



## Banking Transformation Deloitte/Temenos Combined Methodology

Helping clients understand the totality of their implementation journey combining the new technology with the wider business change activities.

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### Context

Often at the start of a core banking engagement significant time can be taken having to align the various implementation methodologies that exist from the vendor, the implementation partner and the client.

This is usually a complex activity and can often leave our clients confused without a clear and simple view of the totality of their implementation journey.

### Our Approach

Therefore an activity was initiated to combine both Deloitte and Temenos core banking implementation methodologies with the objective of delivering a number of benefits:

- Ability to respond quicker to client needs
- Improve project implementation efficiency
- A shared, consistent and transparent approach and deliverables
- Document good practice and lessons learnt from previous engagements.
- Business change and technology elements combined into a simple, single view

The objective was to have a methodology that could be applied to both new implementations and upgrades

### The Outcome

The output of this initiative is that we have developed a detailed combined methodology that covers the following elements for each stage of the delivery lifecycle:

- Activities and tasks
- Roles and responsibilities
- Deliverables
- Good practice/lessons learnt

The high level resulting methodology is displayed below:

		Stage 1 Initiation	Stage 2 Analysis	Stage 3 Design	Stage 4 Build	Stage 5 Deploy	Stage 6 Closure
PMO	Project management & communications	1.1 Software selection	2.1 Manage Project				6.1 Project closure
	Governance & QA	1.2 Programme initiation	2.2 Perform quality assurance		4.1 Conduct programme healthchecks		
Business	Strategy & business case	1.3 Establish Programme Governance	2.3 Refine business case			5.1 Benefits realisation	
	Operating model	1.4 Confirm Vision & Strategy	2.4 Functional requirements def.		4.2 Deployment planning	5.2 Deployment Execution	
	Process design	1.5 Develop business case	2.16 Reporting requirements		3.1 To-Be process finalisation	4.3 Develop "Model Office"	5.3 Acceptance testing
		1.6 Design TOM	2.5 As-is process def.				
Technical	Software delivery	1.7 Process planning	2.6 Business process alignment				
	Architecture	1.8 Systems survey	2.7 Data analysis	3.2 Functional design	4.4 System build (including unit test)	5.4 Application support	
	IT transformation & infrastructure		2.8 Architecture analysis	3.3 Parameterisation design	4.5 Interface build incl. component integration testing		
	Data governance & conversion		2.9 Non-functional requirements def.	3.4 Integration design	3.5 Procure, install and manage infrastructure and environments		
	Testing		2.10 Data migration strategy	3.7 Data migration design	4.6 Data migration build	5.5 Data migration execution	
			2.11 Develop test strategy plan		4.7 System testing		
People	Change management	1.9 Develop change management strategy & plan	2.12 Assess organisation readiness	3.8 Assess organisation impact	4.8 Integration testing		
	Stakeholder management	1.10 Develop communications strategy & plan	2.13 Stakeholder engagement				
	Training	1.11 Induction training	2.14 Training strategy & plan	3.9 Training materials definition	4.9 Business build		
			2.15 Training needs analysis	4.10 End user training			

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