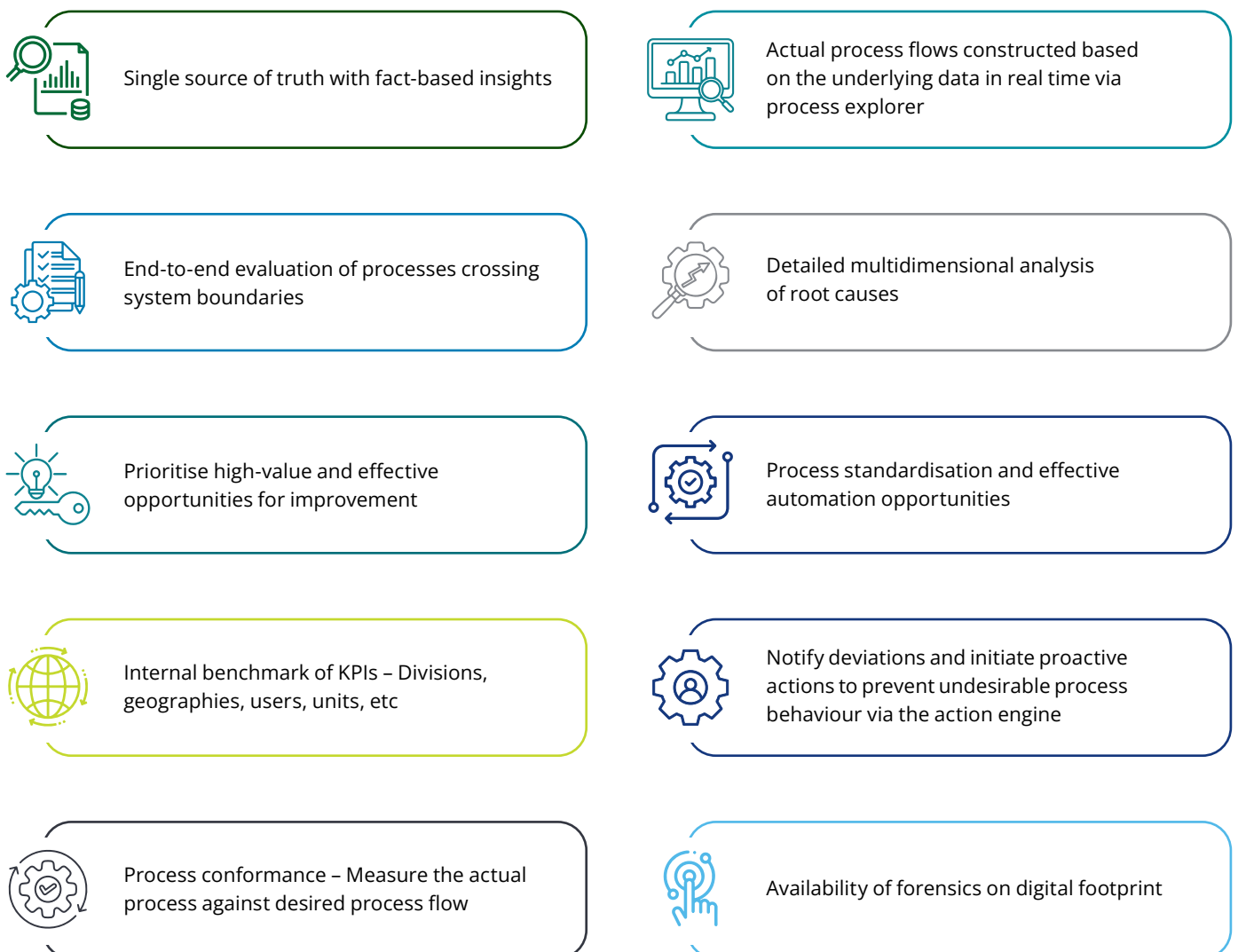
Process mining technology consists of:



