

## e-Learning Design and Development Services



### Your challenge

Employees must acquire new skills and update their industry knowledge on a regular basis to stay on top of market needs. In multinational organizations, with large number of trainees and spanning several geographies and time zones, instructor-led training may not address the needs of all learners; in these cases, e-learning may be a good solution, but must be custom-made to reflect the exact learning objectives and industry context. With increased expectations of learning and pressures on learning budgets, the impact of e-learning on learners' behaviour must be measurable.

How do we teach our people the skills they need to improve efficiency and better meet business needs? How do we increase availability of training (24/7/365) or make training available to many people across different geographies? How do we ensure consistent high-quality delivery of key messages and learning objectives in an engaging and effective manner?

### Our solution

Deloitte provides e-learning design and development services for both private and public sector actors. We design e-learning based on in-depth preliminary and follow-up analyses of client business and learning objectives and culture and target beneficiary baseline skills and needs. We deliver quality and tailor-made e-learning content to be deployed anytime, anywhere. We also train and continuously support e-learning implementers to ensure prompt trouble-shooting. Finally, we deliver timely recommendations for course improvement as well as identify potential for scaling and follow-up of e-learning.

# Your contacts



**Basil Sommerfeld**  
Partner | Operations & Human Capital  
Tel: + 352 451 452 646  
bsommerfeld@deloitte.lu



**Dr David Benmahdi**  
Manager | Operations & Human Capital  
Tel: +352 451 454 555  
dbenmahdi@deloitte.lu

Deloitte Luxembourg  
560, rue de Neudorf  
L-2220 Luxembourg

Tel: +352 451 451  
Fax: +352 451 452 401  
[www.deloitte.lu](http://www.deloitte.lu)

Deloitte is a multidisciplinary service organisation which is subject to certain regulatory and professional restrictions on the types of services we can provide to our clients, particularly where an audit relationship exists, as independence issues and other conflicts of interest may arise. Any services we commit to deliver to you will comply fully with applicable restrictions. Due to the constant changes and amendments to Luxembourg legislation, Deloitte cannot assume any liability for the content of this leaflet. It shall only serve as general information and shall not replace the need to consult your Deloitte adviser.

About Deloitte Touche Tohmatsu Limited:

Deloitte refers to one or more of Deloitte Touche Tohmatsu Limited, a UK private company limited by guarantee, and its network of member firms, each of which is a legally separate and independent entity. Please see [www.deloitte.com/lu/about](http://www.deloitte.com/lu/about) for a detailed description of the legal structure of Deloitte Touche Tohmatsu Limited and its member firms. Deloitte provides audit, tax, consulting, and financial advisory services to public and private clients spanning multiple industries. With a globally connected network of member firms in more than 150 countries, Deloitte brings world-class capabilities and high-quality service to clients, delivering the insights they need to address their most complex business challenges. Deloitte has in the region of 210,000 professionals, all committed to becoming the standard of excellence.  
© 2015 Deloitte General Services

Designed and produced by MarCom at Deloitte Luxembourg