

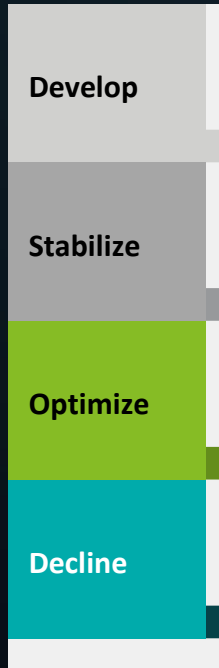


SAP Adoption Review

June 2024

Introduction

With rapidly evolving business landscape, enterprises are continuously seeking innovative solutions to streamline their operations, enhance productivity, and maintain a competitive edge. Despite growing transition towards touchless processes, organisations often struggle to make the best return from their technology investment. Operational inefficiencies, sub-par user experience, and lack of compliance insights are some of the top triggers for organizations to assess their ERP adoption and maturity levels.



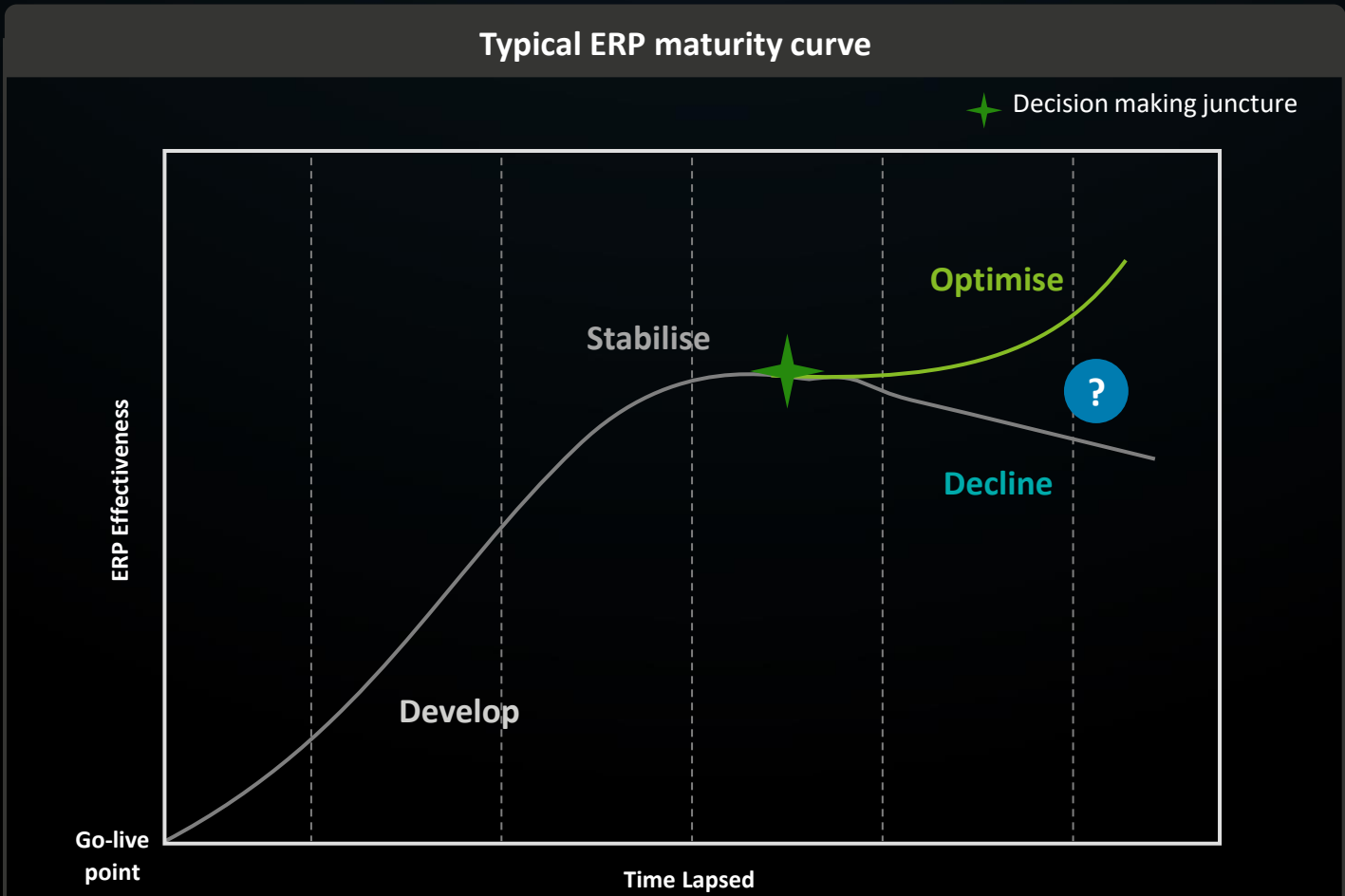
ERP adoption increases gradually during the 'develop' phase, where business processes are automated and configured to meet the business requirement in a phased manner

