



## Temenos T24™ Auditor training

### How can auditors work with Temenos T24™ as a Core Banking System?

#### Contacts

**Patrick Laurent**  
Partner  
+352 451 454 170  
palaurent@deloitte.lu

**Patrick Nieves**  
Senior Manager  
+352 451 454 932  
pnieves@deloitte.lu

#### Challenges

The challenges faced after the implementation of a core banking package are not only of functional and technical nature. Very often the reach of the user training is not far enough to encompass other internal functions such as compliance and audit.

With a function-rich product like TEMENOS T24™ it can be quite challenging to find the right information, hence auditors may find it difficult to retrieve the right information they need in their day to day job.

#### Learning objectives

Deloitte's TEMENOS T24™ auditor training is an excellent way to start learning which parts of TEMENOS T24™ should be audited and how.

The purpose of this course is:

- To provide the participants with sufficient technical and functional knowledge to understand the important sections of TEMENOS T24™ to be audited
- To familiarise participants with TEMENOS T24™ security concepts and relevant tools

Participants will have a solid understanding of the internal TEMENOS T24™ workings and relate the learning to audit specific tasks.

At the end of the training sessions, participants will be able to:

- Inspect and analyse user profiles and access rights
- Examine records, audit trails and log files
- Verify booking entries and balancing of accounts
- Check user validation rules for transactions
- Check account limits
- Review system parameterisation
- Verify workflows, overrides and constraints
- Review data encryption

#### Course characteristics

Based on our experience gained in the Financial Service Industry, we have developed and packaged a 3-day course specifically targeted for auditors. This training session comprises of the following features:

- Course delivered by a professional trainer with significant TEMENOS T24™ experience
- Core concepts demonstrated by the instructor
- Course content prepared closely with skilled auditors
- Workshops and quizzes developed to enhance the learning experience

## Course content

The course provides the theoretical basics and practical examples in the following areas of TEMENOS T24™.

- Functional and technical overview
- Navigation in TEMENOS T24™ Browser
- Important concepts
- Audit records and transactions
- Security concepts
- Override and constraints processing
- Limits, Data Capture and Accounting basics
- Introduction to Menus, Versions and Enquiries
- Data Anonymisation
- OFS

At the end of each course module/topic a quiz and/or workshop (based on TEMENOS T24™ data exported in .CSV format) will be proposed, where the acquired knowledge will be used and tested. Where a TEMENOS T24™ system is available for training purposes, hands-on workshops will replace the CSV-based workshops. The course is based on the Temenos Browser technology, the content is however also relevant to Desktop Front End users.

## Audience

Auditors and IT security staff with no prior or limited Globus/T24 exposure.

## Venue

In order to maximise the learning experience the course is a classroom training session. It may be organised on client premises, at Deloitte offices or at another available venue.

Deloitte refers to one or more of Deloitte Touche Tohmatsu Limited, a UK private company limited by guarantee, and its network of member firms, each of which is a legally separate and independent entity. Please see [www.deloitte.com/about](http://www.deloitte.com/about) for a detailed description of the legal structure of Deloitte Touche Tohmatsu Limited and its member firms.

Deloitte provides audit, tax, consulting, and financial advisory services to public and private clients spanning multiple industries. With a globally connected network of member firms in more than 150 countries, Deloitte brings world-class capabilities and high-quality service to clients, delivering the insights they need to address their most complex business challenges. Deloitte has in the region of 200,000 professionals, all committed to becoming the standard of excellence.

This communication contains general information only, and none of Deloitte Touche Tohmatsu Limited, its member firms, or their related entities (collectively, the "Deloitte Network") is, by means of this publication, rendering professional advice or services. Before making any decision or taking any action that may affect your finances or your business, you should consult a qualified professional adviser. No entity in the Deloitte Network shall be responsible for any loss whatsoever sustained by any person who relies on this communication.

© 2014. For information, contact Deloitte Touche Tohmatsu Limited.  
Designed and produced by The Creative Studio at Deloitte, London. 26303A