



Global Employer Services Alert Harmonizing global & local perspectives

Introduction of e-FRRO

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Background

Foreign nationals visiting India were till now required to visit the Foreigner's Regional Registration Office (FRRO) / Foreigners Registration Office (FRO) in person for registration, visa extension, visa conversion, etc. The Government of India has now introduced e-FRRO, whereby physical presence of a foreign national would no longer be required at the FRRO.

Effective 12 February 2018, e-FRRO has been introduced in Bengaluru, Chennai, New Delhi and Mumbai.

Our alert summarizes the key highlights.

Key Highlights

Heads	Particulars
Services covered under e-FRRO	<p>Visa and immigration related services in India, including:</p> <ul style="list-style-type: none">• Registration• Visa extension• Visa conversion• Exit permit
Overview of the e-FRRO process	<p>A foreign national is not required to attend the designated FRRO in person and submit the requisite documents to avail of the FRRO services. Instead, a foreign national has to undertake the steps outlined below:</p> <ul style="list-style-type: none">• User ID creation A foreign national has to create User-id and Password by registering online in the FRRO portal. No separate User id would be required for family members as they can avail of the services using the User-id of the primary applicant.• User authentication Valid email ID and India mobile number is mandatorily required for obtaining the One-Time Password (OTP) as part of user authentication. Foreign nationals will have to provide their own email ID and provide valid mobile number in India for receiving OTP and other status updates/alerts at various stages of processing.• Online application and document upload Online application has to be submitted by selecting the appropriate service and completely uploading all the required documents.• Online fee payment Fees can be paid online through banking gateways available in the portal.

	<ul style="list-style-type: none"> • Status Tracking The status of the application submitted can be tracked online or by contacting the support centre. Further, status updates would be sent through e-mail/ sms alerts. • Receipt of Residential Permit (RP)/ Residence Certificate (RC) Copy of the RP/ RC can be downloaded online. Additionally, hard copy would be sent by post to the address in India, as mentioned in the application. • Emergency cases In case of emergency/ exigency a foreign national can approach the designated FRRO in person and avail of the services directly subject to satisfaction of the case.
<p>Endorsements on Passport</p>	<p>There would be no requirement of endorsement on passport. In case, there is any such requirement, the same would be intimated to the foreign national.</p>

Comments

The stated objective of the e-FRRO process is to “provide **Faceless, Cashless and Paperless** services to foreigners with a user-friendly experience”. This is certainly a welcome move for foreign nationals, given that the requirement of visiting the FRRO under the erstwhile process was time consuming. For appointments taken under the old process, FRROs’ are accommodating physical submission of the documents, or are requesting parallel online submission with no need for foreigners to stay at the FRRO premises until completion of process.

However, with the continuation of extensive documentation requirement, this new process may take some time before it is fully streamlined. Thus, to avoid any issues, it is advisable that the following measures are taken:

- Timely submission of application
- Uploading of documents in the prescribed format and permissible size
- Documents uploaded should be clear and legible

Source: <https://indianfrro.gov.in/eservices/home.jsp>

Union Budget 2018

Budget 2018 Publications – click to download

[Know Your Budget – Detailed Analysis](#)

[Glimpses of Budget 2018](#)

[Understand the impact of the Budget 2018 on Foreign Portfolio Investors.](#)

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Budget 2018 Webcast archives – click to view

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