

## e-Learning Design and Development Services



### Your challenge

Employees must acquire new skills and update their industry knowledge on a regular basis to stay on top of market needs. In multinational organizations, with large number of trainees and spanning several geographies and time zones, instructor-led training may not address the needs of all learners; in these cases, e-learning may be a good solution, but must be custom-made to reflect the exact learning objectives and industry context. With increased expectations of learning and pressures on learning budgets, the impact of e-learning on learners' behaviour must be measurable.

How do we teach our people the skills they need to improve efficiency and better meet business needs? How do we increase availability of training (24/7/365) or make training available to many people across different geographies? How do we ensure consistent high-quality delivery of key messages and learning objectives in an engaging and effective manner?

### Our solution

Deloitte provides e-learning design and development services for both private and public sector actors. We design e-learning based on in-depth preliminary and follow-up analyses of client business and learning objectives and culture and target beneficiary baseline skills and needs. We deliver quality and tailor-made e-learning content to be deployed anytime, anywhere. We also train and continuously support e-learning implementers to ensure prompt trouble-shooting. Finally, we deliver timely recommendations for course improvement as well as identify potential for scaling and follow-up of e-learning.

# Your contacts



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