Typical business challenges

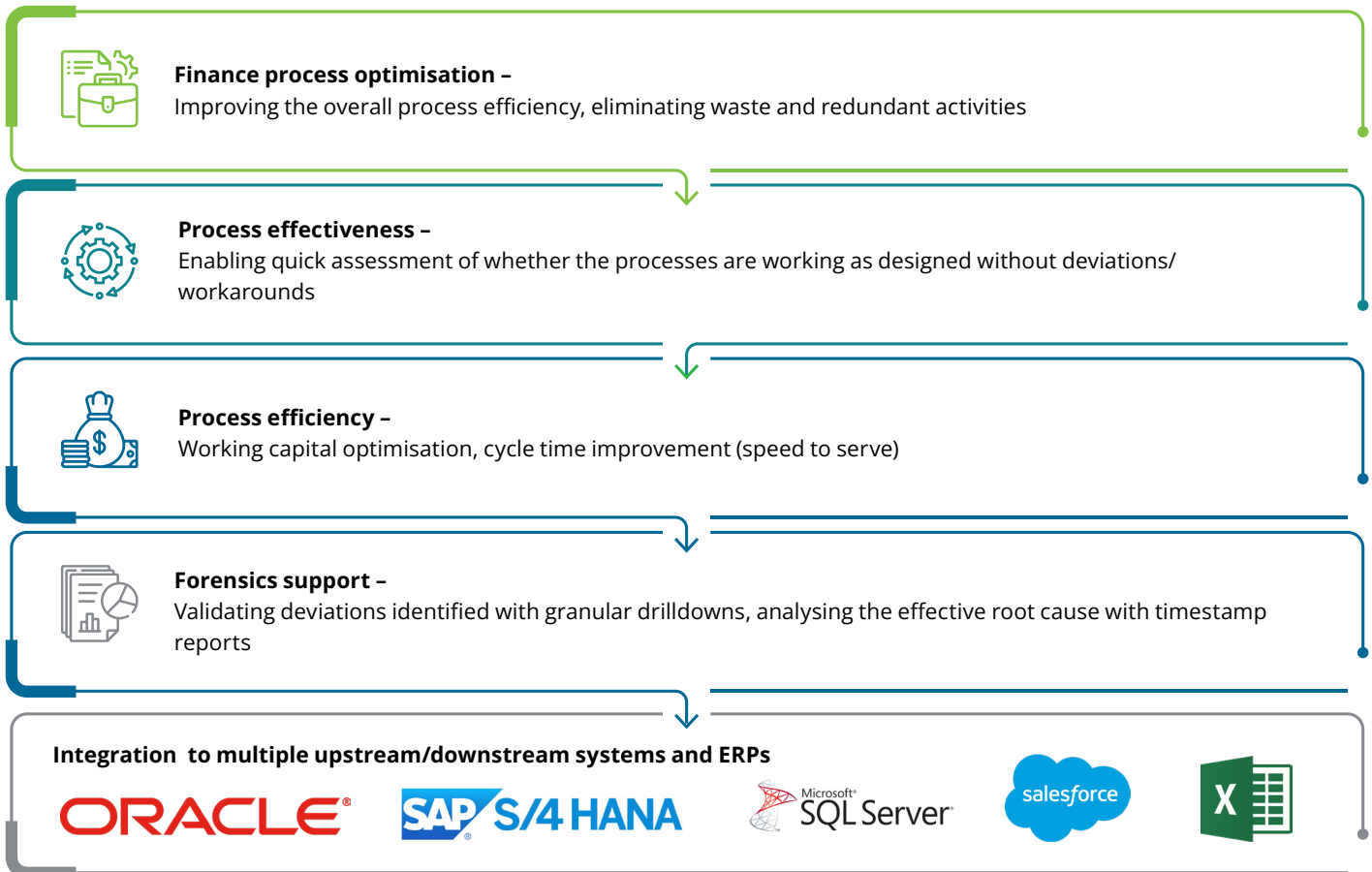


Intelligence unearthed: how process mining enables next-generation process transformation



Benefits of adopting process mining

Process mining can help achieve the following:



Typical use cases

Process mining can deliver value across any process with digital footprints across systems

Procure to pay

- Maverick purchases
- Increased free text requisition
- Non-adherence to purchasing processes
- PO modifications—quantity and price changes
- Incorrect invoicing
- Incorrect/duplicate payments

Order to cash

- Delayed credit checks
- Incorrect pricing
- Frequent/unexpected changes to delivery dates
- Incorrect invoicing
- Delay in invoice issuance



Record to report

- Data feeds received after their cutoff period
- Recurring adjustments to data—intercompany, provisions, etc
- Bottlenecks and critical paths to book closure