Adoption 'stabilises' once processes are integrated seamlessly, and business has understood that the ERP system is to support smooth flow of processes

However, after a considerable stabilization period, if the ERP is not 'optimized', it will not be able to support the changing business requirements effectively, and the adoption curve will start to 'decline'

An ERP adoption review intervention at such a stage, can help organizations re-align and benchmark their system design against their current state processes and industry best practices, thereby helping them to change course from 'decline' to 'optimize'

Typical ERP maturity curve



What decision makers worry about?



01

Return on IT investment

What is the ROI of our technology? Can we drive more value from our ERP system?

Decision support system

Does our system provide right level of insights for key decision making? Is the system friendly enough for business users?

02



03

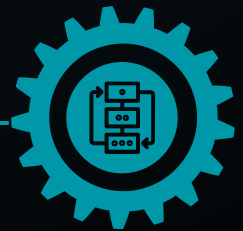
Internal and external compliances

Is the system robust enough to help us meet all compliance requirements?

Simplification and standardization of business processes

Are the processes standard across business units? How can standardization bring efficiency and scalability? How can my ERP system support standardization and harmonization?

04



05

External disruption

What is our competition doing better than us? How far is our technology adoption from industry best in class?

Timely reporting

Will our system provide complete and accurate financial information, in a timely and consistent manner?

06



How can ERP adoption review help?

Adoption review helps organisations to evaluate the current maturity and utilization of their ERP system, across various dimensions and KPIs. This study helps identify high impact-low effort areas for immediate intervention, as well as carve a medium to long term roadmap for enhancements to the ERP system, thereby providing better technology support to sustain, grow and scale business.

SAP is a proven leader in enterprise technology space providing simplified business solutions, yet a large number of organizations using SAP ERP, struggle with manual processes, low user adoption, and a complex IT landscape with multiple connected cloud and non-cloud systems that are difficult to monitor and manage. This often results in significant compliance issues and audit findings, posing financial burden and bandwidth challenges for business and IT teams.

Deloitte's SAP adoption review offering is aimed at addressing these challenges, and help organizations to achieve improved compliances as well as better 'ROI' on their ERP investment

Functionality Adoption

Benchmark organization's SAP system design and blueprint, against industry best practices to identify standard functionalities not adopted by the organization. Compare adoption levels across entities, business units and implemented modules



Connected Systems evaluation

Evaluate cloud / non-cloud applications connected with SAP ERP to identify opportunity for harmonization on common platform 'or' replacement with SAP standard modules/functionalities, to simplify IT operations and bring operating cost efficiency



Controls adoption

Evaluate organization's internal controls framework, to identify opportunities for replacing manual controls with automated. Benchmark effectiveness of automated controls, against industry best practices, and suggest recommendations to improve compliance posture



ERP application security

Benchmarking user access management and SAP BASIS configurations against best practices to identify gaps that can lead to by-pass of SAP front-end controls, or unplanned system downtime



Tailor-made delivery approach

Every organization has a unique set of business challenges and priorities. We follow a tailor-made approach for every client, based on our 3-step methodology

Understand

Understand business processes, study business blueprints and evaluate system design

