

News Release

Deloitte Japan to support the implementation and operation of “COVID-19 Public Health Center Business Support Cloud Package” developed by Salesforce.

In alignment with Salesforce’s free provision of the “COVID-19 Public Health Center Business Support Cloud Package”, Deloitte Japan will provide system implementation and operational support services to health centers.

This is an English translation of the news release issued by Deloitte Tohmatsu Group on April 13, 2020. If there is any discrepancy between the Japanese version and the English translation, the Japanese version shall prevail.

TOKYO, JAPAN, April 13, 2020 -Deloitte Japan (Deloitte Tohmatsu Group) will begin to provide the implementation and operation support services of the “COVID-19 Public Health Center Business Support Cloud Package” developed by Salesforce to public health centers in Japan.

With the expansion of the COVID-19, public health centers across Japan are carrying out a number of complex tasks, including the management of PCR inspection tests and epidemiological surveys, identifying and reporting close contacts and suspected cases, and managing various aggregates. Deloitte Japan will work with Salesforce to contribute to a significant reduction in these operations.

The COVID-19 Public Health Center Business Support Cloud Package will provide free of charge to public health centers nationwide until September 30, 2020. For details, please refer to Salesforce’s press release announced today.

◆COVID-19 Public Health Center Business Support Cloud Package

The COVID-19 Public Health Center Business Support Cloud Package will be provided to public health centers nationwide with the purpose of significantly alleviating rapid increases in business workload such as consultation, inspection, aggregation, and reporting at public health centers, and to advance information sharing. This package includes inquiry management functions, PCR inspection management, epidemiological survey management, close contact management, and various aggregate management.

Salesforce’s press release on this matter can be found below. You can find out more about the COVID-19 Public Health Center Business Support Cloud Package and partner companies.

<https://www.salesforce.com/jp/company/news-press/press-releases/2020/04/200413/>

In addition, we will work with our sales force partners to provide information on the introduction and operation support services to public health centers.

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