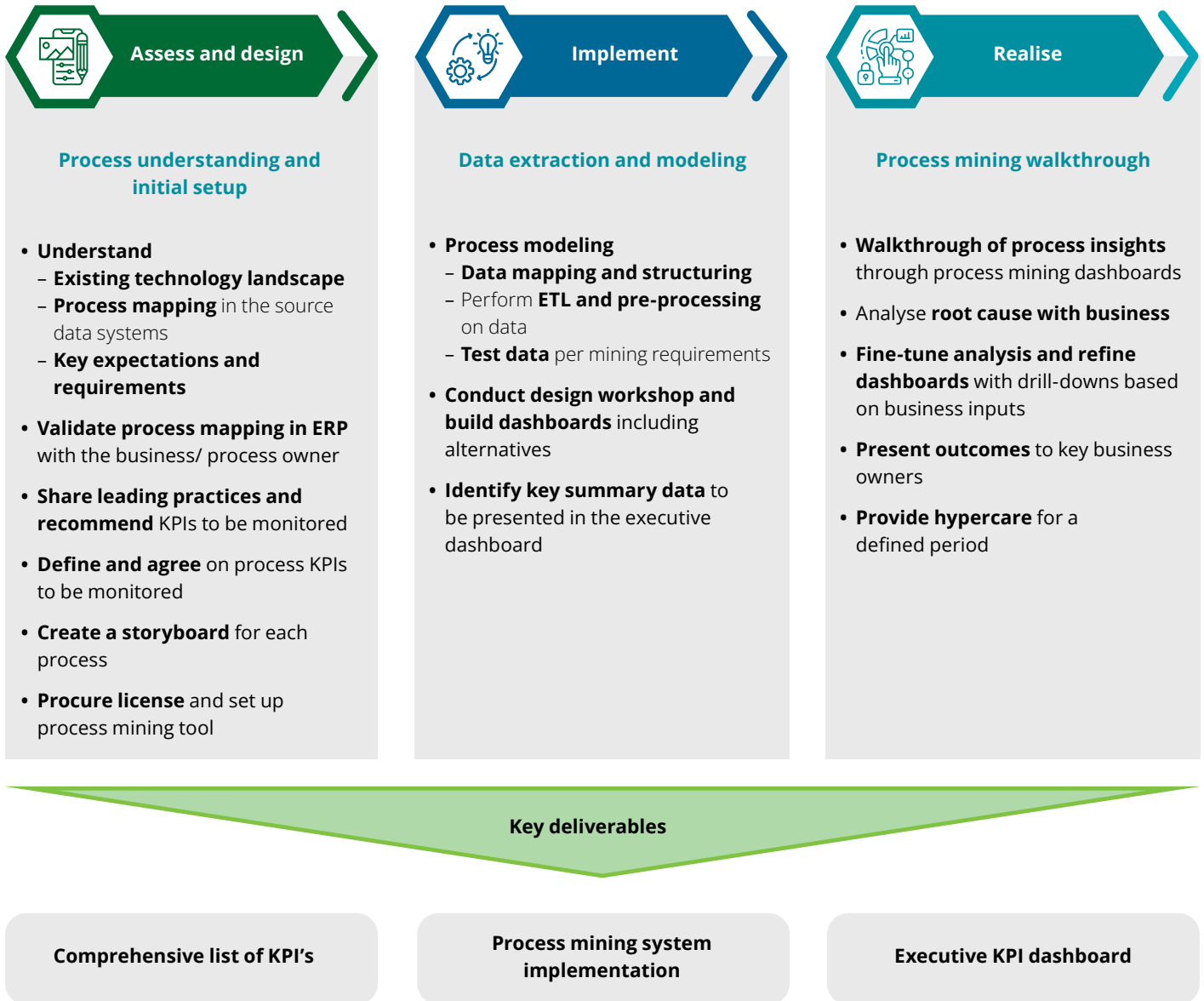
Working capital

- Optimisation of vendor credit period
- Lapsed vendor cash discount timelines
- Optimisation of accounts receivable to minimise late collections
- Inventory optimisation

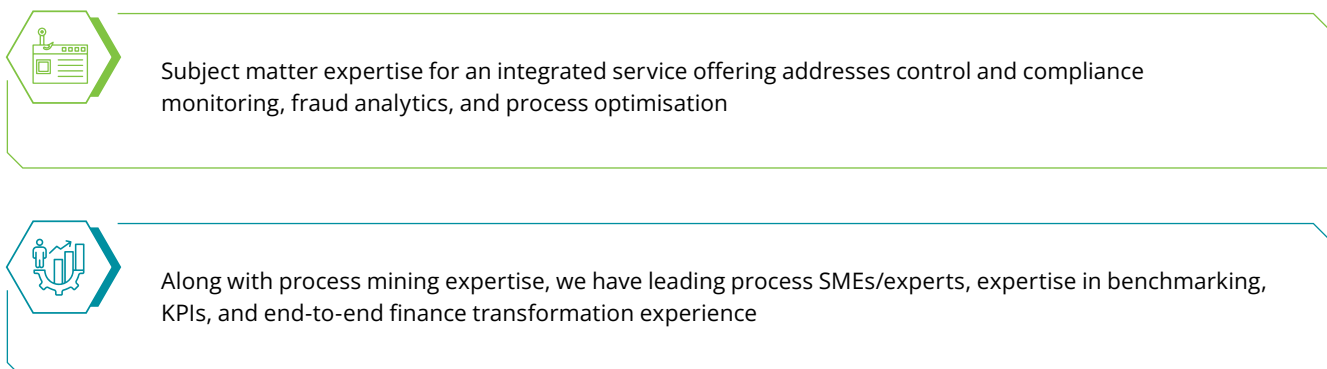
Deployment of the solution

Implementation Journey

Customised approach to address specific business requirements



Deloitte's unique value proposition



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