

## FATCA Our tools & accelerators



Our tailored approach for each FATCA project will be accelerated through the use of a range of field-tested proprietary tools developed specifically to support FATCA impact assessment, planning and implementation. These tools (below) have been refined in client engagements and will be customised to fit your project environment as necessary.

Tool	Description & benefits	Project launch	Impact assessment	Implementation
<b>FATCA roadmap</b>	<p>An end-to-end roadmap which iteratively monitors and optimises throughout the compliance lifecycle across risk assessment, strategy development, account identification, as well as withholding and reporting/disclosure.</p> <p>The roadmap is field-tested and continually refined by our subject matter experts in line with new FATCA developments.</p>	✓	✓	✓
<b>FATCA survey utility</b>	<p>A FATCA-specific tool which facilitates the survey process, covering the breadth of business areas and entities to fully capture the steady state. The utility contains FATCA-ready reference guides, analysis scoring, level of effort rubrics and gap analysis artefacts.</p> <p>The utility is proven and can be easily configured to suit your organisation – significantly saving time, effort and cost.</p>		✓	
<b>FATCA questionnaires</b>	<p>A comprehensive repository of FATCA questionnaires which are designed to fully complement the FATCA survey utility.</p> <p>The questionnaire suite facilitates a deep understanding of all pertinent activities (e.g., new account opening, withholding, reporting and disclosure).</p>		✓	
<b>FATCA Remediation Control Database (RCD)</b>	<p>RCD is a case management tool for use in the customer communication and data remediation phases of FATCA compliance programmes. It embeds case management, data recording and workflow functionality.</p> <p>RCD has been successfully deployed in multiple large-scale AML/KYC remediation projects over several years and extensively re-engineered to meet the requirements of FATCA.</p>			✓
<b>iPMO</b>	<p>An adaptable suite of tools for leading business change from start-up to close down.</p> <p>Proven approach to supporting programmes.</p> <p>Delivers processes and standards, focuses on outcomes and business objectives from day one, and leverages Deloitte's vast experience to deliver the best corporate value to the client.</p>	✓	✓	✓

<b>TOM toolkit</b>	<p>Operating model construction methodology focussed on an organisation's '9 layers' (from customer through to IT and underlying data).</p> <p>Field-tested tool which facilitates rigorous current and future state analyses, as well as correspondingly powerful gap analyses.</p>	✓
<b>Data analytics</b>	<p>Deloitte has invested heavily in a proprietary data analytics capability which we anticipate will help solve data challenges and provides a holistic/detailed view of data across entities.</p> <p>Classify account holders via analytics, review data governance and assess the completeness/accuracy of reporting to the IRS.</p>	✓
<b>Customer journey maps</b>	<p>A customer journey is a series of sequential events that a customer will experience throughout the programme with a defined set of corresponding impacts.</p> <p>These personalised journeys will inform and guide the customer management approach (high vs. low touch) and inform where focus is needed to de-risk customer interactions.</p>	✓
<b>People risk assessment (AsOne™ tool)</b>	<p>People risk assessment combines Deloitte's unique AsOne diagnostic with traditional change impact, cultural and stakeholder assessments to bring meaningful insight into the key people and organisational issues, challenges and potential risks associated with a business change project.</p> <p>The AsOne diagnostic tool specifically is a deliberate process designed to assess an organisation's ability to collaborate productively and move collectively toward a common goal.</p>	✓

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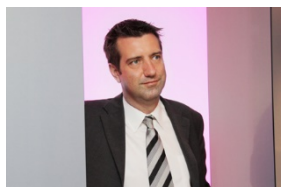
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