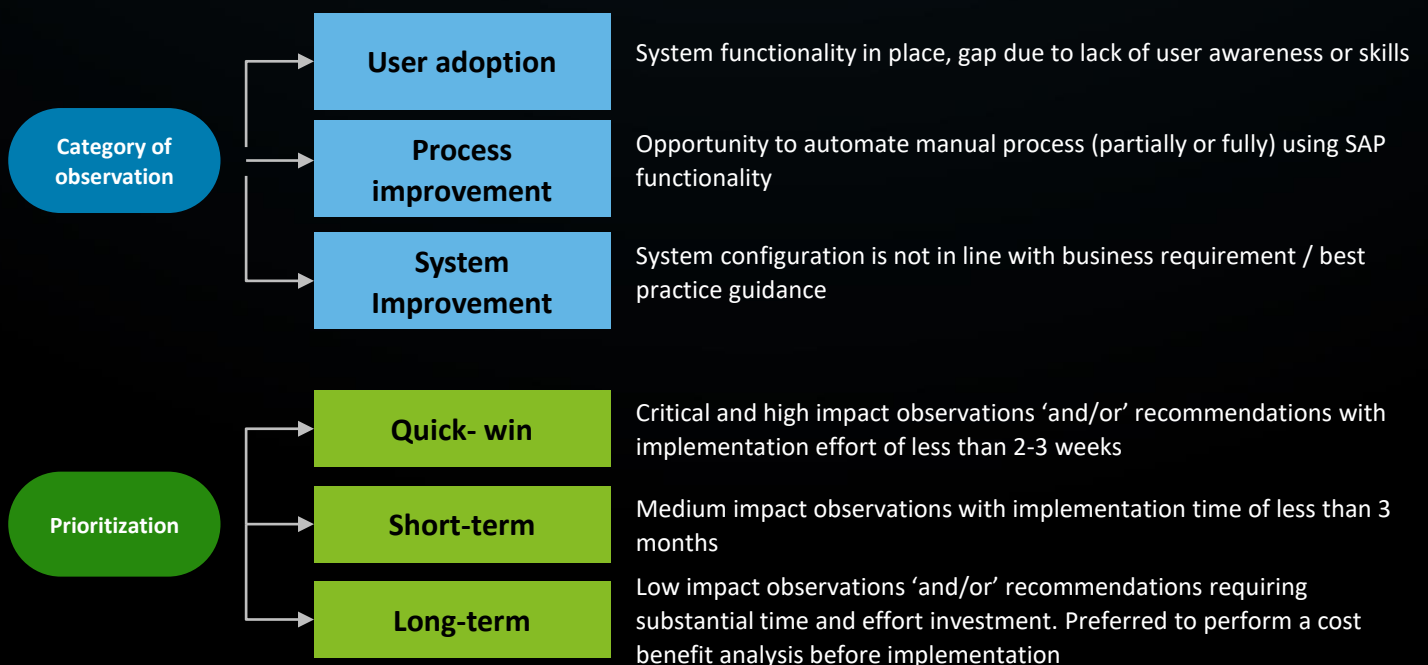


Assess and Analyse

Assess the SAP adoption gaps, analyse the root cause and evaluate against defined KPIs

Benchmark and report

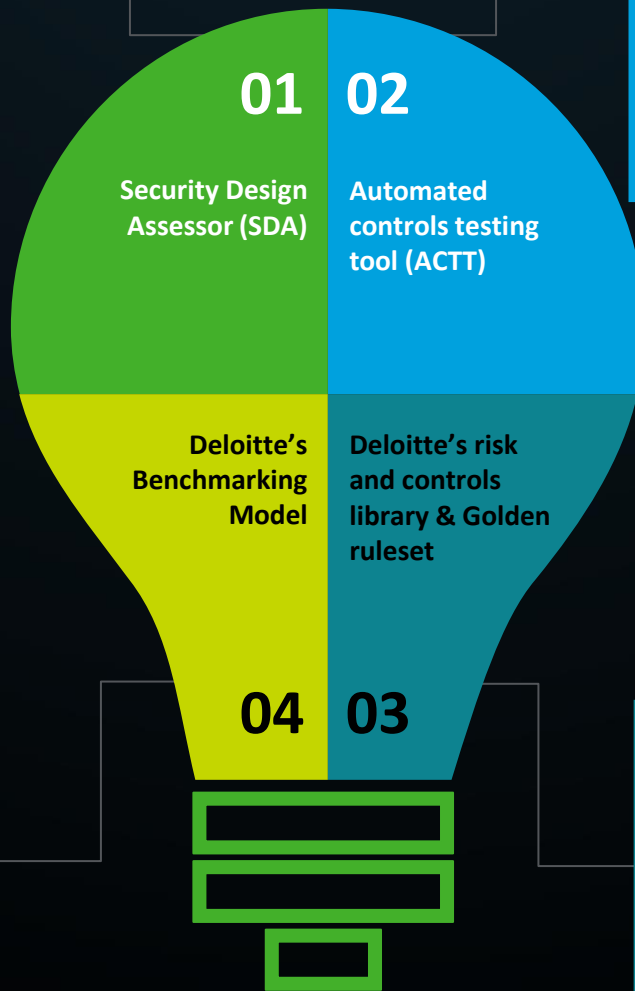
Benchmark and categorise findings, and assess the implementation effort for recommendations



Why Deloitte?

Security Design Assessor enables organizations to assess and visualize gaps in their SAP security design within a few hours. It benchmarks the performance of organization's security framework against industry standards, across 80+ pre-defined KPIs with just "one click".

