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Consideration received for conducting training programs, providing access to computer systems do not qualify as fees for technical services as per Article 12(5) of India-Netherlands tax treaty

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Background of the litigation

Facts

- Renaissance Services BV (assessee) is a tax resident of Netherlands and is a part of
 the Marriott group. The assessee is engaged in conducting training programs and
 providing access to computer systems i.e., centralized reservation system, property
 management systems and other systems, to hotels operating under the Marriott
 brand globally. The assessee had entered into a Training and Computer Systems
 Agreements (TCSA) with two Indian hotels.
- The assessee did not offer receipts pursuant to the TCSA with the Indian hotels to tax. The assessee filed its return of income declaring total income of Rs. Nil on the basis that the consideration received from the Indian hotels (i) were in the nature of reimbursement of expenditure and no mark-up or profit element was embedded in the receipts; (ii) did not make available any technical experience, skill, knowledge, process, etc., and thereby does not qualify as Fees for Technical Services (FTS) as per the provisions of Article 12(5) of the India-Netherlands tax treaty (the treaty); and (iii) were in the nature of business income and not liable to tax in India in absence of a Permanent Establishment (PE) in India as per the provisions of Article 7, read with Article 5 of the treaty.
- The Assessing Officer (AO) concluded the assessment by taxing the consideration received for conducting training programs as being in nature of FTS under section 9(1)(vii) of the Income-tax Act, 1961 (the Act), as well as under the provisions of Article 12 of the treaty. Further, the AO treated the consideration received for providing access to computer systems as royalty under section 9(1)(vi) of the Act as well as FTS as per the provisions of Article 12(5)(a), read with Article 12(4) of the treaty.
- The Commissioner of Income-tax (Appeals) [CIT(A)] upheld the order of the AO. However, with respect to consideration received for providing access to the computer systems, it taxed the aforesaid consideration as FTS only in accordance with the provisions of Article 12(5)(a) of the treaty.
- The assessee therefore, preferred an appeal before the Income-tax Appellate Tribunal, Mumbai (Tribunal).

Issue under consideration

Whether the consideration received by the assessee for conducting training programs and providing access to the computer systems qualify as FTS under the Act as well as under the treaty?

Ruling of the Tribunal

• The Tribunal rejected the claim of the assessee that the payments received were in nature of reimbursement, due to lack of documentary evidences.

- The Tribunal, however, held that the training receipts does not qualify as FTS on account of the following:
 - Relied on the Bangalore Tribunal in case of ITO vs. Veeda Clinic Research P. Ltd. (2011) 13 taxmann.com21 (Bang), in holding that the onus is on the revenue authorities to demonstrate that the training services *make available* technical knowledge, experience, skill, etc.
 - There was nothing on record from the proceedings before the lower authorities and that the Revenue's counsel also did not place anything on record to substantiate that the training programs did involve *make available* or transfer of technology.
 - Even if conducting training programs were construed as rendering professional services as alleged by the CIT(A) relying on the decision of the Apex Court in case of CBDT vs. Oberoi Hotels (India) Pvt. Ltd (1998) 231 ITR 148 (SC), then the corresponding receipts will be covered within the ambit of Article 14 dealing with Independent Personal Services and would automatically be excluded from Article 12 of the treaty.
 - The Tribunal observed that (i) the assessee did not own any brand or trademark for which any royalty income was received by it as provided in Article 12(4) of the treaty; (ii) the services provided were in the ordinary course of the assessee's business; and (iii) such services cannot qualify as ancillary and subsidiary services as provided in Article 12(5)(a) of the treaty. Hence, the consideration received for rendering the training services pursuant to the TCSA cannot be held as FTS as per the provisions of Article 12(5)(a) of the treaty.
- Further, the Tribunal held that the receipts for providing access to the computer systems does not qualify as FTS on account of the following:
 - Access to the computer systems were common facilities provided by the assessee to the Marriott chain of hotels across the world and were not tailor made services to suit the specific requirements of the Indian hotels.
 - Relied on the judicial precedents in case of CIT vs. Kotak Securities Ltd (2016)
 383 ITR 1 (SC); and DIT vs. A.P Moller Mersk (2017) 392 ITR 186 (SC).
 - The said consideration received cannot constitute FTS as per the provisions of Article 12(5)(a) of the treaty for the reasons discussed above.

Conclusion

- The decision of the Tribunal is welcoming in so far as the following is concerned:
 - It clarifies that the consideration received from conducting training in the areas
 of soft skills dealing with managerial / leadership training cannot be
 characterized as FTS as it does not involve making available any technical
 knowledge, experience skills, etc.
 - The onus of substantiating that the services rendered by a non-resident taxpayer makes available technical knowledge, experience, skills, etc, is on the Revenue authorities.
 - It reiterates the principles laid down in the judicial precedents dealing with the taxability of consideration received for providing standard facilities wherein the courts have held that such receipts do not constitute FTS.
- The Tribunal has specifically refrained from adjudicating on characterization of consideration received from providing access to the computer systems as royalty since this was never the case of the CIT(A).

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