Automated Controls Testing Tool (ACTT) supports the assessment, design, implementation, and testing of automated controls & segregation of duties (SOD) for SAP application, & the operating system and database layers. ACTT is a Deloitte propriety tool that can quickly and accurately highlight control deficiencies in different environments, leading to targeted remediation.



Deloitte's Benchmarking model helps to evaluate the ERP adoption score of an organization across ERP module functionalities and controls. The evaluation is based on the risk criticality, root cause of the gap and its business impact. The aim is to benchmark to entities within an organization against industry best practice to suggest adoption areas

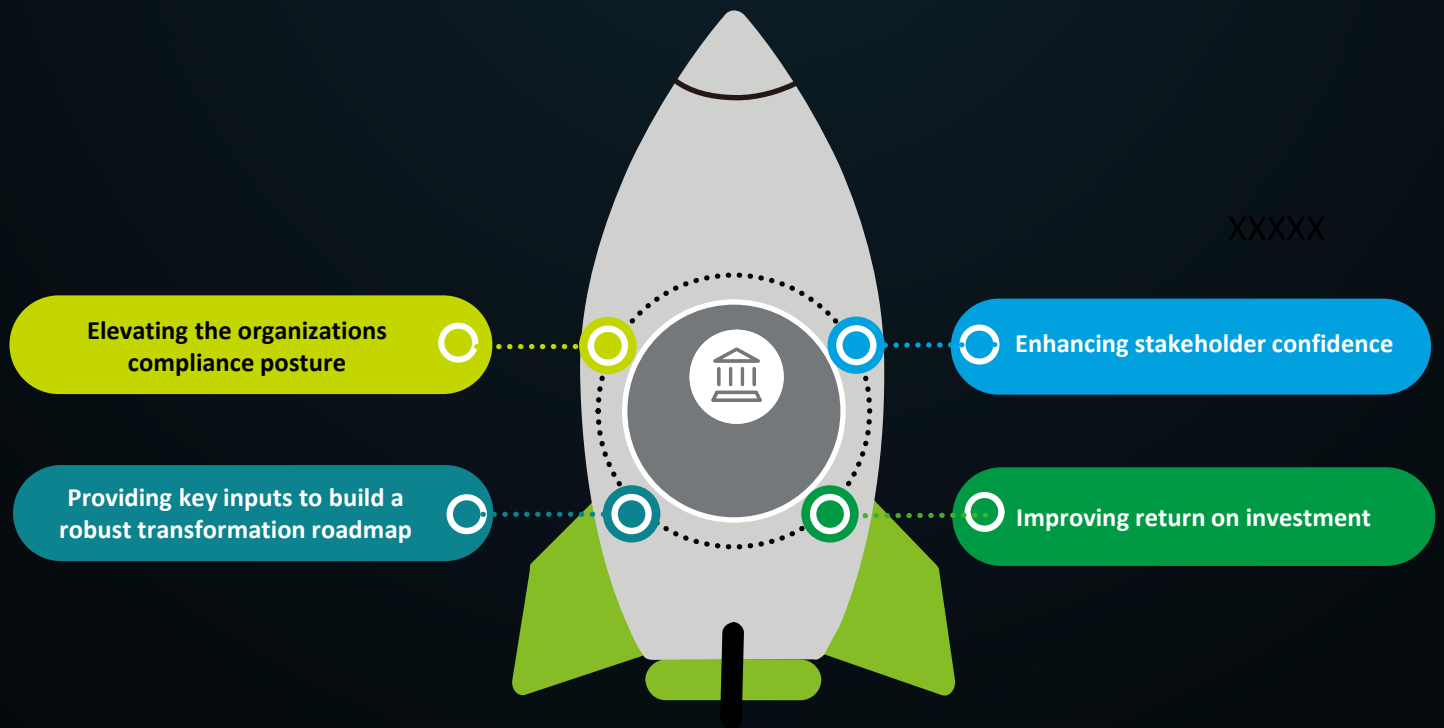
Deloitte's risk and controls library is a golden library of risk & controls, built with extensive research & experience of our professionals working across 2000+ SAP clients worldwide.

Deloitte's Golden ruleset is a repository of SAP sensitive access & segregation of duties risks leveraged for access risk evaluation and benchmarking client's rulesets as per industry standards

Way Forward

It's equally essential for organizations that are about to begin their S/4 transformation journey, or even the one's that are a couple years away from their S/4 journey, to pause and evaluate their ERP adoption and maturity.

This assessment helps identify quick traps, user adoption gaps, and key automation and enhancement opportunities, to support strategic business and growth objectives by;



Want to discuss more and share perspective? Reach out to us at below contacts for a conversation..

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